

Simplify day-to-day collaboration with Advantage Voice.

Advantage Voice

A VoIP business phone system that allows you to collaborate with employees, professionalize your customer experience and reduce admin time.

Key Benefits



A missed call is a missed opportunity

Always be on call—Multi-ring enables your office phone to ring at the same time as other assigned numbers or devices, so no important call goes unnoticed.

A full range of calling features are part of every Advantage Voice plan. Voicemail-to-email, call forwarding and transfer, and hunt groups and more.



Collaborate seamlessly

Powered by Cisco Webex, Advantage Voice makes it easy to collaborate with your employees with mobile and desktop applications, so they can call, message and meet from any device.

Support your remote workforce with features like video conferencing, whiteboarding, team spaces and file sharing.



Customized to your business

Add or remove seats whenever you like³, paying for only what you need, with no hardware or fixed infrastructure costs. Plus, we take care of the software upgrades. It's that easy.



Don't leave your customers hanging

With Auto Attendant², your callers are greeted with a professionally recorded message that directs their call to the right recipient.

Find the right plan for your business.

Collaboration Features

	Advantage Voice		
	Basic	Remote	Office
Cisco Webex App Collaborate, connect and share across desktop and mobile applications.		✓	✓
Instant Messaging Create spaces, groups and connect with your team through emojis, gifs and more.		✓	✓
File Sharing Shares files 1-1 or in personal team spaces and get business done.		✓	✓
Video Conferencing With virtual backgrounds and noise reduction, you can collaborate with your colleagues effectively from anywhere. ¹		✓	✓
Meetings Enhance meetings with password protection, breakout sessions, meeting reactions and polls. Access meeting information later with cloud-stored meeting recordings.		✓	✓
Screen Share and Capture Increase office collaboration with screen capturing and sharing on desktop and mobile.		✓	✓
Online Portal No need to be in the office to make changes to features and settings, make changes from anywhere you access the Internet.	✓	✓	✓

Voice Features

	Advantage Voice		
	Basic	Remote	Office
Handset Get a phone handset for you and your employees.	✓		✓
Voicemail to Email Never miss a call, be notified, and listen to voicemail via email.	✓	✓	✓
On Hold Messaging Upsell customers with custom messaging, or entertain them with music while they wait.	✓	✓	✓
Do Not Disturb Stay focused on important tasks, direct calls automatically to voicemail or to a fellow worker.		✓	✓
Call Forwarding Increase productivity with the ability to forward your calls.	✓	✓	✓
Call Blocking Block incoming calls from a specific phone number.	✓		✓

Find the right plan for your business.

Voice Features

Three Way Calling

With three-way calling, you can have three people on the same call together.

Call Park

Place and retrieve calls on hold.

Hunt Group

Distribute calls to multiple users efficiently.

North American Long Distance Calling

Calling within the Canada and U.S.

Advantage Voice

Basic

Remote

Office



Add-on's²

Auto Attendant, Call Recording, Reception Console

Available

Call Queuing

Available

Advantage Voice

Basic

Remote

Office

Ready to take your Voice experience to the next level?

1-888-251-7817

business.shaw.ca/voice

¹ Where Internet connectivity is available.

² Add-ons are not included with existing Advantage Voice packages and are available for an additional cost.

³ Customer must maintain the minimum contracted amount of seats to not incur early cancellation charges.