

# Important Notice

## Attention Visa Applicants in UAE

VFS Global is an authorized outsourced partner of diplomatic missions for the provision of non-judgmental services of accepting and processing visa applications.

The decision to issue or refuse a visa and the processing time of a visa application is the sole prerogative of the diplomatic missions in United Arab Emirates. VFS Global has no role or influence in the outcome of a visa application and will not offer any visa-related evaluative advice to applicants.

VFS Global is authorized to only provide administrative support services such as collection of visa applications and return of passports in sealed envelopes to applicants.

VFS Global has NO affiliation whatsoever with any agents (e.g. travel companies, typing offices, agents for flight bookings and travel insurances) in the United Arab Emirates for the provision of any visa-related advice or services to applicants. VFS Global will not be responsible for applicants who seek advice or services in regards to their visa from any agents or for fees paid to agents in relation to the same.

Please ensure that you are assisted by a VFS Global staff inside the premises of the Visa Application Centre (VAC). Our staff has been strictly instructed not to direct applicants to any other agents, travel companies or typing offices.

Our staff can be easily identified by the official VFS Global uniform/ Identification badges/name tags.

To report any individuals or entities claiming to be authorized agents of VFS Global or for any such matters, please write to [speakup@vfsglobal.com](mailto:speakup@vfsglobal.com)

Thank you for your cooperation.

