

SmartVoice



# A better phone is calling. You should answer.

SmartVoice is a communications platform with a big-time list of features for businesses of any size.

## A missed call is a missed opportunity

- Always be on call—Multi-ring enables your office phone to ring at the same time as other assigned numbers or devices, so no important call goes unnoticed.
- Don't leave your customers hanging. With auto attendant, your callers are greeted with a professionally recorded message that directs their call to the right recipient.

## Business moves fast, and so do you

- Stay mobile. Easily transition phone calls between your office phone and cell phone, with the press of a button.
- Arrange a video call, chat or share documents with ease, so you can work with others while you're on the go.

## Peace of mind? Piece of cake

- Add or remove seats, paying only for what you need, with no hardware costs or fixed infrastructure costs.
- We take care of the installation and software upgrades. It's that easy.



Call: 1-844-437-2457

Visit: [business.shaw.ca/SmartVoice](https://business.shaw.ca/SmartVoice)

**Shaw**) Business

## Unified communications features

	SmartVoice	SmartVoice Collaborative	SmartVoice Mobile	SmartVoice Mobile Collaborative	SmartVoice Mobile app
<b>Instant Messaging</b> Cut down on email clutter and voicemail by having instant chats.		✓	✓	✓	✓
<b>Presence</b> Know the status of coworker's availability, be in control of when others can communicate with you.		✓	✓	✓	✓
<b>Multi Conference</b> Instantly connect without booking resources, create a team conference by bridging up to six users into a single conference call.	✓ 3 users	✓	✓	✓	✓ 3 users
<b>Desktop Sharing</b> Increase office collaborations by sharing your work with coworkers.		✓	✓	✓	
<b>Call Pull</b> Have the freedom to leave your desk, move a call from one device to another without having to place the caller on hold.		Between desk phone and PC/Mac software	✓	Between PC/Mac software and smartphone app	
<b>Mobile App</b> Accessibility on iOS and Android mobile devices and tablets.			✓	✓	✓
<b>Video Conferencing<sup>^</sup></b> Feel like you're working in the same office as remote coworkers with face to face collaboration.		✓	✓	✓	✓
<b>Online Portal</b> No need to be in the office to make changes to features and settings, make changes from anywhere you access the Internet.	✓	✓	✓	✓	✓

## Voice Features

<b>Do Not Disturb</b> Stay focused on important tasks, direct calls automatically to voicemail or to a fellow coworker.		✓	✓	✓	
<b>Network Based Preferences</b> Have less to remember. Speed dials, previous inbound and outbound calls and more are not just at your desk phone, but any phone you log into throughout the office or any device you use with the SmartVoice Client.	✓	✓	✓	✓	
<b>Voicemail to Email</b> Never miss a call, be notified and listen to voicemail via email.	✓	✓	✓	✓	✓
<b>On Hold Messaging</b> Upsell customers with custom messaging, or entertain them with music while they wait.	✓	✓	✓	✓	✓

## Add-on's

<b>Meet Me Conference</b>	Available	Available	Available	Available	Available
<b>Auto Attendant</b>	Available	Available	Available	Available	Available
<b>Call Queuing</b>		Available	Available	Available	
<b>Reception Console</b>		Separate receptionist package available			
<b>Call Recording</b>	Available	Available	Available	Available	Available