

## **Warehouse Automation**

Favorable global trends in warehouse automation driving strong growth and investment opportunities

Q4 2022



- Executive summary
- Overview of warehouse automation value chain
- Drivers of automation, impact of key trends and new technologies
- Spotlight on key market trends:
  - Accelerated e-commerce and e-grocery market growth
  - AGV/AMR technology adoption
- Profitability and value drivers of key market participants
- M&A trends in the warehouse automation market



## **Executive summary**

- Investments in automation are prevalent across all industrial markets. Warehouse operators are increasingly looking to automation technologies to boost productivity and minimize time-to-handle. The **warehouse automation** market is anticipated to grow at a double-digit rate in the next five years, and provide a range of opportunities for investment and value creation
- Ever-growing global e-commerce, continuing labor shortages, sustainability awareness, advances in technologies and growing emphasis on operational efficiency and safety benefit adoption of warehouse automation
- Surging adoption of IoT and robotics in warehouse management systems are driving emergence of new warehouse automation technologies these
  present key market trends and are enabled by new digital technologies (such as artificial intelligence/machine learning, cloud computing, and big data analytics). A
  wide range of components and systems continue to be in high demand such as pick & place units, conveyor & sortation systems, palletizing units, as well as highdensity storage systems
  - Global e-commerce sales have increased significantly, and future warehouses/fulfilment centers need to be more responsive, resilient and reliable to accommodate the surging e-commerce market demand
  - E-grocery growth is one of the emerging favorable trends in warehouse automation, driving a need for automated Central Fulfillment Centers (CFCs) and Micro Fulfillment Center (MFC) solutions
  - Automated guided vehicles (AGVs)/autonomous mobile robots (AMRs) and smart handling robots/cobots are expected to be the essential technologies to adopt
- Customers increasingly ask for "end-to-end solutions" to simplify their production and supply chains, including platform-agnostic offerings, meaning "system integrators" are becoming an integral part of the customer's value chain with high levels of customer stickiness. Winning companies have leading market positions, scalable business models in their respective customer sectors, and strong ability to deliver despite supply chain issues
- Overall M&A and financing activity has been strong over the last five years with a slight decline in 2020 due to COVID-19 issues. Recent public offerings (e.g., Autostore, Berkshire Grey, Symbotic) and various financing rounds for innovative warehouse automation companies confirm a more rapid adoption of robotics and integrated software in warehouse automation. These trends will cause investors to continue to look for opportunities in this space. End customers look for solutions that not only generate cost savings, but also act as growth drivers, allowing their companies to scale independently of labor requirements



# Various stakeholders active across the warehouse automation value chain; the end-market mix shift is largely attributed to growth in e-commerce



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## The global warehouse automation market is growing rapidly, forecast to reach c. \$34B by 2027



- "Stay-at-home" policies during COVID-19 had a lasting effect on B2C channels as consumers shifted to online purchasing, resulting in a surge in demand for e-commerce warehouse and distribution services
  - This prompted warehouse operators to accelerate their timetables to deploy automation and robotics to improve productivity, reduce manual input, and simultaneously create a safer workplace
- Some degree of automation has become a necessity due to globalization of supply chain networks, increase in omni-channel sales, greater order fulfilment needs, increasing same day delivery demands, and lasting labor shortages
- End users are increasingly looking for **best-in-breed automation solutions** that enable orchestration across operating platforms
- Third-party logistic companies (3PLs) tend to have slightly less automated warehouses than retail and e-commerce and are expected to increase capacity to manage global trade flows
- New business models such as Robots-as-a-Service (RaaS) facilitate the adoption of robotic systems in warehouses due to low upfront costs. End users are charged a subscription fee with varying rates depending on picks per hour/day, processing volumes or other performance-related tasks
- There has been a rise in acquisition and consolidation activities by material handling equipment providers of technology leaders as a way of positioning themselves in response to changing market trends



# Almost 50% of global warehouse automation is expected to come from e-commerce and grocery end markets by 2027, with a geographic focus in the U.S. and Western Europe





