

“The staff at ACC (and Freeman) have always made me feel completely welcome from the moment I walked into the yard. They are professional, courteous... they pitch in and help me without being asked, they put up with (all of my) questions and me not necessarily knowing what I should know. Multiple times this year, ACC employees have asked me how I was doing, how it was going and I got the impression they honestly cared. SXSW is an extremely stressful, exhausting time and I really appreciate how everyone at the ACC does everything they can to help us make it through. Looking forward to next year.”

David C. Fox, SXSW Conference and Festivals
SXSW 2022 (3/11/2022 – 3/20/2022)

“The ACC team are top notch professionals and we had a wonderful experience! (Our Security Coordinator) was incredibly helpful managing the complexity of our event. (Our Utility Services Lead) was wonderful as always. We started several mornings with the digital door signs offline and tech services jumped in, on a Sunday, to get them back into production before our attendees arrived. This was the smoothest I’ve ever experienced working with any food and beverage staff. (Our Catering Representative) and her team were amazing. (Our Events and Exhibitor Services Manager) and his team went above and beyond to make our first show back a great and easy experience. I can’t think of a single thing I would add on top of the level of service we already received!”

Sheri Hicks, Texas Association of School Administrators
2022 TASA Midwinter Conference on Education (1/28/2022 – 2/2/2022)

“The entire team from booking to execution was a pleasure to work with, extremely professional and responsive, and worked hard to ensure our event was a success. Was so great to be “in person” again for this meeting and appreciate everyone’s help so much.”

Mary Kay Hackley, Visit Austin
2021 Visit Austin Annual Meeting (11/1/2021 – 11/3/2021)

“On behalf of all of us at the Congress of Neurological Surgeons, we want to sincerely thank you and your team for the hard work and dedication put forth on the 2021 CNS Annual Meeting in Austin. We cannot express how much we appreciate your partnership and dedication to the success of our meeting. Although the past year has been filled with uncertainty and hesitation, we are thrilled that we were able to successfully execute an incredible Annual Meeting! Thank you again for everything you did for us and we look forward to having the opportunity to work with you again in the future. ”

Deanne Starr, CMP, Congress of Neurological Surgeons
2021 CNS Annual Meeting (10/16/2021– 10/20/2021)

“Just an excellent experience overall. The entire team, especially (our Event Coordinator and Catering Sales Manager), were outstanding. Very responsive and professional the entire process.”

Chris Ballman, MSHR, American Society of Safety Professionals
Safety 2021 Professional Development Conference and Exposition (9/8/2021 – 9/17/2021)

“I can’t express enough how absolutely wonderful the entire team was. They were all so great and it was such a pleasure meeting and working with each of them. Everything was very organized and well run. Any questions we had were addressed promptly. The whole Austin Convention Center team exhibited a great synergy in working with each other and communicating with us. The level of care was clearly evident. Thank you all for going above and beyond.”

Chad Sloan, Lucky Leaf Conference and Expo LLC
2021 Lucky Leaf Expo (5/12/2021 – 5/15/2021)