

“(Our Event Coordinator) was amazing. He was responsive and professional during every step of this process. He made himself available for virtual meetings and a walk-through and was extremely patient as we requested specific information that we didn’t have... I could not be more pleased with our Event Coordinator. Thank you for going above and beyond to support us. This superior level of support and service is indicative of great leadership.”

Mike Sullivan, Texas Board of Law Examiners  
2023 Texas Bar Exam (2/21/2023 – 2/22/2023)

“We had several unconventional issues, including the planner having to leave just ahead of the event and an ice storm a day into our event, and we could not have had a better experience. The entire Austin Convention Center team made this challenging meeting incredible. Everything was done top notch.”

Sheri Hicks, Texas Association of School Administrators  
2023 TASA Midwinter Conference on Education (1/27/2023 – 2/1/2023)

“I have been in many convention center events. Your staff is among the best, if not the best I have worked with. (Our Event Coordinators) not only got what we needed, they did it with a smile on their face and were very pleasant to work with. Your staff exceeded my expectations.”

Mitch Casteel, Junior Volleyball Association of Austin  
AJV 2023 Southwest Boys Classic (1/17/2023 – 1/23/2023)

“I’ve been doing this for a long time, in many different venues across the country. This was one of the best experiences I’ve ever had with a staff in a facility. Even the security treated our exhibitors well. Thank you for your time and effort. It was a pleasure working with you, and I’m looking forward to our next event.”

Dave Maughan, MarketPlace Events, LLC  
2023 Austin Home & Garden Show (1/3/2023 – 1/9/2023)

“All went very smoothly... The staff at the center was fantastic to work with. The food was probably the best I’ve had at a convention center. We truly had an amazing experience.”

Kelly Frey, American School Counselor Association  
ASCA Annual Conference (7/9/2022 – 7/12/2022)

“(Our Catering Sales Manager) and the entire food and beverage team were excellent - flawless. It was such a pleasure working with the Austin Convention Center team. Every department went above and beyond to assist me and my team onsite. It was a great experience.”

Ann Marie Bell, American Urogynecologic Society  
AUGS/IUGA 2022 Scientific Meeting (6/13/2022 – 6/18/2022)

“(The ACC staff) were truly some of the best people I’ve ever worked with! They were all so patient with me. They all tried to find ways to keep my budget in line, where other places I’ve worked with would try to upsell all of this stuff I didn’t need. They were actually honest, saved where they could, which is so appreciated. Everyone was quick to respond during planning and onsite. Everyone was professional, but fun and friendly and lighthearted. I will absolutely always recommend the ACC to fellow event planners in my network.”

Carly Rick, Crain Communications, Inc.  
Modern Healthcare Transformation Summit 2022 (5/15/2022 – 5/18/2022)

“Thank you for all of your help, assistance and patience on the Forrester B2B Summit. You (as our Event Coordinator) were an absolute star, as was your team. Your help was invaluable in making the event a success. Thank you for always being on the end of the phone to answer questions and to make all of the endless, last minute requests happen. It was an absolute pleasure to work with you, your team and to work at the ACC. Great venue, brilliant city and wonderful people! I look forward to working with you all again soon.”

Pete Blunt, Upstage Engages  
Forrester B2B Summit 2022 (5/2/2022 – 5/4/2022)

“The staff at ACC (and Freeman) have always made me feel completely welcome from the moment I walked into the yard. They are professional, courteous... they pitch in and help me without being asked, they put up with (all of my) questions and me not necessarily knowing what I should know. Multiple times this year, ACC employees have asked me how I was doing, how it was going and I got the impression they honestly cared. SXSW is an extremely stressful, exhausting time and I really appreciate how everyone at the ACC does everything they can to help us make it through. Looking forward to next year.”

David C. Fox, SXSW Conference and Festivals  
SXSW 2022 (3/11/2022 – 3/20/2022)

“The ACC team are top notch professionals and we had a wonderful experience! (Our Security Coordinator) was incredibly helpful managing the complexity of our event. (Our Utility Services Lead) was wonderful as always. We started several mornings with the digital door signs offline and tech services jumped in, on a Sunday, to get them back into production before our attendees arrived. This was the smoothest I’ve ever experienced working with any food and beverage staff. (Our Catering Representative) and her team were amazing. (Our Events and Exhibitor Services Manager) and his team went above and beyond to make our first show back a great and easy experience. I can’t think of a single thing I would add on top of the level of service we already received!”

Sheri Hicks, Texas Association of School Administrators  
2022 TASA Midwinter Conference on Education (1/28/2022 – 2/2/2022)