#### Estimated warehouse automation by geography

- The United States, China, and Germany are the largest markets with more than 50% of the warehouse automation market share
  - North America accounted for the largest share of the market during the projection period (2022 - 2027)
  - Increasing order fulfilment complexity and technology shifts such as the rise in multi-vendor warehouse design, artificial intelligence, and robotics are driving rapid growth in the North American warehouse automation market
- Western Europe accounts for **c. 30% of the overall global market** with Germany accounting for c. 35% market share in the region
- Most of the **fastest-growing markets are concentrated in APAC**, in particular India and Southeast Asia, where the adoption of robotics automation is forecast to match GDP growth
- The Middle East is another exciting opportunity and well suited geographically, with European players looking to expand their offerings in the region



# Multiple tailwinds are driving increased warehouse automation – the market is experiencing an accelerating adoption cycle and offers room for substantial growth

	Description	Impact
E-commerce growth	<ul> <li>Future warehouses need to be more responsive, resilient, and reliable to accommodate the</li> </ul>	<ul> <li>Greater shift toward e-commerce among retailers ("Amazon effect") has led to a greater need to optimize costs in the supply chain, driving significant growth in warehouse automation</li> <li>The boom in e-commerce and omni-channel sales is also compounding the major labor challenges faced by the</li> </ul>
	surging e-commerce market	global logistics industry by requiring more logistical work per item than traditional retailers
Labor shortage	<ul> <li>Shortages due to an aging workforce, recruitment challenges, and resulting knowledge losses</li> </ul>	<ul> <li>Overall economy, changing demographics, and increasing complexity of the supply chain all contribute to the shortage of available skilled warehouse workforce, which leads to upward pressures on wages and turnover rates</li> </ul>
		<ul> <li>As companies struggle to attract and retain talent, increasing demand and competition require automation solutions to offset insufficient warehousing capacity</li> </ul>
Advance in technologies	<ul> <li>Increased technologies in connectivity, computing power, data analytics, and robotics</li> </ul>	<ul> <li>Increased use of IoT technologies enable real-time data transfer, flexible communication, cloud-based solutions and Big Data analytics</li> </ul>
		<ul> <li>Advance in robotic technologies such as AGV &amp; AMR provide the technological foundations for more automation in warehouses</li> </ul>
Operational efficiency	<ul> <li>Continued focus on sustaining and improving profitability by reducing operational cost</li> </ul>	<ul> <li>Automation solutions applied in warehouses produce higher output and more accurate order fulfilment than manual setups to meet customers' increasing demand for faster delivery, larger volume of products, and greater customization of products/services</li> </ul>
		<ul> <li>Companies deliver higher margins by reducing operating costs through automation and increased use of 3PL</li> </ul>
Environmental sustainability	<ul> <li>Increasing regulatory requirements and consumer sentiment around environmental impact</li> </ul>	<ul> <li>Growing shareholder and consumer pressure to have sustainable delivery processes</li> <li>Minimize employees' exposure to dangerous environments and reduce risk of physical injury</li> </ul>

**1** Global e-commerce sales have increased significantly, driving demand for increased warehouse capacity in an environment where automation is the only viable solution to labor shortages



Global retail sales

Global retail sales demand and e-commerce penetration

- Global e-commerce sales have grown at a CAGR of 20% over the last decade, reaching \$4.16 trillion worldwide in 2021, and are expected to grow to \$6.54 trillion by 2025
- The share of online retail sales has gone from 7.4% in 2015 to 18.5% and is further expected to reach 25% by 2025
  - Evolving consumer purchasing patterns are expected to continue to drive ecommerce shipment volumes in place of brick-and-mortar purchases
  - COVID-19 has further accelerated growth in this industry, fueling the need for online shopping and virtual experiences – delivery is crucial to the success of e-commerce businesses
- Due to the rapid growth of e-commerce, companies are applying warehouse automation to help address increasing logistics demands while curtailing operating costs
  - Automation can help e-retailers handle high volumes of daily online orders by improving picking speed for efficient order fulfilment and minimizing picking errors
  - Automation can also be leveraged to address evolving customer expectations for greater accuracy, lower cost, faster delivery, and shipment personalization
  - Expanding global warehouse footprint, along with the rise of fulfillment centers, will require a 50% increase in staffing by 2025



