

“Thank you to (our Sales Manager) and the Sales Team for ensuring we had the space we needed and for making adjustments with us as needed. (Security and Safety) runs a very thorough and efficient team! They handled our VIP events with ease. (Our Catering Manager) was incredible throughout with her pre-planning, which ensured the banquet teams were able to execute flawlessly onsite. That closing Annual Banquet was one of the best-executed we have had to date. This was a great service team across the board! Thank you for taking our detailed specs and making them come to life for us.”

Matthew Wales, American Trucking Associations (ATA)
2023 ATA Management Conference & Exhibition (10/12/2023 – 10/18/2023)

“Fantastic team. Never have I experienced a convention center where I constantly saw staff cleaning and making sure all the common spaces and rooms were clean and ready to go. The Austin Convention Center team hit an absolute home run for our event. I can’t say enough about (the Executive Team) and how unbelievable they were to work with. They made sure that everything we planned for and discussed pre-event happened on-site - and it did! Looking forward to seeing a new building. The team is already world-class...to have a building/facility to match will be amazing for Austin!”

Jeremy Figoten, International City/County Management Association (ICMA)
2023 ICMA Annual Conference (9/27/2023 – 10/4/2023)

“(Our Event Coordinator) was AMAZING. She worked hard and constantly to ensure that even our last-minute, harried requests were accommodated. Her team was quick, efficient, friendly, and effective. We were so grateful to have someone as competent and professional as (her) at the helm.”

Beth Roberts, National Association of Counties (NACo)
NACo 2023 Annual Conference and Expo (7/18/2023 – 7/25/2023)

“ACC has some of the nicest staff I’ve ever worked with. We love, love, loved working with the entire event team. They are ALWAYS available and make us feel very well taken care of. NI has a long history with ACC and we are looking forward to an awesome event in 2024. The whole team makes us feel like their only client - it feels like our success is your success and we are so grateful for the partnership.”

Amanda Carter, National Instruments Corporation
2023 NI Connect (5/18/2023 – 5/25/2023)

“From top to bottom, Convention Center staff get top marks for attentive and responsive client care.”

Mike Shea, SXSW
2023 SXSW (3/2/2023 – 3/20/2023)

“(Our Event Coordinator) was amazing. He was responsive and professional during every step of this process. He made himself available for virtual meetings and a walk-through and was extremely patient as we requested specific information that we didn’t have... I could not be more pleased with our Event Coordinator. Thank you for going above and beyond to support us. This superior level of support and service is indicative of great leadership.”

Mike Sullivan, Texas Board of Law Examiners
2023 Texas Bar Exam (2/21/2023 – 2/22/2023)

“ACC has one of the best teams (in all departments) that I have worked with over the years. They make you feel very welcome, want to help make the event a success, and are there for anything we need. I look forward to working with them again in the future.”

Jennifer Roush, Texas Travel Alliance
2023 Unity Conference (2/13/2023 – 2/16/2023)

“We had several unconventional issues, including the planner having to leave just ahead of the event and an ice storm a day into our event, and we could not have had a better experience. The entire Austin Convention Center team made this challenging meeting incredible. Everything was done top notch.”

Sheri Hicks, Texas Association of School Administrators
2023 TASA Midwinter Conference on Education (1/27/2023 – 2/1/2023)

“I have been in many convention center events. Your staff is among the best, if not the best I have worked with. (Our Event Coordinators) not only got what we needed, they did it with a smile on their face and were very pleasant to work with. Your staff exceeded my expectations.”

Mitch Casteel, Junior Volleyball Association of Austin
AJV 2023 Southwest Boys Classic (1/17/2023 – 1/23/2023)

“I’ve been doing this for a long time, in many different venues across the country. This was one of the best experiences I’ve ever had with a staff in a facility. Even the security treated our exhibitors well. Thank you for your time and effort. It was a pleasure working with you, and I’m looking forward to our next event.”

Dave Maughan, MarketPlace Events, LLC
2023 Austin Home & Garden Show (1/3/2023 – 1/9/2023)

“All went very smoothly... The staff at the center was fantastic to work with. The food was probably the best I’ve had at a convention center. We truly had an amazing experience.”

Kelly Frey, American School Counselor Association
ASCA Annual Conference (7/9/2022 – 7/12/2022)

“(Our Catering Sales Manager) and the entire food and beverage team were excellent - flawless. It was such a pleasure working with the Austin Convention Center team. Every department went above and beyond to assist me and my team onsite. It was a great experience.”

Ann Marie Bell, American Urogynecologic Society
AUGS/IUGA 2022 Scientific Meeting (6/13/2022 – 6/18/2022)