



2025

STATE OF SYSADMIN

A N N U A L R E P O R T





ONE SMALL STEP FOR SYSADMINS

[Start transmission]

Captain's log, orbit cycle 2025.2.

Greetings, fellow travelers of the cosmos! The IT universe is advancing at warp speed. From new AI tools to quantum computing breakthroughs, there are endless new frontiers to explore. At the same time, the security landscape remains as volatile as an unshielded reactor core. While your control panel blinks with endless alerts, you must stay nimble, vigilant, and ready to course-correct at a moment's notice.

But if history proves anything, it's that you thrive in chaos. Against all odds, you steer through gravitational forces and time-space anomalies — recalibrating, rerouting, and reaching for another cup of freeze-dried coffee.

We wanted to know what you've been up to, so we launched a survey and received transmissions from more than 1,000 brave (or bad-at-saying-no) explorers. The results? Out of this world. Suit up, check your systems, and prepare for liftoff — this journey is just getting started.

[End transmission]



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PDQ: STELLAR SYSTEM ADMINISTRATION

As sysadmins ourselves, we've long searched for the ultimate solution to help us steer clear of the wormhole known as "manual tasks." PDQ emerged from the void, a beacon of light for IT professionals across the galaxy. (Like you at the last office party. We saw you through the galactic portal. You were positively glowing.)

PDQ Deploy & Inventory was the first tool to propel us toward new heights of efficiency. But soon, we reinforced our armada with SimpleMDM's powerful Apple device management, SmartDeploy's formidable imaging technology, PDQ Connect's agent-based Windows device management, and PDQ Detect's vulnerability scanning and attack surface management.

Now with PDQ's constellation of products, you can oversee your fleet in instants instead of eons.

START YOUR MISSION WITH A FREE TRIAL

[PDQ](#)

[SimpleMDM](#)

[SmartDeploy](#)

A vibrant space-themed background featuring a dark brown field filled with numerous stars of various colors (yellow, orange, red, blue) and sizes. In the upper left, there is a planet with horizontal stripes in red and yellow. In the upper right, there is a blue planet with a prominent cyan ring. The bottom portion of the image shows a light gray, cratered surface, likely representing the moon, with several dark, oval-shaped craters of varying sizes.

DEMOGRAPHICS



Our survey transmissions successfully reached thousands of people, more than 1,000 of whom responded from the outer reaches of the IT universe. We'll break down what we know about these steadfast sysadmin respondents in the section below.

ROLES

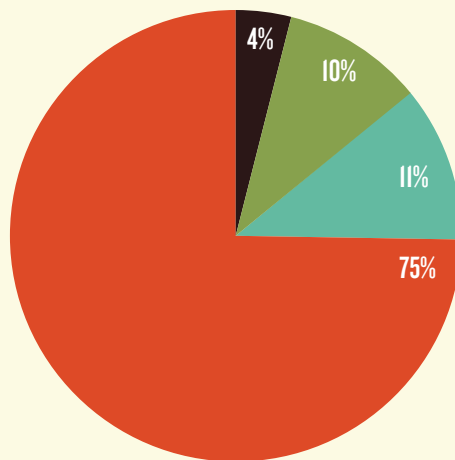
The majority of explorers on this mission actively navigate through day-to-day IT tasks. Most are sysadmins (26%), senior sysadmins (23%), or managers (21%), though we also saw a few systems engineers (13%), help desk technicians (6%), junior sysadmins (5%), and freelancers/contractors (2%).

Another 5% are stationed at the helms as executives — and we can only assume they're presently savoring the gentle cradling of their plush captain's chairs.

But while you may be assigned a formal title, many of you go well beyond the scope of your job duties. You little overachievers, you.



I AM ALL OF THEM EXCEPT C.T.O.
AND HELP DESK BUT HAVE TO HELP
OUT THERE SOMETIMES TOO.



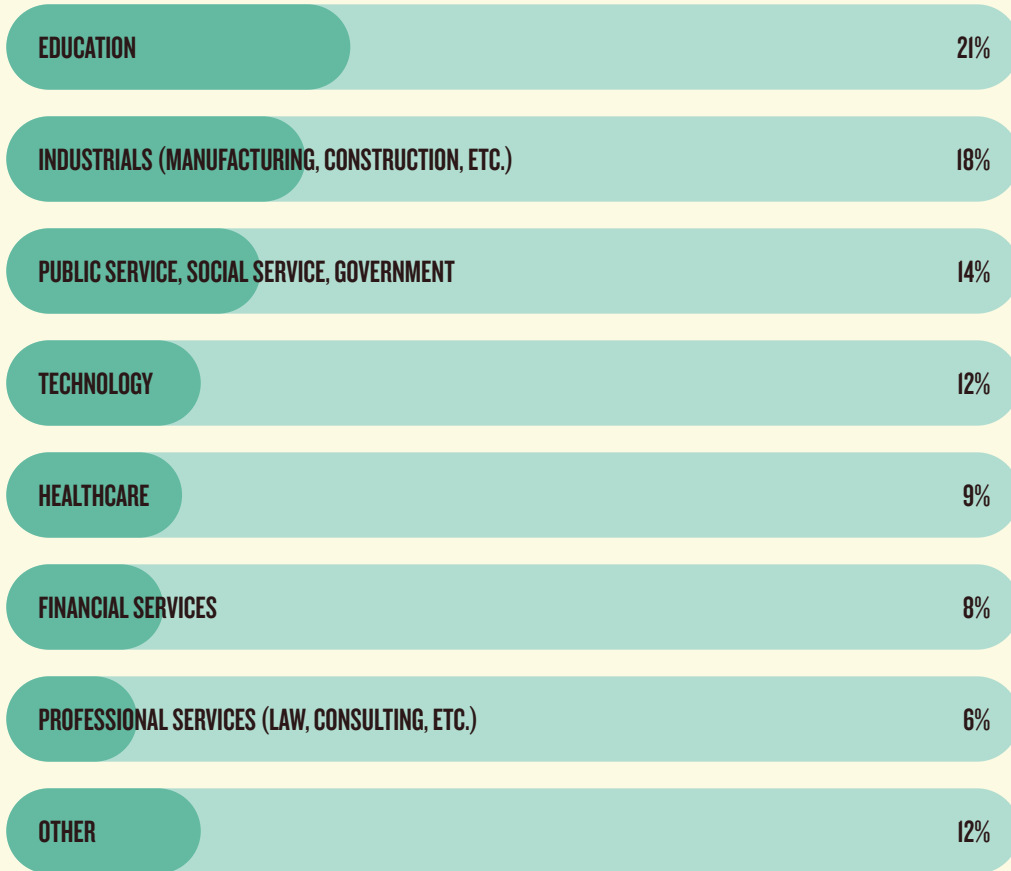
YEARS OF EXPERIENCE

- 1-2 YEARS
- 3-5 YEARS
- 6-9 YEARS
- 10+ YEARS



INDUSTRY

Nearly 90% of respondents worked in one of seven industries: education, industrials, public service, technology, healthcare, financial services, and professional services. Given that the breakdown is nearly identical to last year, we assume this means you're locked in to your target industry. (But in a good way. Not in an "ahhh, the spaceship malfunctioned and now I'm stuck in the outer reaches of space forever" kind of way.)