8 Sources: Oxford Economics: Statista

E-commerce penetration

## 2 Automation in e-grocery presents a substantial opportunity in the market

E-grocery growth is one of the emerging trends in warehouse automation

New technologies are applied in grocery logistics

- Online grocery retail is expected to gain significant traction in the near term with a rise in the ultrafast grocery delivery space
  - Recent research found that c. 23% of consumers globally are purchasing groceries online for home delivery, accelerated by COVID-19
  - Retailers are shifting toward Micro-Fulfilment Centers, and the battle for the last mile is becoming crowded
- · Grocery distribution center operations are among the most labor intensive of any industry
  - It is not a sustainable or profitable business model for retailers or delivery service providers to deliver orders manually, leaving room for more automation

"... robotics and automation can give grocery retailers the edge they need to take on some of the giants in the industry and meet surging demand. Depending on the solution, automation provides up to four times the efficiency and speed of delivery compared to a human workforce. As we continue to envision and shape the future of e-commerce, robotics technologies will transform order fulfillment and shopping behaviors"

- Food Logistics (July, 2021)
- E-grocery automation represents an opportunity worth c. \$5B by 2026 with c.18% growth rate
- · Companies adopting automation strategies are seeing productivity and profitability gains that they otherwise would not have experienced
- To ensure the freshness of their products, online grocery stores leverage urban micro-fulfillment centers, prime settings for emerging automation technologies such as AGVs/AMRs, as well as increased deployment of automated storage and retrieval systems (ASRS) and endof-line pick & place solutions, enabled by advanced, AI-based software and often using smart, stationary robots/cobots
- The deployment of these new technologies/systems are driven by an emerging number of online grocery stores such as Weee!, Amazon Fresh, Instacart, Flink, Getir, and Uber Eats as well as traditional grocery stores offering online delivery services
- There are also pockets of opportunities in refrigerated warehouse automation (cold storage)
  - Demand for automation in other areas of the Food & Beverage sector is expected to be strong but somewhat lower



<sup>3</sup>Automated guided vehicles (AGVs)/autonomous mobile robots (AMRs) are emerging products within warehouse robotics and will remain the key technology to adopt





- AGVs follow fixed routes in a warehouse, denoted by electrical wires, magnets, lasers, or other markers
- AMRs are self-guided vehicles that navigate through warehouses using sensors and digital maps without external guidance
- AGVs can be up to ~40% more expensive than AMRs due to larger form factors and required installation of fixed routes in the floor
- Compared to AGVs, AMRs are better designed to work collaboratively with human operators, maneuver facilities with small footprints, and execute complex tasks
- AGVs/AMRs automate transportation activities and **complement** existing warehousing solutions



- AGVs/AMRs offer flexibility and can be **rapidly deployed** making them a **highly attractive automation solution** in e-commerce
- Growth in micro-fulfilment centers, demand for greater throughput/faster turnaround time, and ROI relative to fixed robotics and labor are expected to drive adoption of AGVs and AMRs in e-commerce

#### Key drivers of e-commerce AGV/AMR adoption

#### Growth in last-mile fulfilment centers

• E-commerce companies are increasingly building relatively small fulfillment centers in urban settings, and AGV/AMR solutions are uniquely able to capitalize on this development due to their **agility and flexibility**, which enables them to **navigate the relatively cramped conditions** 

#### Peak season demands can often justify investment in AGVs/AMRs

• Demands for higher volume and shorter turnaround time during peak seasons drive e-commerce companies to invest in AGVs/AMRs, which can be easily deployed on short notice and be configured to execute various tasks without permanent or costly alterations to facility infrastructure

## Brownfield automation projects are often a trigger point for AGV/AMR adoption

• E-commerce businesses frequently invest in warehouse automation upgrades or expansions to improve throughput and reduce labor costs; AGVs/AMRs are highly attractive during such projects due to their scalability, flexibility, and short deployment time

#### AGVs/AMRs provide cost-effective solutions to drive incremental benefits

• The low cost of AGV/AMRs relative to fixed robotics as well as the ROI relative to hiring labor during peak seasons enable e-commerce vendors to cost-effectively scale operations



AGVs

## Leading companies share common themes and strengths across segments

 Which companies make money and why?



