

We make access in life smart and secure





Smart and secure access solutions.
Worldwide.

We call it Trusted Access

# Creating a secure future together

Trust and security:
the pillars of a
successful cooperation –
for people and companies

The world is changing. In many regions progress and prosperity increase. Cities are growing, societies become more urbanized, technologies are developing ever more quickly.

The digital transformation is rapidly affecting production processes and work organization, while at the same time growing life expectancy is changing our demographic structures. Amid this dynamism the need for security is rising.

Trustworthy security is the key for people, companies and organizations to live and work with an ease of mind. Our social and economic relationships are based on this. Trust and security are the prerequisites for efficient cooperation and form a solid basis for growth.

At dormakaba we go the extra mile to make access in your life both smart and secure. Gaining your trust is what motivates us.

Building trust takes time and commitment. We have made this our priority for more than 150 years. Day by day, installation by installation, innovation by innovation. Visible proof of this are our smart access and security solutions, designed to create infrastructures that are efficient and convenient. That seamlessly and safely control people flow. That protect people, properties and possessions. And that give you a feeling of security and trust.

The world is changing – our promise holds true. We call it Trusted Access.

# Our comprehensive portfolio

Innovative products, solutions and services – from a one-stop shop.

When entering or leaving a building or room, people often use dormakaba products and solutions to do so. From door solutions to master key systems, from customized access systems to flexible room solutions. We have been developing secure, trustworthy access solutions for buildings and rooms for over 150 years. Innovative, customer-centric and inspired by the constant aim of making good things even better.

We keep expanding our know-how through interdisciplinary exchange and knowledge transfer. We do so to keep you a step ahead. The basis for this is the experience and expertise of our employees.

The pursuit of innovation calls for boldness and openness to develop new ideas and a thirst for new knowledge. We look ahead and out of the box. And we are not satisfied until we have won the trust of our customers.

Wherever you need secure access solutions to make your operational processes more efficient, smarter and less expensive: we are there to assist you with effective, innovative and customized expert solutions and technologies.



#### **Door hardware**

Enduring, stylish door system solutions - for more convenience, easy installation and reliable functions from a single source.



#### Electronic access & data

Electronic access control and workforce management – for efficient administration, security and data collection.



#### **Entrance systems**

Automated access solutions for user-friendly automatic building access.



#### Interior glass systems

System solutions in glass – for a wide variety of requirements in offices and in daily life.



#### Lodging systems

Hotel locking and access management for holiday residencies – for reliable, convenient and efficient protection.



#### Mechanical key systems

Optimum security thanks to flexible assignment of access rights - for best control, lower costs and enhanced convenience.



#### Safe locks

Security locks – for the optimum protection of valuables, information or hazardous substances from unauthorized access.



#### Key systems

Key blanks, key cutting machines and automotive solutions.



#### Movable walls

Flexible and efficient partition solutions - for customized use of space in hotels, conference centres, studios and other facilities.



#### **Services**

Customized service and maintenance – for the sustained function of all kinds of access and security solutions.



## Consulting Planning Implementation Commissioning Maintenance



## Our focus sectors



Financial Industries







Retail



Utilities / Telecoms



Airports



Healthcare



Hospitality



Production Facilities



Residential





Rail



Multi-Family-Housing

## Tailored solutions

# Customized to meet your needs.

Changes in the way we live, we work and build go hand in hand with an increased need for security. All sectors and all people are affected by this development.

Public institutions and complex facilities like airports, hospitals, government buildings or banks need functional, flexible and attractive access systems. Furthermore industrial companies and infrastructure providers, administrations and the service sector are faced with the task of striking an optimum balance between productivity, economic efficiency and services.

Whether for particularly sensitive sectors or for areas with high people flow with dormakaba's adaptable access solutions you gain optimum security and efficiency for your processes. Our hardware components and software solutions are interoperable. Our systems can thus be easily integrated in your technical organization, conveniently managed and expanded.

We support you with our expertise from advice and planning to implementation and offer you state-of-the-art solutions that are tailored to your individual requirements and security concepts.

Wherever you need secure and trustworthy access solutions, we are at your service.

# Shaping the future with trust

Wherever groundbreaking projects are implemented today, you will find that they rely on the quality of our solutions.

01



02



03



Selected references

Marina Bay Sands Hotel, Singapore

02

Barangaroo Business District, Sydney (Australia)

One World Trade Center, New York (USA)

04

Elbe Philharmonic Hamburg (Germany)

Galaxy Soho Office Building, Beijing (China)

Aalt Stadhaus, Differdange (Luxembourg)

Hedges Ave Residence, Gold Coast (Australia)

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The Squaire Airport Business Center, Frankfurt (Germany)

Liondes Chalets, St. Vigil (Italy)



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# Our guiding values

Your security is our incentive. Everything we do focuses on it.

No matter the nature of your requirements, we do our utmost to ensure that you know you are in good hands with us. This quest is reflected in our values.

We put your needs first, which makes us eager and curious. We make every effort to understand what matters to you as our customer, partner and user – now and in the future. Progressiveness and innovative power are part of our DNA. We study trends and future-oriented technologies early on and consistently develop our products, solutions and services.