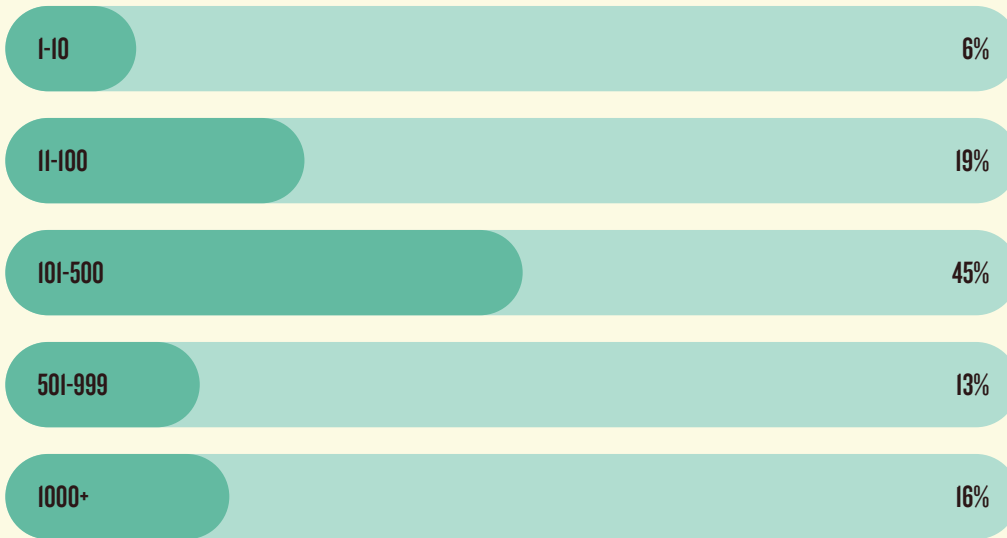
SIZE OF THE COMPANY

In 2024, the [U.S. Small Business Administration](#) estimated that small businesses make up 99.9% of the American business universe. And around 46% of American employees work for these small businesses, so we didn't need an observatory-grade telescope to see that most survey respondents would work at small- and medium-sized businesses (SMBs).

Stay small but mighty!

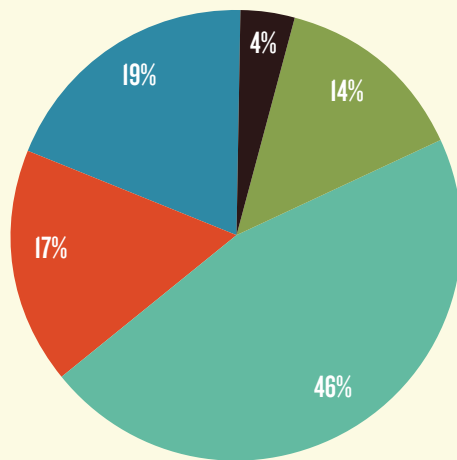


SIZE OF COMPANY



NUMBER OF MACHINES

The average number of machines is gravitating toward midrange, with slight decreases in the number of respondents overseeing very small and very large fleets. Around 46% of respondents manage environments with 101 to 500 machines.



NUMBER OF MACHINES

- 1-25 MACHINES
- 26-100 MACHINES
- 101-500 MACHINES
- 501-999 MACHINES
- 1000+ MACHINES

SALARY





Want to know which of your crewmates harbors as much wealth as diamond planet 55 Cancri e? Okay, maybe not quite that much wealth. But we'll give you a glimpse of the treasures they take home each year.

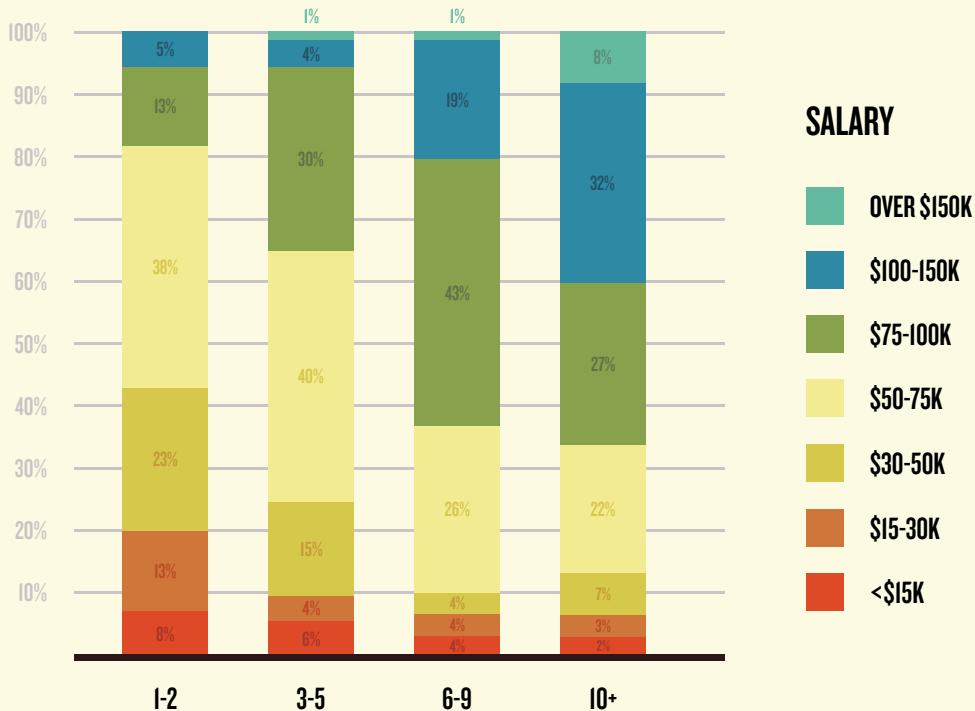
SYSADMIN SALARY RANGES

Sysadmins are cashing in on their expertise, with respondents earning a median salary between \$75,000 and \$99,999 compared to a nationwide median salary of [\\$61,984](#).*

