



## SIP TRUNKING

# MAXIMIZE EFFICIENCY WITH OUR BUSINESS GRADE VOICE TRUNK SOLUTION.

SIP is a reliable and cost-effective voice trunk solution that travels over a dedicated network, increasing productivity and collaboration.

## FLEXIBILITY AND EFFICIENCY

- Shaw Business SIP Trunking runs through our own IP network making it more efficient and cost-effective than traditional voice services.
- Easily scale as your business needs change with the ability to add advanced features and additional locations, while keeping superior call quality.
- Fully managed on the Shaw network to provide a reliable and cost-effective combined voice and internet solution.

## ENHANCED FEATURES AND BETTER COLLABORATION

- Interopability testing is provided to ensure your SIP-enabled PBX works with the Shaw Business SIP.
- Scalable to up to thousands of sessions.

## DESIGNED TO FIT YOUR BUSINESS NEEDS

- We'll help manage your solution for you with 24/7/365 support.
- Backed by a Service-Level-Agreement, our experienced experts are here to help from installation to testing.

# SHAW BUSINESS SIP TRUNKING FEATURES

## Survivability Features

- **Access Failover (Group)** - If the primary access fails, you can locally fail the SIP trunk to another SIP trunk.
- **Enterprise Failover** - Disaster recovery that redirects the SIP trunk to another location.
- **DID Number Re-route** - Important DID's automatically re-route to a predetermined destination.
- **SIP Trunk Overflow** - A SIP trunk can overflow to another trunk in the same organization during high call volume.

## Common Features

- Basic directory listing
- 911 / 411 / 711
- Calling number delivery
- Call display
- Calling name delivery
- Long distance / International long distance
- Toll restriction
- Operator services

## Customer Portal

- Self-managed authentication / account codes
- CDR reporting

## Included with SIP Trunking

- 20 DIDs (Direct inward dialing)
- 2000 minutes of NALD (North American Long Distance)