

## WE'RE HERE TO HELP

Please visit [business.shaw.ca/selfconnect](https://business.shaw.ca/selfconnect) for more info and helpful tips.

You can also email Shaw Business Technical Support at [technicalsupport@shawbusiness.ca](mailto:technicalsupport@shawbusiness.ca) or call **1-877-742-9249** if you have any questions.

### WHAT TO DO WITH YOUR OLD MODEM.

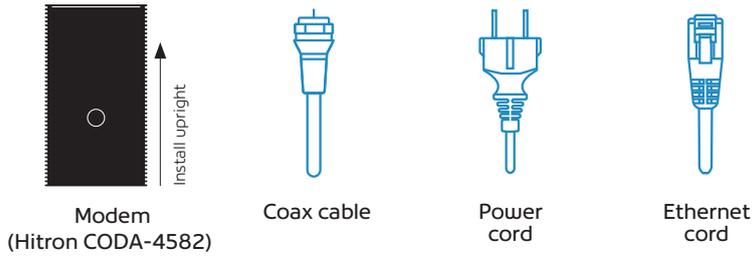
Please recycle your old modem. Visit [business.shaw.ca/selfconnect](https://business.shaw.ca/selfconnect) for more information on where to recycle your modem.



# HOW TO INSTALL YOUR MODEM

Everything you need to set up your Hitron CODA-4582 Modem.

# WHAT'S IN THE BOX?



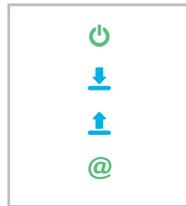
For more information on how to activate your modem, visit our support page. Scan the QR code with your camera app on your phone.

# LET'S GET CONNECTED

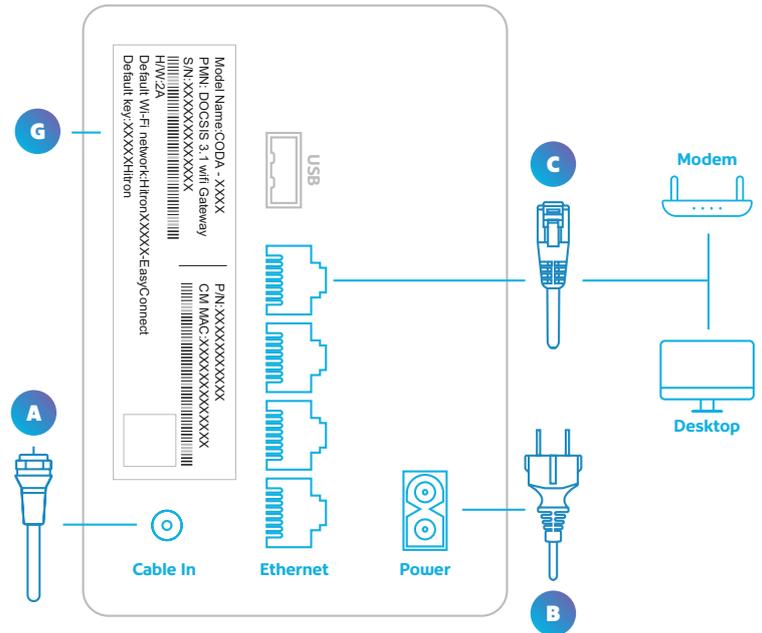
The connections on your new modem may not be exactly as shown. **Once you have completed steps A through C, give us a call at 1-877-742-9249 and we'll help you activate your modem.**



- A** Connect the coax cable.
- B** Connect the power cord.
- C** Connect your ethernet cord(s): If you are using a wired connection to your device(s), connect your ethernet cords.
- D** Contact Shaw Business Technical Support at 1-877-742-9249 to activate the modem and finalize the connection. Our technical support team will assist you with the following steps:
- E** Wait for solid online lights: These four lights should be solid (green or blue) within 10 minutes.
  - ➡ During this time, the modem may restart (all lights go out momentarily). If this happens, do not unplug the modem.
- F** Enable your WiFi: Check to ensure your WiFi is enabled on all wireless devices.
- G** Connect to your WiFi: To find your WiFi name and password, check the back of your new modem.
  - ➡ WiFi name is the "Default Wi-Fi network" and the WiFi Password is the "Default Key".
- H** Once you have logged into the default network, you can begin setting up your custom network name & password: Open a new web browser and follow the on-screen Easy Connect instructions.
  - ➡ Password must be at least 8 characters.



When unpacking your new modem be sure to remove all the protective plastic film or the device may overheat.



**Note:** If you have your own router that you would like to keep active, please visit [business.shaw.ca/selfconnect](https://business.shaw.ca/selfconnect) for details on your unique set-up details.