*Based on 2024 Q4 median weekly earnings

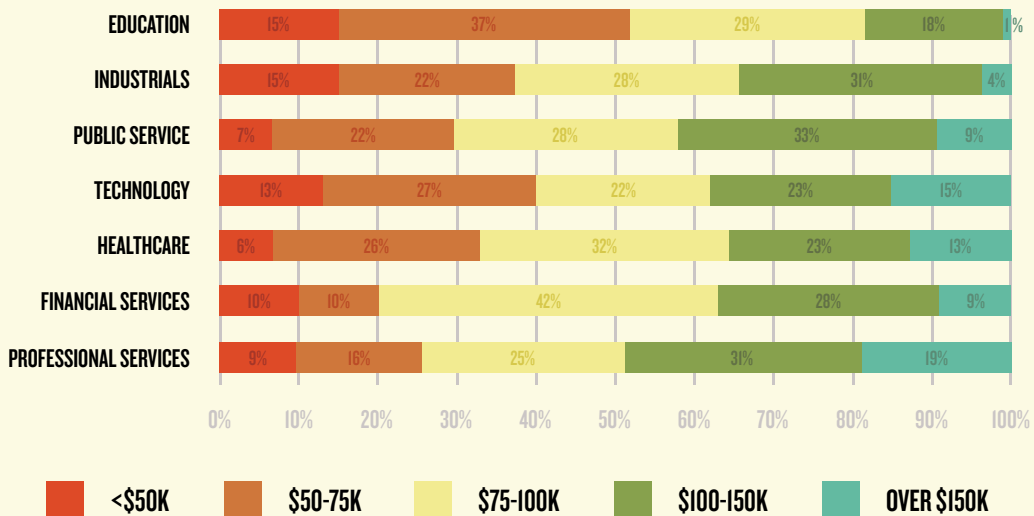
SALARY BY TENURE

As sysadmins travel along the fourth dimension of the space-time continuum, their incomes tend to steadily climb. In other words, more time in the field is closely linked to a higher income — 40% of respondents with more than 10 years of experience earn over \$100,000 per year. In contrast, 44% of respondents with less than 2 years of experience earn less than \$50,000 per year.



SALARY BY INDUSTRY

Sysadmins in certain industries tend to reap more rewards than their peers. Those in professional services, technology, and healthcare are closer to the astronomical salaries every good sysadmin deserves, with many earning more than \$150,000 per year. But those in education earn much less, with most making less than \$75,000 per year.



SALARY BY ROLE

As steadfast explorers, we also charted salaries by role. Unsurprisingly, executives are raking in the most cosmic coin: 70% make over \$100,000 per year.

Contractors are also faring better than in years past, with 38% making over \$150,000 per year. That said, a significant portion also makes under \$30,000 per year.

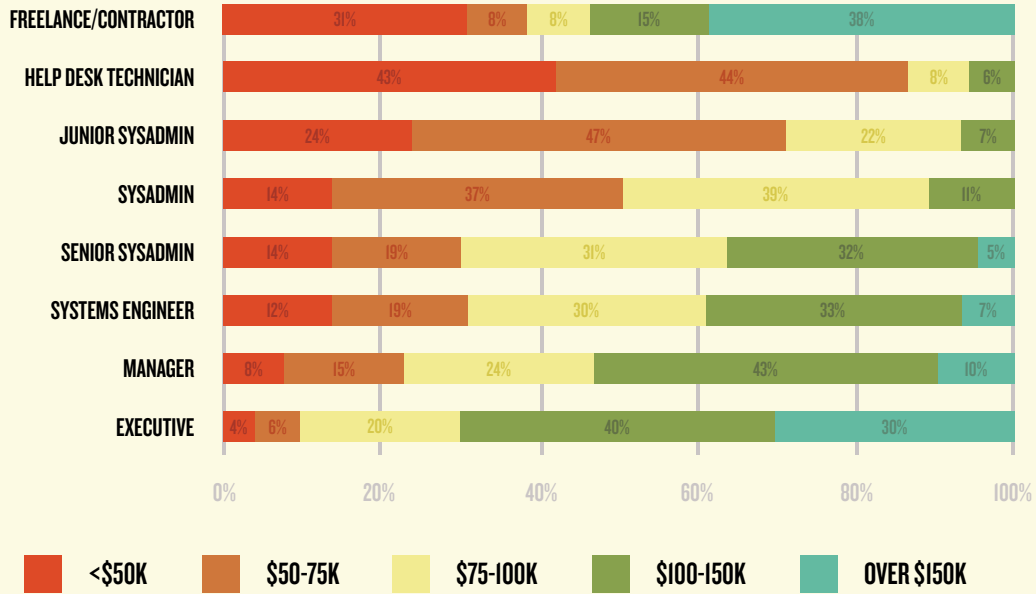
Manager salaries are up over last year, with 53% earning more than \$100,000 per year compared to just 33% last year.

Systems engineers and senior sysadmins tend to earn similar salaries to each other, gravitating to the \$75,000 to \$150,000 range.

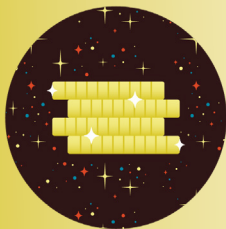
Meanwhile, sysadmins skew more toward \$50,000 to \$100,000. Junior sysadmins and help desk technicians tend to orbit lower salary bands, most often earning under \$75,000.



SALARY BY INDUSTRY



FOR ALL THE WORK I DO, I DO NOT EARN ENOUGH MONEY



TAKEAWAY

Knowing your worth can help you chart your career trajectory. Harness the power of salary data when negotiating your compensation. Get that coin. No need to tighten your asteroid belt.



SENTIMENT



The AI overlords have yet to successfully wipe out sysadmin-kind. We still have two things they don't: sentience and Crocs (the pinnacle of interstellar footwear). But nothing is safe – not even our squeaky space clogs. So let's chart your IT thoughts and feelings while we still can.

EXECUTIVE SUPPORT

Perceived executive support is relatively closely aligned with last year. Nearly 70% of you feel you get the support you need, which has increased ever so slightly since we last checked in. A small win is still a win.

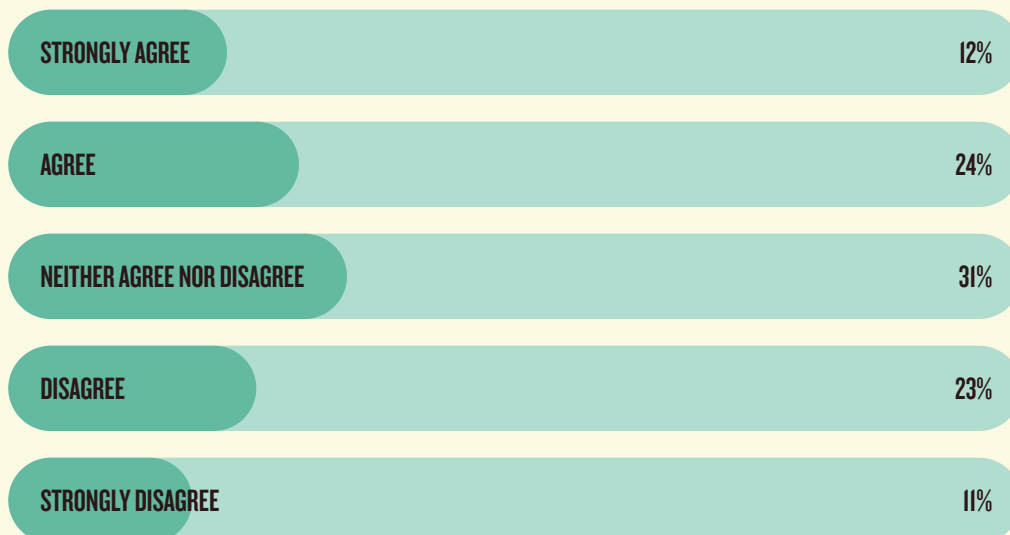
STRESS

AI was theoretically supposed to make our jobs easier. Right? Right?!? But it doesn't look like it has. More sysadmins report experiencing stress at work this year. Not a huge surprise since around [49% of U.S. workers](#) experience daily stress.

