

SmartVoice

COLLABORATE SMARTER WITH SMARTVOICE.

SmartVoice is a VoIP business phone system that allows you to collaborate with employees, professionalize your customer experience and reduce admin time.



A MISSED CALL IS A MISSED OPPORTUNITY

- Always be on call—Multi-ring enables your office phone to ring at the same time as other assigned numbers or devices, so no important call goes unnoticed.
- Don't leave your customers hanging. With Auto Attendant², your callers are greeted with a professionally recorded message that directs their call to the right recipient.

COLLABORATE SEAMLESSLY

- Powered by Cisco Webex, SmartVoice makes it easy to collaborate with your employees with mobile and desktop applications, so they can call, message and meet from any device.
- Support your remote workforce with features like video conferencing, whiteboarding, team spaces and file sharing.

CUSTOMIZED TO YOUR BUSINESS

- Add or remove seats whenever you like³, paying for only what you need, with no hardware or fixed infrastructure costs.
- We take care of the software upgrades. It's that easy.



Shaw) Business

CALL:
1-844-437-2457

VISIT:
business.shaw.ca/SmartVoice

FIND THE RIGHT PLAN FOR YOUR BUSINESS

Choose a Basic plan for the handset, a Remote plan for the Cisco Webex app, or the fully-featured Office plan to do it all.

| COLLABORATION FEATURES | SmartVoice Basic | SmartVoice Remote | SmartVoice Office |
|--|------------------|-------------------|-------------------|
| Cisco Webex App Collaborate, connect and share across desktop and mobile applications. | | ✓ | ✓ |
| Instant Messaging Create spaces, groups and connect with your team through emojis, gifs and more. | | ✓ | ✓ |
| File Sharing Shares files 1-1 or in personal team spaces and get business done. | | ✓ | ✓ |
| Video Conferencing With virtual backgrounds and noise reduction, you can collaborate with your colleagues effectively from anywhere. ¹ | | ✓ | ✓ |
| Meetings Enhance meetings with password protection, breakout sessions, meeting reactions and polls. Access meeting information later with cloud-stored meeting recordings. | | ✓ | ✓ |
| Screen Share and Capture Increase office collaboration with screen capturing and sharing on desktop and mobile. | | ✓ | ✓ |
| Online Portal No need to be in the office to make changes to features and settings, make changes from anywhere you access the Internet. | ✓ | ✓ | ✓ |

VOICE FEATURES

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|--|---|---|---|
| Handset Get a phone handset for you and your employees. | ✓ | | ✓ |
| Voicemail to Email Never miss a call, be notified, and listen to voicemail via email. | ✓ | ✓ | ✓ |
| On Hold Messaging Upsell customers with custom messaging, or entertain them with music while they wait. | ✓ | ✓ | ✓ |
| Do Not Disturb Stay focused on important tasks, direct calls automatically to voicemail or to a fellow worker. | ✓ | ✓ | ✓ |
| Call Forwarding Increase productivity with the ability to forward your calls. | ✓ | ✓ | ✓ |

ADD-ON'S²

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|---------------------------|-----------|-----------|-----------|
| Meet Me Conference | Available | | |
| Auto Attendant | Available | | |
| Call Recording | Available | | |
| Reception Console | Available | | |
| Call Queuing | | Available | Available |