

SmartVoice

COLLABORATE SMARTER WITH SMARTVOICE.

SmartVoice is a VoIP business phone system that allows you to collaborate with employees, professionalize your customer experience and reduce admin time.



A MISSED CALL IS A MISSED OPPORTUNITY

- Always be on call—Multi-ring enables your office phone to ring at the same time as other assigned numbers or devices, so no important call goes unnoticed.
- Don't leave your customers hanging. With Auto Attendant², your callers are greeted with a professionally recorded message that directs their call to the right recipient.

COLLABORATE SEAMLESSLY

- Powered by Cisco Webex, SmartVoice makes it easy to collaborate with your employees with mobile and desktop applications, so they can call, message and meet from any device.
- Support your remote workforce with features like video conferencing, whiteboarding, team spaces and file sharing.

CUSTOMIZED TO YOUR BUSINESS

- Add or remove seats whenever you like³, paying for only what you need, with no hardware or fixed infrastructure costs.
- We take care of the software upgrades. It's that easy.



May receive different phone than pictured.

CISCO
Partner

Shaw) Business

CALL:
1-844-437-2457

VISIT:
business.shaw.ca/SmartVoice

FIND THE RIGHT PLAN FOR YOUR BUSINESS

Choose a Basic plan for the handset, a Remote plan for the Cisco Webex app, or the fully-featured Office plan to do it all.

COLLABORATION FEATURES	SmartVoice Basic	SmartVoice Remote	SmartVoice Office
Cisco Webex App Collaborate, connect and share across desktop and mobile applications.		✓	✓
Instant Messaging Create spaces, groups and connect with your team through emojis, gifs and more.		✓	✓
File Sharing Shares files 1-1 or in personal team spaces and get business done.		✓	✓
Video Conferencing With virtual backgrounds and noise reduction, you can collaborate with your colleagues effectively from anywhere. ¹		✓	✓
Meetings Enhance meetings with password protection, breakout sessions, meeting reactions and polls. Access meeting information later with cloud-stored meeting recordings.		✓	✓
Screen Share and Capture Increase office collaboration with screen capturing and sharing on desktop and mobile.		✓	✓
Online Portal No need to be in the office to make changes to features and settings, make changes from anywhere you access the Internet.	✓	✓	✓

VOICE FEATURES

Handset Get a phone handset for you and your employees.	✓		✓
Voicemail to Email Never miss a call, be notified, and listen to voicemail via email.	✓	✓	✓
On Hold Messaging Upsell customers with custom messaging, or entertain them with music while they wait.	✓	✓	✓
Do Not Disturb Stay focused on important tasks, direct calls automatically to voicemail or to a fellow worker.		✓	✓
Call Forwarding Increase productivity with the ability to forward your calls.	✓	✓	✓

ADD-ON'S²

Meet Me Conference	Available		
Auto Attendant	Available		
Call Recording	Available		
Reception Console	Available		
Call Queuing		Available	Available