Sysadmins working in industrials and healthcare are most inclined to say their stress levels haven't dropped ... which is pretty disconcerting given that they skewed in the opposite direction in 2024. So something about this year must have really pushed you to your limits — any chance it had to do with the [CrowdStrike incident](#)?

The industry most likely to report experiencing lower stress levels than last year is technology. (It's the ping-pong tables. It's definitely the ping-pong tables.)

I AM MORE STRESSED AT WORK NOW THAN I WAS A YEAR AGO





TOOLS

The good news: 65% of you feel you have the tools you need to do your job. The bad news: 14% of you don't. Another 21% are on the fence.

Hopefully, 2025 is the year you finally get a complete arsenal of PDQ products (if you're not already fully equipped). And also the year the unexplained drone sightings stop. It's time.

CONTINUITY OF EMPLOYMENT

Whether you truly love your job or just know there are far worse out there, a remarkable 76% of respondents intend to hold the course in their current position. Only 6% feel like they won't be in the same job next year. That's pretty darn good considering [52% of employees](#) worldwide are in the market for a new job.

IT professionals with 3 to 5 years of experience are more likely to explore new horizons than their counterparts with shorter or longer tenures.

Among the top industries, sysadmins in technology are the most likely to be eyeing a job change despite their declining stress levels. There's gotta be a better ping-pong table somewhere, right?

Meanwhile, those in public service generally want to stay put. We get it. A pension is pretty darn persuasive.

CONTINUITY IN FIELD

Around 92% of respondents plan to continue their career journey through the IT galaxy. Why disrupt a flawlessly calibrated starship?

BUDGET CHANGES

Is 2025 the year you finally sell your Wi-Fi password to the highest bidder just to keep your engines running?

Thankfully, it doesn't look like it. Only 19% of respondents expect their budgets to shrink. In contrast, 44% expect them to stay the same, and 37% expect them to grow. Those in financial services are particularly optimistic, with 58% anticipating budget increases.

That said, 30% of sysadmins in education predict budget cuts. We salute your perseverance.



	EDUCATION	INDUSTRIALS	PUBLIC SERVICE	TECHNOLOGY	FINANCIAL SERVICES	PROFESSIONAL SERVICES
SHRINK SIGNIFICANTLY	9%	3%	5%	3%	1%	3%
SHRINK SLIGHTLY	21%	15%	16%	11%	9%	3%
STAY THE SAME	47%	41%	41%	40%	32%	53%
GROW SLIGHTLY	22%	38%	31%	36%	47%	34%
GROW SIGNIFICANTLY	2%	4%	7%	9%	11%	7%

TEAM CHANGES

By and large, most sysadmins (65%) expect their teams to stay the same size. Another 29% think their teams will actually grow in the next year.

However, a handful of respondents, particularly in education, expect their teams to shrink. And operating with a shrinking budget and a smaller team could leave gaps that have a meteoric impact on your mission.

JOB SECURITY ANXIETY

Most sysadmins — 63% — feel secure in their jobs given the current economic conditions. However, those in healthcare and professional services are most likely to report feeling anxious. Meanwhile, those in public service tend to feel most secure.

CAREER CONCERNS

Burnout and workload top the list of sysadmin career concerns. That said, those with less than 5 years of experience tend to be more worried about continuing education and career growth than their counterparts with longer tenures.

Many respondents also added that their salaries do not match industry standards or reflect all they do, which is disappointing to hear — you deserve the moon and the stars.

On an industry level, those in financial services are especially concerned with burnout. Additionally, many in education have budget fears, which makes perfect sense given that they're more likely to anticipate both budget and team cuts.



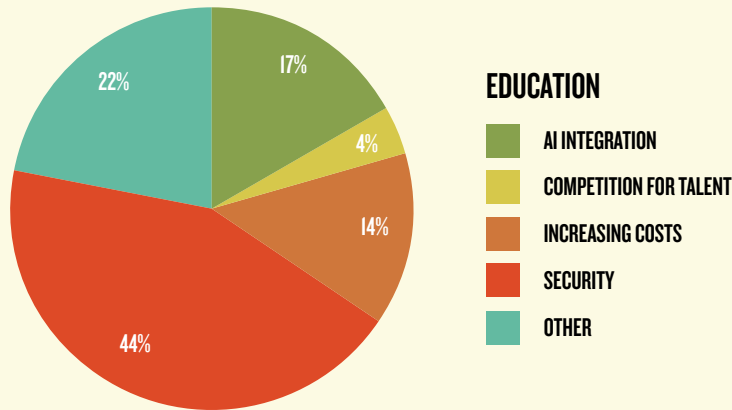
IT INDUSTRY CONCERNS

Once again, security earned its rightful spot as the top IT industry concern among sysadmins, with 45% citing it. AI integration came in a distant second with 15% of the vote. Your refusal to show AI proper deference will be reflected in its data for generations to come.

Concern over security increased proportionally with IT experience, meaning more years in the field directly correlate with more reported concern. Once you've seen the effects of a security incident, there's just no going back to the innocence of your youth.

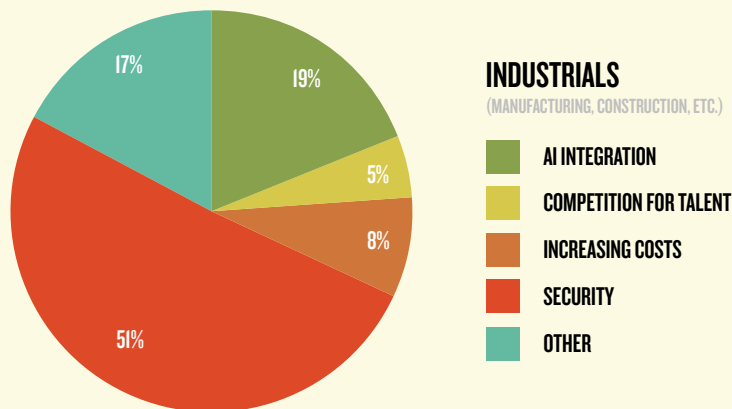
Meanwhile, sysadmins with less than 2 years of experience are more likely than their peers to worry about geopolitical impacts on technology, increasing costs, digital transformation, and automation.