Automation solutions that can help address key **trends underpinning structural growth** across key geographies and technologies



**Innovation leaders** typically have **high levels of IP**, more **specialized product offerings**, and therefore command higher margins, as they can protect and grow their leading market positions



Customers increasingly asking for "**end-to-end solutions**" to simplify their production and supply chains, **including platform-agnostic offerings**, meaning "**system integrators**" are becoming an integral part of the customer's value chain with high levels of customer stickiness



Companies with leading market positions, scalable business models in their respective customer sectors, and strong ability to deliver despite supply chain issues **command higher prices and have stronger customers relationships** 



While **U.S., Germany and China** have the largest share of the global warehouse automation market, the **South and Southeast Asia** share of the overall market will grow rapidly over the next five years, so companies with a strong position and good access to the markets should be successful

**13%+** global warehouse automation market growth 2021-27

~85% companies using robotics and automation technology in warehouses worldwide, by 2030

~80% of global warehouses do not have any automation

**~21%** global retail sales forecast to be e-commerce by 2025 (up from ~17% in 2021)



# Strong momentum across the warehouse automation industry with record levels of order backlog along with slowing order intake in the first three quarters of 2022



Strong Q3 2022 Commentary									
conditions [] . Meanwhile, our	of USD 161.3 million, partly impacted by prevailing market order backlog increased to USD 477.6 million, up 66.1% year- nand] across regions, end-markets, and warehouse categories"								
AutoStore	Karl Johan Lier, CEO – Autostore								
headline growth and profitable	es are seeing double-digit orders and backlog growth, which will ity in 2023. This will be offset by lower demand in warehouse lumes which we believe will trough next year"								
Honeywell	Greg Lewis, CFO – Honeywell								
business, short-term rental and u	onditions] incoming orders for all business fields – new truck sed equipment, as well as after-sales services – in the reporting vith the previous year's level at 3,594 million euros"								
ĴUNGHEINRICH	Press Release, Q3 2022, IR – Jungheinrich								
backlog of EUR367m, which incl visibility against a less supporti	levelopment in 2021 with 45% yoy growth. The resulting order reased to EUR437m at the end of H1 [2022], provides improved ve macroeconomic environment. We forecast [] heading into ially delaying investments into automation technology"								
KARDEX	Equity Research, (Oct. 2022), Gerhard Orgonas – Berenberg								
	ird quarter of fiscal 2022 with \$412 million in cash and cash acted orders valued at \$11.3 billion. This provides clear visibility towards our future growth"								
symbolic .	Tom Ernst. CFO – Symbolic								



12 Sources: CapIQ, Company websites (IR), Press releases, Quarterly earnings reports, Earnings Call Transcript, Broker Research Note: Warehouse automation peer group includes Autostore, Berkshire Grey, ABB, Daifuku, Honeywell, Interroll, Jungheinrich, Kardex, Kion, muRata, Scott, Symbotic, Teradyne, and Toyota; Please note that Honeywell, Scott, Symbotic and Teradyne have been excluded from the Order Intake & Backlog Index due to lack of data

## Recent public offerings and financing rounds confirm more rapid adoption of robotics and integrated software in warehouse automation

