

Direct Debit details

Please complete, date and sign the form using a ball point pen and send it to:

Cynergy Bank
PO Box 80030
London
EC4P 4NG



Instruction to your
Bank or Building
Society to pay by
Direct Debit

Servicer User Number

2 | 9 | 4 | 7 | 1 | 5 | 1 | 2

Name(s) of account holder

Reference:

Bank/Building Society account number

Bank sort code

 - -

Name and full postal address of your Bank or
Building Society

To: The Manager Bank/Building Society

Address:

Postcode

Instruction to your Bank or Building Society

Please pay Cynergy Bank Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this Instruction may remain with Cynergy Bank and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the Payer.



The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Cynergy Bank will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Cynergy Bank to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Cynergy Bank or your Bank and Building Society you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
- If you receive a refund you are not entitled to, you must pay it back when Cynergy Bank asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.