IT professionals in technology and healthcare are less likely to cite security as their top concern than their counterparts in other industries. However, they're more likely to worry about competition for top talent.



EDUCATION

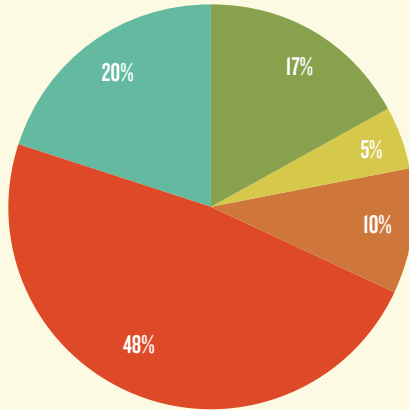
- AI INTEGRATION
- COMPETITION FOR TALENT
- INCREASING COSTS
- SECURITY
- OTHER



INDUSTRIALS

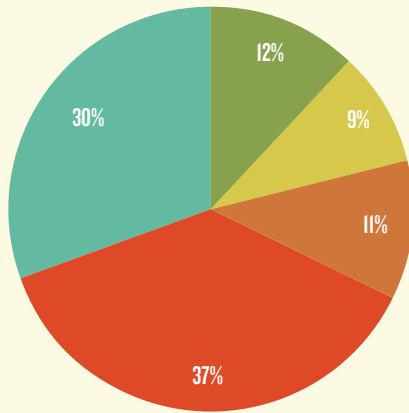
(MANUFACTURING, CONSTRUCTION, ETC.)

- AI INTEGRATION
- COMPETITION FOR TALENT
- INCREASING COSTS
- SECURITY
- OTHER



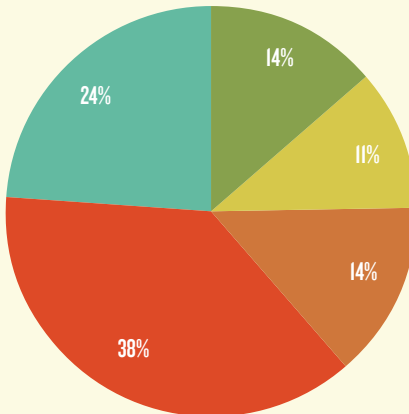
PUBLIC SERVICE, SOCIAL SERVICE, GOVERNMENT

- AI INTEGRATION
- COMPETITION FOR TALENT
- INCREASING COSTS
- SECURITY
- OTHER



TECHNOLOGY

- AI INTEGRATION
- COMPETITION FOR TALENT
- INCREASING COSTS
- SECURITY
- OTHER

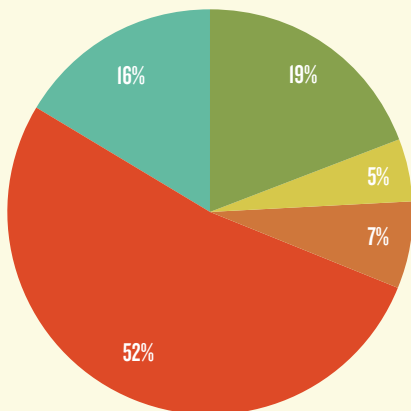


HEALTHCARE

- AI INTEGRATION
- COMPETITION FOR TALENT
- INCREASING COSTS
- SECURITY
- OTHER

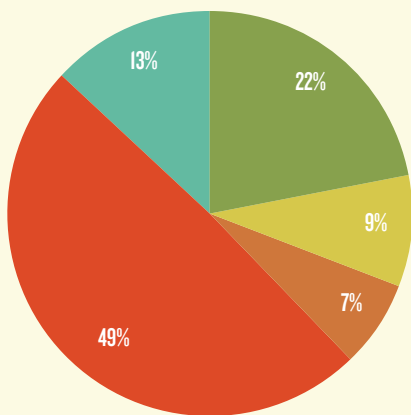


[SENTIMENT]



FINANCIAL SERVICES

- AI INTEGRATION
- CLOUD INFRASTRUCTURE
- INCREASING COSTS
- SECURITY
- OTHER



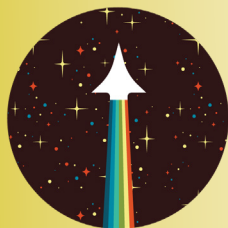
PROFESSIONAL SERVICES

(LAW, CONSULTING, ETC.)

- AI INTEGRATION
- GEOPOLITICAL IMPACT ON TECHNOLOGY
- INCREASING COSTS
- SECURITY
- OTHER

IT SKILLS

Many sysadmins hope to recalibrate their instruments by leveling up key skills during 2025. Cybersecurity is the most popular area that sysadmins aim to improve, with 63% of respondents aspiring to increase their skills. Automation and PowerShell were the other top choices, each appealing to 54% of respondents.



TAKEAWAY

The exciting/terrifying thing about IT is that it's always in motion — like a rocket navigating uncharted space. And while you have some justifiable concerns, you love IT. But to get mission-critical support, you may have to spread that love to leadership through reporting metrics. After all, no business leader can resist the magnetic pull of good data.



**WORK
ENVIRONMENT**



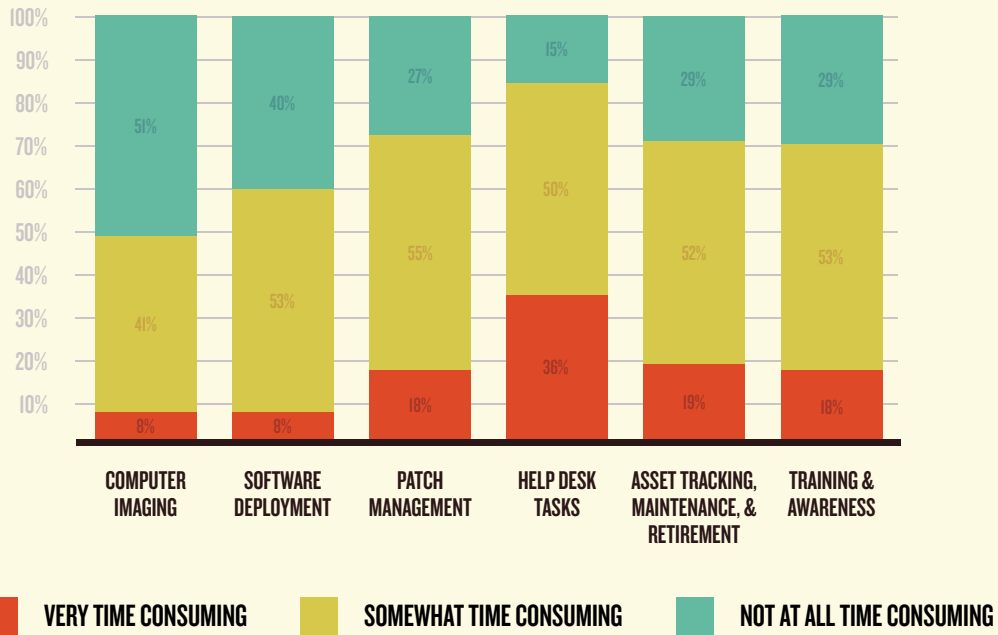
We wanted to map the average sysadmin's orbit. What mysterious voids suck your time? Is AI your new sidekick? And, most importantly, how many life-forms must you interface with?