	symbotic	۰۰۰ ۹۲۱ (۱۹۹۵) ۱۹۹۹ (۱۹۹۹)		Date	Round	Company	Lead Investor	Amount raised	Funding to date	Valuation (Post)
Total Revenue	SPAC date: 7 <sup>th</sup> Jun. 2022 Currency: US\$m 6 <sup>3</sup> 833 CAGR: 62.9% 432 252	AutoStore 911 IPO date: 20 <sup>th</sup> Oct. 2021 cr <sup>64,15</sup> 728 Currency: 582 NOKm 582 Cr <sup>64,15</sup> 325 157 180	SPAC date:	Nov-22	Series F	LCOUS	Goldman G2 Venture	\$117m	\$429m	\$2bn
			20th Jul. 2021 <b>Currency:</b> US\$m	Nov-22	Series C1	attabotios	OTTP	\$72m	\$147m	n/a
				Oct-22	Series B		Tiger Global	\$32m	\$67m	n/a
			CAGR: 56.7% 296 8 35 51 77 <sup>149</sup> 19A 20A 21A 22E 23E 24E	Aug-22	Series E	Geek+	Intel Cap.	\$100m	\$473m	\$2bn
				Feb-22	Series C	RIGHTHAND	Undisclosed	\$25m	\$125m	\$245m
	100 92			Jan-22	Series A	<b>∛</b> VIM∧∧N	Neotribe Ventures	\$25m	\$32m	\$57m
	19A 20A 21A 22E 23E 24E	19A 20A 21A 22E 23E 24E		Jan-22	Series D		Goldman	\$329m	\$441m	\$3.2bn
Market Cap @ IPO/SPAC date	\$5.5bn	NOK103.5bn	\$2.3bn	Sep-21	Series F	LCOUS	Tiger Global	\$50m	\$312m	\$1bn
Amount raised	\$725m <sup>1)</sup>	NOK20.7bn	n/a	Jul-21	Series C		Qualcomm Ventures	\$30m	\$60m	\$150m
Total funding	n/a	NOK16bn	\$413m	Jul-21	Exit	<b>V</b> fetch	Zebra Tech.	n/a	\$94m	\$301m
Pre-IPO / SPAC	11/4	NORTODIT	φ#13111 	Jun-21	Series A	G I D E 🖸 N	Koch Disruptive	\$32m	\$45m	n/a
Pre-IPO range	n/a	NOK27 - NOK31	n/a	Jun-21	Growth/ Expansion	AGILOX	Carlyle	n/a	n/a	\$112m
Initial offer price	\$10	NOK31	\$10	Sep-20	Series B	MAGAZINO	Jungheinrich	\$25m	\$50m	\$130m
Chg. 1 <sup>st</sup> trading day vs. offer price (in %)	+111%	+11.9%	+19%	Aug-20	Public Grant	attarotios	SEDC	\$27m	\$75m	n/a
Order backlog/growth	 \$11.4bn	\$470m	\$91m	Oct-19	Exit	CRIVER SYSTEMS	Shopify	n/a	\$47m	\$394m
(Q3-2022)	>100% yoy	37% уоу	7% yoy					TT		



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Source: CapIQ as of 20 November 2022, Company websites (IR), Press releases, Harris Williams analysis Note: (1) Transaction expected to raise \$725m in gross proceeds including \$200m in committed capital from SoftBank and \$205m in a PIPE from a selected group of strategic and institutional investors including Walmart

### Warehouse automation assets with high-growth business models driving M&A and investment activity



Sources: Mergermarket, Press releases Note: Select transactions and financing rounds in warehouse automation

### Investment and M&A activity in warehouse automation continue to flourish

#### **M&A Trends**

- Warehouse activities are still primarily manual and labor-intensive processes and the increasing demands on efficiency and throughput will attract investments across warehouse segments. The most attractive segment has been storage systems and micro fulfilment, as well as AGVs & AMRs, which have seen high valuations and rich funding rounds in the last several years
- Beside strategic investors, there is a high interest from private equity and venture capital in the warehouse automation space with more than 50% of all transactions ending up with financial buyers. Financial investors are especially focused on investments in AGVs & AMRs, Conveyor & Sorting, and Storage System & Micro Fulfillment, representing ~70% of all PE/VC investment in the last five years
- Innovative business models providing holistic solutions including hardware and software such as computer-controlled warehouse systems for fully automated operations or WCS/WMS<sup>1</sup>) software are in high demand. End customers look for solutions that not only generate cost savings, but also act as growth drivers, allowing their companies to scale independently of labor requirements

We expect an **increased level of M&A activity** in the warehouse automation space over the next 12-18 months (depending on geopolitical developments) driven by **increased investments** across all segments and applications. Given the decrease in public valuations in 2022, there will be interesting upcoming opportunities in the warehouse automation space

Warehouse automation companies' valuation levels have continuously increased over the last decade with median valuation levels of 14x EBITDA. For innovative business models, private equity and venture capital have also considered valuations based on revenue multiples as seen by recent listings of Autostore, Berkshire Grey, and Symbotic



# Over the last five years, publicly listed companies active in the warehouse automation and material handling segment have traded at median levels of 12.5x LTM EBITDA and 12.0x NTM EBITDA





Harris Williams and L.E.K. are leveraging unique insights from market-defining transactions and executive conversations to distill critical trends in industrial automation



### Process industry automation



December 2021



Summer 2022





## We are a global network of experts and look forward to connecting with you to share our experience in the automation sector





Tokyo

Svdnev

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