

Shaw) Business



# YOUR HOSPITALITY TECHNOLOGY PARTNER.

**Optimize your business for new guest expectations with Shaw Business.**



Affordable, customizable and easy to use solutions that create a fast and high quality experience for guests.



## CONNECTIVITY SOLUTIONS

Get exceptional connectivity solutions in cost-effective packages that are tailored to your business needs with Shaw Business' custom hospitality services.

### MANAGED HOTEL WIFI

Elevate your hotel and guest experience with fast reliable Internet.

- Download speeds of up to 30 Mbps per device
- Property Management System (PMS) integration available
- Outdoor and common area connectivity solutions
- Bandwidth and usage included
- Password protected and secure portal
- Fully installed and managed by Shaw Business
- Customized landing page with your message and logo

### BUSINESS INTERNET

An Internet plan tailored to suit your unique needs. Our packages include download speeds from 20 Mbps to 1 Gbps so you can choose the speed that you need for your back-office connectivity requirements.

### FIBRE INTERNET

Built for hotels with high bandwidth demands to maximize guest experience and staff productivity. Our Fibre Internet solution is a cost-effective bundle that connects your business to our industry-leading Internet backbone while providing the reassurance of Service Level Agreement.

### SD-WAN

Provides exceptional network connectivity and protection across multiple hotel locations. Lower operational costs, improve your broadband resource usage and prioritize business-critical traffic by taking control of your network.



### SmartSecurity

Our enterprise-grade firewall will keep your hotel's back-office network protected from threats and malware, and puts you in control of what's allowed to enter your network. Add LTE failover to ensure continuity in the rare event of an outage, eliminating any costly downtime.



### SmartSurveillance

Provide a safe experience for guests and make better-informed business decisions using valuable insights from a powerful analytics tool that you can view from anywhere.



## CONTENT SOLUTIONS

Create a comfortable experience for your guests with our content solutions that make them feel right at home.

### HOSPITALITY TV

Give your guests all the content they desire. Our Hospitality TV packages are stuffed with all the most popular regional and national HD channels. Our flexible premium channel packages can be tailored to your needs.

### CASTING

Give guests control over their in-room entertainment with our casting solution.



**82%** of 18-34 year olds would use a casting device in their room.

- Cast movies, TV programs, music, and games with apps like Netflix and YouTube to in-room TVs
- Secure and easy to use. Devices are installed in each room, so there is no need to replace existing TVs
- Compatible with guests' iOS and Android devices



## VOICE SOLUTIONS

Whether you're running a boutique hotel or a large property, Shaw Business has a scalable and affordable voice solution to meet your needs.

### SmartVoice

SmartVoice Hospitality is a fully managed unified communications solution that integrates with your hotel's Property Management System. Stay connected with your guests while increasing staff productivity with a unique plan that suits your needs.

### SIP

Consolidate the transmission of voice, data and other applications in several locations nationwide without the need for separate circuits for each service.

### PRI (PRIMARY RATE INTERFACE)

Increase productivity and collaboration with next-generation trunking. Our flexible solution provides you with more features and easy integration between multiple sites. Your unique needs are met with advanced scalability and 10 Direct Inward Dial phone numbers.

### BUSINESS PHONE

Built for small hotels, this feature-rich plan gives you the flexibility and functionality you need to run your business, and features affordable monthly rates.



## SERVICE COMMITMENT

- Technical Support available 24/7/365
- No charge service calls for Shaw Business equipment and service issues
- A dedicated Hospitality Consultant reviews your needs and provides recommendations to help you optimize your business in this new environment



## HERE'S WHAT OTHERS ARE SAYING:



**“Before we switched to Shaw Business for our Internet and WiFi, our guests complained about weak signals and sporadic connections. Now every room is excellent and we no longer receive negative reviews on Trip Advisor.”**

**ANDREW SHEPHERD, GENERAL MANAGER  
BLACKSTONE MOUNTAIN LODGE**

## WE'RE HERE TO HELP AND UNDERSTAND THE CHALLENGES YOUR BUSINESS MAY BE FACING.

Contact our team today to book a full review of your existing services and discuss how we can work together to ensure we're meeting your needs.

[hospitality@sjrb.ca](mailto:hospitality@sjrb.ca)

\*Some Terms and Conditions apply. Not all Shaw services are available in all regions. Installation fees may apply. Rental equipment must be returned to Shaw if any of your services are canceled. You may not resell any Shaw Services. All Shaw services are subject to our Joint Terms of Use and Privacy Policy. Shaw services are subject to Shaw's Acceptable Use policies under Terms of Use. Other conditions may apply.

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