Let's survey the terrain of a sysadmin's workplace.

TIME-CONSUMING TASKS

Help desk responsibilities continue to siphon a disproportionate amount of your time and energy. Around 36% of you say they're very time consuming, while only 15% feel they're not at all time consuming (to the latter: you lucky dogs).

In contrast, device imaging and software deployment are less of a time suck, with 51% and 40% of respondents (respectively) reporting that these tasks don't take up much time. (Hopefully that means solutions like PDQ and SmartDeploy are helping you reclaim some precious space-time by automating the bulk of those tasks.)





ROLE OF AI

Most survey respondents use AI in some context, with 50% employing ChatGPT or a similar generative AI program (like Microsoft Copilot) and another 28% adopting AI-powered features within existing tools. However, many who leverage AI restrict use cases due to security concerns.

That said, with security top of mind, 21% choose not to use AI-powered features that they're aware of, and 26% report that they do not use AI in their jobs at all. (Take that, R2-D2.)

On a broader (i.e., outside of our survey) scale, an estimated [two-thirds](#) of organizations use AI in their security operations centers, and those that do average \$2.2 million less in breach costs. While opinions (including our own) on AI are mixed, this data may warrant looking at AI-powered tools more closely in the years to come.

While many sysadmins prefer to steer clear of AI, it's increasingly difficult to avoid it altogether. Many solutions incorporate AI in some context, even if it isn't always transparent.



**WE'VE USED SOME FORM OF AI
FOR AT LEAST 45 YEARS – IT JUST
WASN'T MARKETED THAT WAY**



NUMBER OF SYSADMINS & MACHINES

Most sysadmins work on small crews of between 2 and 5 people, overseeing fleets of 101 to 500 machines in total (excluding servers). Your trailblazing ways set your organizations up for IT success.

Perhaps more curiously, 10% of respondents single-handedly oversee fleets of 1,000 or more devices ... and the vast majority of these mavericks work in education. We quake before your astronomical power.



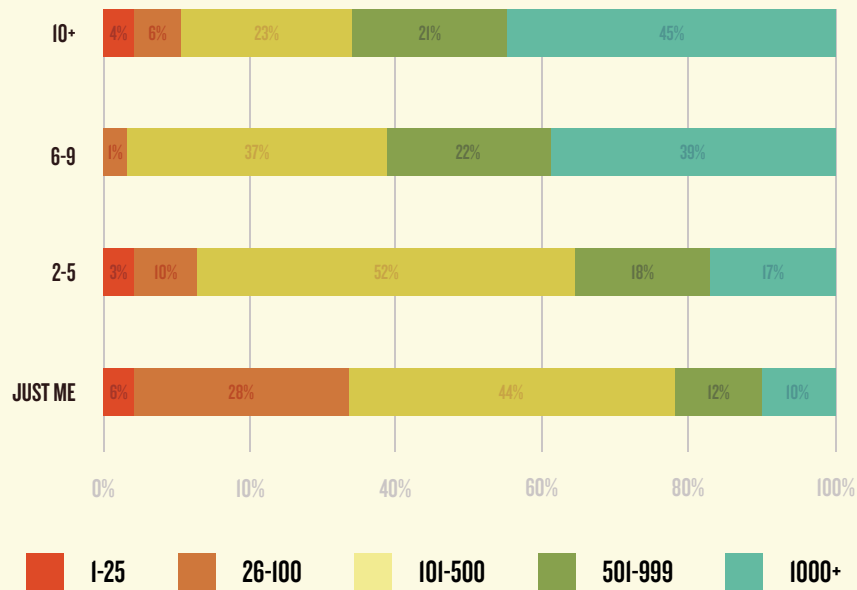
I AM THE I IN TEAM



IT teams of 10 or more typically manage fleets with at least 1,000 devices. That said, we're seeing some movement since last year. Teams of 10 or more increasingly administer 101 to 999 devices, with notable drop-offs in those who oversee the largest fleets (1,000+) and the smallest fleets (25 or fewer).

The technology sector tends to have larger IT teams than other industries, whereas teams in professional services, industrials, and education skew smaller.

NUMBER OF SYSADMINS & MACHINES



TEAM ROLES

The most common roles in IT teams include sysadmin, IT manager/director, help desk technician, and network admin. Over half of respondents say each of these roles exists on their team.



FLEET BREAKDOWN

Hybrid fleets are the new normal. Most environments include both PCs and Apple devices navigating the tech universe side by side. But obviously, single-platform environments are significantly more likely to rely on PCs than Apple devices.

REMOTE

Last year saw a resurgence of remote work, but this year saw it subside again, like a satellite slipping back into orbit. Most sysadmins (67%) manage environments where 25% or less of the workforce is remote, up from 61% last year. Guess those return to office (RTO) mandates are experiencing less turbulence than we thought!

Due to the nature of the industry, sysadmins in education are even more likely to oversee few (if any) remote devices. A whopping 89% of education respondents say 25% or less of their company is remote. The tech industry tends to lean more heavily into remote and hybrid work models, with 57% of respondents reporting at least 26% of their company is remote.



I AM THE ONE MAN SHOW FOR 90 EMPLOYEES



TAKEAWAY

You're being pulled in many directions, especially if you work on a small team managing a large fleet. Overseeing a remote or hybrid environment can make your mission that much more complicated. But the right tools (more on that later) can help you do more with less.

CYBERSECURITY





The risk universe is constantly expanding. Attacks involving exploited vulnerabilities are up **180%**, and the average cost of a data breach rose **10%** between 2023 and 2024, reaching \$4.88 million. But you're locked in and feeling ready to navigate the threat landscape.

CYBERATTACKS

Ah, the sweet taste of enhanced security. It's like cruising through the galaxy without an asteroid in sight.

Around 55% of respondents say they haven't experienced a cyberattack in the last 5 years, which is up from 49% last year. However, the professional services sector had higher incident rates than other industries, whereas the financial services sector boasted significantly lower incidents. (Hey, maybe all those compliance requirements actually help!)

Compared to last year, targeted industries seem to have shifted. Respondents in professional services and technology increasingly say they've experienced incidents. Meanwhile, the industrial and education sectors garnered fewer reports than last year.

TRAINING

Users are the first line of defense against cyberattacks. Naturally, we like to think of them as our human shield. And who doesn't want a sturdy human shield?

