

PDQ.com Corporation Accessibility Conformance Report

WCAG Edition

Based on VPAT® 2.5REV (WCAG 2.2)

Name of Product/Version: PDQ Connect

Report Date: February 2nd, 2026

Product Description: PDQ Connect is a browser based third-party application patch management product, designed to help IT Teams at organizations remotely manage their Windows devices. Organizations can view device information, patch devices, run reports, and more, from the PDQ Connect web interface.

Contact Information: support@pdq.com

Evaluation Methods Used: Microsoft Narrator and Google Chrome Dev Tools

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A Table 1 (Yes) Level AA Table 2 (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partial Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanation
1.1.1 Non-text Content (Level A)	Supports	PDQ Connect is a text heavy application and has limited icons used next to explainer text or has hover-over states.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There is no sound or video content in the product.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	There is no sound or video content in the product.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	There is no sound or video content in the product.
1.3.1 Info and Relationships (Level A)	Partial Support	Tables can be challenging to navigate through to individual cells as the cells do not describe the column they are a part of.
1.3.2 Meaningful Sequence (Level A)	Supports	Reading/tab order matches the intended visual/logical sequence.
1.3.3 Sensory Characteristics (Level A)	Not Applicable	The application does not reference locations, size, or shape of visual elements.
1.4.1 Use of Color (Level A)	Supports	Where color is used to indicate the status of an item, text is also included to explain the color. Color usage is compliant with WCAG 2.1 1.4.3 contrast requirements.
1.4.2 Audio Control (Level A)	Not Applicable	There is no sound or video content in the product.
2.1.1 Keyboard (Level A)	Supports	Users can navigate the application using just the keyboard. Some Remote Desktop capabilities require the use of a mouse while in an active session
2.1.2 No Keyboard Trap (Level A)	Supports	Application can be navigated entirely with keyboard, without trapping user to certain subsections or features.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	There are no character key shortcuts in the product. Users cannot create their own shortcuts, and there are no standard shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	Authentication session length is the only time-sensitive element, and this can be configured (down to seconds) within the application.

2.2.2 Pause, Stop, Hide (Level A)	Supports	There are no visual elements that blink, scroll, or move. Content on pages is static.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain content that flashes more than three times in any second or above the general threshold.
2.4.1 Bypass Blocks (Level A)	Does Not Support	User is required to navigate through all items and does not have a simple way to focus on main content.
2.4.2 Page Titled (Level A)	Supports	All pages are titled within the browser to describe the page and content, including sub-pages.
2.4.3 Focus Order (Level A)	Supports	Focus moves in logical order that matches the UI/workflow; no traps; modal trap focus properly; focus returns appropriately
2.4.4 Link Purpose (In Context) (Level A)	Partial Support	Most elements properly describe link purpose, some buttons do not. For example, remote desktop button properly described as a button, but does not describe the purpose of the button.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	No required function require multi-point or path gestures. Table columns can be arranged using drag and drop, but is optional functionality.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Standard button/link behavior; no critical actions fire on down click, all critical actions require user confirmation screen.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	When there are visual text on controls, the accessible name includes the same text
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	There are no motion features present.
3.1.1 Language of Page (Level A)	Supports	The default language of the page is identified using the HTML lang attribute. English is the only supported language, not localized.
3.2.1 On Focus (Level A)	Supports	Focus never triggers navigation or major state changes.
3.2.2 On Input (Level A)	Supports	Input changes do not cause unexpected navigation or context changes; actions require explicit user confirmation.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help mechanisms are consistently located across all views. There is a

		common help icon in the main navigation tray that is shown on all pages.
3.3.1 Error Identification (Level A)	Supports	All detected errors are described in text and clearly tied to relevant input(s).
3.3.2 Labels or Instructions (Level A)	Does Not Support	Inputs do not have clear indication or labeling to show what is required for that input.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Redundant entry is not required except for authentication, or where a user is performing a higher risk action and there is a need for greater confirmation before the action is completed.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports'	Supports	No parsing errors that affect accessibility.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanation
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no sound or video content in the product.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no sound or video content in the product.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Application functions in both orientations. Note application is not optimized for mobile devices.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	All applicable “user information” fields have correct programmatic purpose and support auto-complete.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Meets and often exceeds the contrast minimum requirements.
1.4.4 Resize text (Level AA)	Supports	Application supports at a minimum 200 percent increase in resizing text.
1.4.5 Images of Text (Level AA)	Supports	UI uses real text; no use of images-of-text.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	At 400% zoom, navigation can optionally be collapsed. Data tables may require horizontal scrolling, but it is confined to the table region.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	UI component boundaries, focus indicators, and icons meet or exceed 3:1 across states.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	With the required spacing settings, text isn’t clipped/overlapped and all functional remains usable.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	All hover/focus content (primarily help text) is dismissible, hoverable, and persistent. Does not auto-close.
2.4.5 Multiple Ways (Level AA)	Supports	Users can locate and navigate content in multiple ways, including primary navigation and direct URLs (deep links) to views.
2.4.6 Headings and Labels (Level AA)	Supports	Headers and labels are descriptive and consistently located across views, including dialogs and panels.
2.4.7 Focus Visible (Level AA)	Supports	All interactive elements display a visible keyboard focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	User interface components remain visible when receiving keyboard focus.

2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	No required function require multi-point or path gestures. Table columns can be arranged using drag and drop, but is optional functionality.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Meets minimum target size requirements. Users can also adjust table spacing.
3.1.2 Language of Parts (Level AA)	Supports	The entire application is English only, there are no other languages present. HTML language 'en' tag is set on all pages.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation mechanisms are persistent, do not change order without user initiation.
3.2.4 Consistent Identification (Level AA)	Supports	Components with same functionality are identified consistently and used consistently.
3.3.3 Error Suggestion (Level AA)	Supports	Detected errors include actionable suggestions except where security dictates otherwise.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	For actions that modify or delete user-controllable data, product requires user verification before actions are completed.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Product does not require cognitive functioning tests to authenticate. No passwords are supported, utilizes SSO.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partial Support	Status Messages are read, but are not optimized and may include unnecessary code in the verbally reading of the status.

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