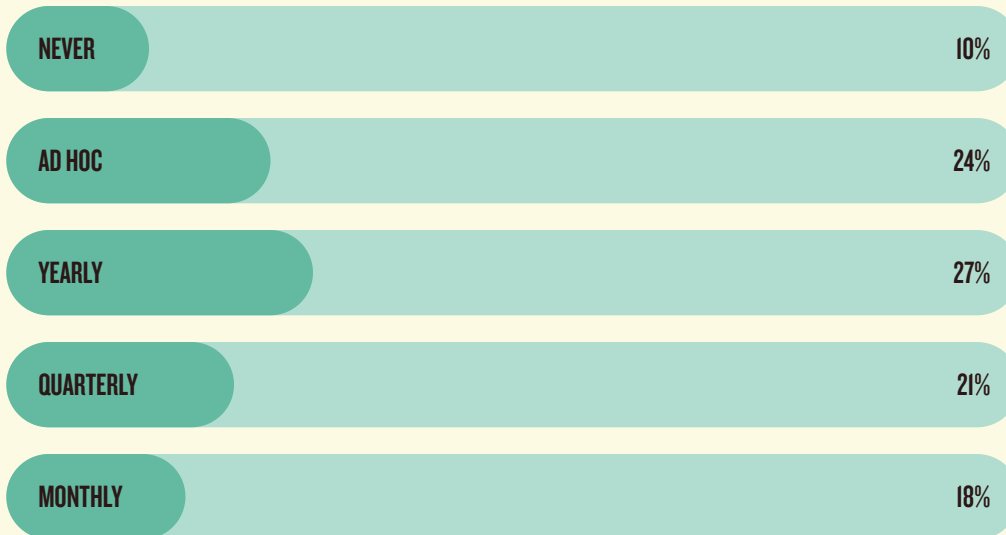
Most of you continue to conduct cybersecurity training at least yearly, with those in the financial services industry most inclined to conduct more frequent training. Meanwhile, sysadmins in the education and professional services sectors are more likely than their peers to offer ad hoc training or skip it altogether.

It's also worth noting that 11% of respondents who cite security as their top industry concern never conduct cybersecurity training. In fact, those who never conduct cybersecurity training actually express more concern over security than sysadmins who conduct regular training. It makes sense to be nervous when you're equipped with especially flimsy human shields.

But clear briefings keep a space station running smoothly. Sure, some users will break protocol, and you'll have no choice but to undo their tethers and let them float off into the void. But at least you'll be able to justify your decision.



CYBERSECURITY TRAINING CADENCE



PREPARATION

Is your starship battle ready? Around 72% of you think so, which is up from 67% in 2024. Having experienced a cyberattack in the last 5 years seems to have no effect on confidence in preparation, hopefully indicating you've fortified your defenses after any skirmishes.

Those in the financial services sector are most inclined to feel well prepared. Totally fair given your lower reported rates of incidents and stellar security training.

Meanwhile, sysadmins in education and industrials report more apprehension than their counterparts in other industries. Is it just a coincidence that these are the most and third-most likely industries to anticipate budget cuts?



TAKEAWAY

Brace for impact! The face of security is constantly changing. But no one wants to navigate through an asteroid belt without fully operational shields. Balanced [proactive and reactive](#) measures will help you keep your fleet safe from the latest threats.



APPLE DEVICE MANAGEMENT



Windows PCs have long been the flagship vessels traversing the IT universe, but more and more sysadmins are expanding their fleets to include Apple devices. In fact, there are now many MacAdmins who chart their courses exclusively through the Apple ecosystem.

If Apple devices aren't on your radar, teleport to the next section. But if you can't resist the gravitational pull of Apple management, read on.

MDM EXPERIENCE LEVEL

Most IT professionals overseeing Apple and hybrid fleets are well-versed in MDM, with many reaching expert status. But, as expected, those with the vastest knowledge and experience are more likely to command fleets that include Apple devices. That said, some who are personally familiar with MDM don't manage mobile devices themselves. (Shhh ... don't let leadership know you have an unexploited skill.)

HURDLES MANAGING APPLE DEVICES

Most respondents rank managing OS software updates as the biggest hurdle in Apple device management, which is consistent with last year's results. Even with expert navigation, OS updates can still feel light-years away from seamless.

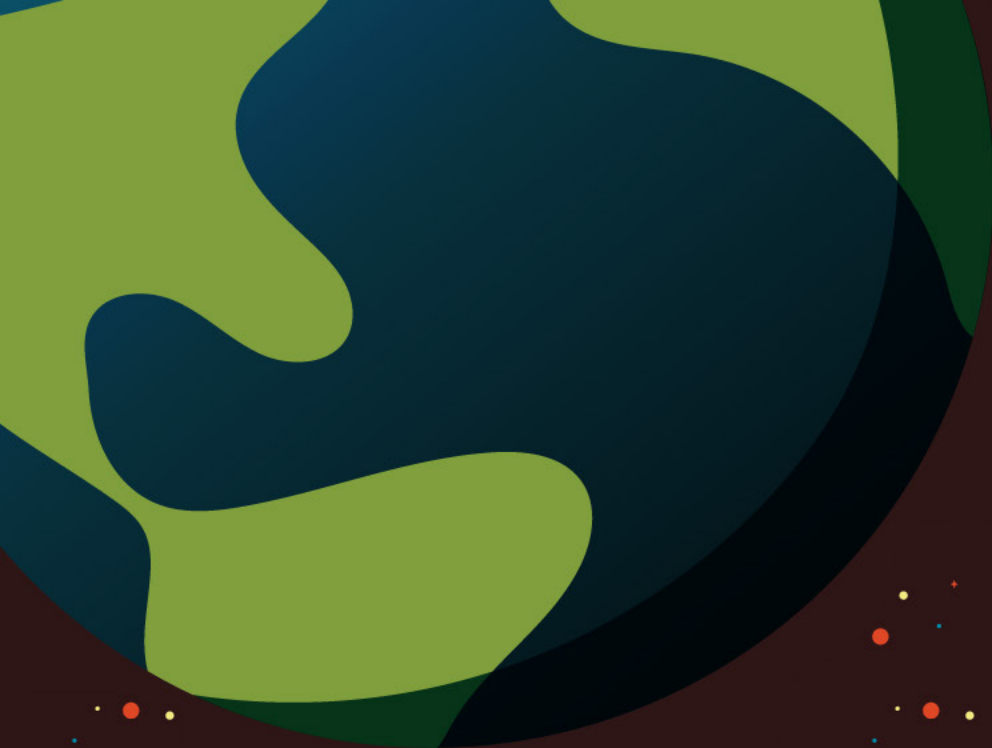


THE PACE THAT I.T. IS GOING IS FASTER THAN WHAT USERS ARE ABLE TO COMFORTABLY ABSORB



TAKEAWAY

Even for experienced MacAdmins, charting a course through the Apple universe isn't always easy. But you aren't alone. Join the [Mac Admins Slack community](#) to connect with others, and launch a [SimpleMDM trial](#) and harness the full power of the galaxy's most sought-after MDM features. It's like finally getting the keys to the starship but without the risk of melting yourself with the plasma gun.



TOOLBOX



Traversing the IT universe calls for powerful tools. Many sysadmins rely on stellar solutions for endpoint setup, maintenance, monitoring, and security. But some of you boldly go where few sysadmins have gone before, charting your course without tools.



FULL DISCLOSURE

Truth be told, PDQ has a loyal crew who steered the results in our favor. While we aim to shine bright, we might not be quite as radiant as the data suggests. But as long as we eclipse our rivals based on our own somewhat-biased reporting, we can't complain.

MOBILE DEVICE MANAGEMENT

The future is upon us, and behold, it is portable. Between tablets, phones, and laptops, modern environments often include more mobile devices than desktops. Mobile device management (MDM) solutions can help steer the ship, but a surprising 29% of folks choose to go it alone.

Among the 70% using MDM solutions, Microsoft (Endpoint Manager, SCCM, Intune), Jamf, and SimpleMDM (our shining star) are the most popular. There were also quite a few write-in responses, most notably Mosyle and Cisco Meraki.



SOFTWARE DEPLOYMENT & UPDATES

PDQ outshined other solutions in this category, with PDQ Deploy and PDQ Connect collectively claiming 69% of the vote. Microsoft (Endpoint Manager, SCCM, Intune, WSUS, Microsoft Deployment Toolkit) came in second with 8%, and SmartDeploy rounded out the top contenders. In addition, many write-in responses noted scripting deployments via PowerShell or leveraging multiple tools.





ASSET MANAGEMENT

PDQ Inventory was the leading asset management solution among respondents, claiming 45% of the vote. PDQ Connect and Snipe-IT tied for second, though a significant portion of IT professionals reported that they don't use a solution. Additionally, many respondents wrote in their tool of choice, with Freshservice/Freshdesk, Incident IQ, and AssetTiger earning mentions.



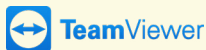
INSTALLATION & CONFIGURATION OF OPERATING SYSTEMS

Most respondents (31%) don't use a solution to install and configure operating systems. However, those that do typically favor Microsoft (MDT, Configuration Manager, Windows Autopilot, Intune, Windows Deployment Services, Windows Configuration Designer), SmartDeploy, or Fog. The most noteworthy write-in response was Dell Image Assist.



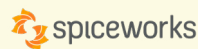
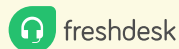
REMOTE ACCESS

While 31% of respondents don't use a remote access tool, those who do mostly rely on TeamViewer, ConnectWise, and PDQ Connect. We're over the moon that you're embracing one of Connect's newer features.



TICKETING

Ticketing solutions are basically the Mos Eisley of IT tools — anything goes. Over 52% of responses were write-ins, and 17% used no solution at all. Of the options we listed, Freshdesk, Jira Service Desk, and Spiceworks reigned supreme. However, ServiceNow, Zendesk, and Incident IQ garnered significant write-in votes.



VULNERABILITY MANAGEMENT

A large portion of respondents don't use vulnerability management software, but Microsoft (Intune, Configuration Manager, Microsoft Defender), PDQ Connect, and Lansweeper win the favor of those who do. There were also quite a few write-in responses for this category, most notably Tenable Nessus, CrowdStrike, Rapid7, and SentinelOne.



Lansweeper



TAKEAWAY

Sysadmins frequently encounter turbulence when commanding their fleets, but Houston, we have a solution. If you're navigating routine tasks manually, sign up for a software trial. Once you show leadership how much time you're saving, they might finally find room in the budget for the necessary tools. And if your chosen solutions happen to all be PDQ products, all the better. Gold star for your good taste.

BREAKROOM DEBATES

Since humankind first looked up to the night sky, we have contemplated the mysteries of the cosmos. How did the universe form? What is the universe made of? And why does the printer always jam?

Our investigation failed to solve these cosmic conundrums, but we have gained insights into some equally perplexing issues that have long puzzled humanoids.

Sysadmins typically suspect extraterrestrials live among us (56%). Of those who accept this undeniable truth, most report that their end users are proof. That would explain a lot, to be honest.

By and large, most of you (65%) don't want to go on a private space flight. While a few of you are turned off by the price point and even fewer by safety concerns, the vast majority just can't risk witnessing boundless billionaire bouncing firsthand. The possibility of an explosion seems inconsequential next to that prospect.

Now feel free to harness this data to emerge victorious from the breakroom.



SUMMARY & TAKEAWAYS



So what's on the horizon for 2025? Let's recalibrate our sensors, synchronize our thrusters, and decode the cosmic signals to ready ourselves for the orbit ahead:

- ◆ Knowing your worth can help you chart your career trajectory. Harness the power of salary data when negotiating your compensation. Get that coin. No need to tighten your asteroid belt.
- ◆ The exciting/terrifying thing about IT is that it's always in motion — like a rocket navigating uncharted space. And while you have some justifiable concerns, you love IT. But to get mission-critical support, you may have to spread that love to leadership through metrics. After all, no business leader can resist the magnetic pull of good data.
- ◆ You're being pulled in many directions, especially if you work on a small team managing a large fleet. Overseeing a remote or hybrid environment can make your mission that much more complicated. But the right tools can help you do more with less.
- ◆ Brace for impact! The face of security is constantly changing. But no one wants to navigate through an asteroid belt without fully operational shields. Balanced [proactive and reactive](#) measures will help you keep your fleet safe from the latest threats.
- ◆ Even for experienced MacAdmins, charting a course through the Apple universe isn't always easy. But you aren't alone. Join the [Mac Admins Slack community](#) to connect with others, and launch a [SimpleMDM trial](#) to harness the full power of the galaxy's most sought-after MDM features. It's like finally getting the keys to the starship but without the risk of melting yourself with the plasma gun.
- ◆ Sysadmins frequently encounter turbulence when commanding their fleets, but Houston, we have a solution. If you're navigating routine tasks manually, sign up for a software trial. Once you show leadership how much time you're saving, they might finally find room in the budget for the necessary tools. And if your chosen solutions happen to all be PDQ products, all the better. Gold star for your good taste.



[SUMMARY & TAKEAWAYS]

Thank you to all who joined the mission. We hope the journey was fruitful. Prepare for another transmission at the same time next year. Until then, continue your cosmic voyage with our free trials if you haven't already:

[14-day free trial of PDQ](#)

[30-day free trial of SimpleMDM](#)

[15-day free trial of SmartDeploy](#)

Transmit this report to interested parties in your orbit to subtly assert your superiority and leave them starstruck. For a deeper dive into the sysadmin universe, navigate to our [blog](#), blast off to our [YouTube channel](#), or dock at our official [Discord server](#).