When it comes to security, quality and reliability we set our bar very high. This drives and motivates us to continuously improve our performance. On this basis we continue to develop our portfolio to offer you the best possible solutions for making your buildings smarter and more secure.

Customer orientation, reliability and a sustainable approach form a strong foundation for trust – which is why we base our corporate values on them. Our values motivate us towards one goal: to always give our best and give you the good feeling of being in the right hands with us – as your trustworthy partner.



### Our corporate values

## Customer first

What we do is always focused on the needs of our customers, partners and users.

# Curiosity

Our constant scouting of and seeking out trends is the basis for our development of future-oriented solutions.

## Performance

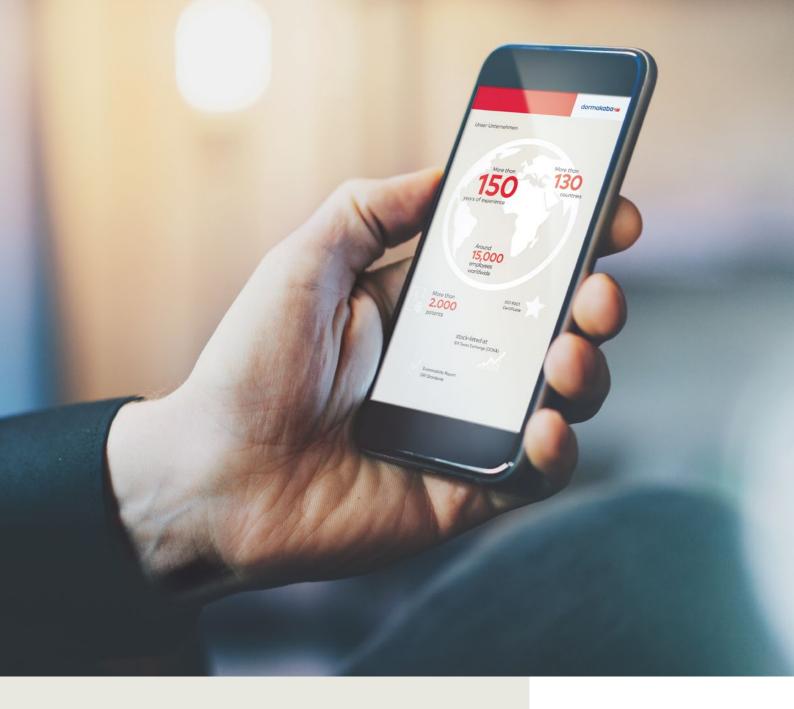
We go the extra mile to ensure customer satisfaction and set high standards in terms of security, quality and reliability.

## Courage

We are committed to continuously developing solutions that generate genuine added value for our customers and users.

## Trust

Trust is our key corporate value, so our customers can rest assured that they are in good hands.



# We safeguard buildings, communities and nature

dormakaba is committed to foster a sustainable development along our entire value chain in line with our economic, social and environmental responsibilities toward current and future generations.

Through participation in various sustainability initiatives and organizations, we fulfill guiding principles on responsible business and work with business partners to develop a more sustainable industry. Our sustainability endeavors have been awarded with a gold medal by the third-party rating firm EcoVadis in 2019.







# Security all over the world

Countless people and companies across the globe trust in our products and solutions.

As one of the world's top three providers of access and security solutions, you will find us in over 130 countries. With around 15,000 employees and numerous cooperation partners we support you directly and personally, as your partner.

We listen to your needs and adapt our solutions to suit them. This close contact lets us think ahead to provide viable, secure and smart answers to your questions about access and security. Especially in this age of digitization and connectivity there is great potential waiting to be unlocked.

We are always scouting for new ways to improve our technologies and offer you solutions with genuine added value. That we succeed in this is proven by millions of installed productions and applications worldwide.

It is this commitment to innovation and constant optimization that our customers trust in around the world. For no matter where you are, we are not satisfied until you are safe.

## Future rooted in tradition

# Our principle has always been to offer you the best

#### 1862

### Founding of a workshop for locks and safes

Franz Bauer founds a company for cash registers in Zurich (Switzerland). Recent legislation has made it obligatory for all firms to keep their accounts safe from fire. The demand for safes is high.

#### 1934

## Patent registration for reversible key lock

Fritz Schori invents the first cylinder lock with a reversible key. The Bauer AG patents the lock and markets it under the name of Kaba - abbreviation of "Kassenbauer".

#### 2000/01

#### Acquisition of Unican

By acquiring the Canadian Unican Group, Kaba becomes a world leader in high-security locks, hotel locks, pushbutton locks and key systems (including key cutting machines and key blanks).

#### 2009

#### First worldwide airport e-gates for self boarding

After new IATA regulations Lufthansa initiates a development project with Kaba. The first e-gates for automated self boarding are installed at Frankfurt Airport (Germany).

















#### 1908

#### Founding of Dörken & Mankel KG

Rudolf Mankel and Wilhelm Dörken found Dörken & Mankel KG in Ennepetal (Germany) - later called Dorma - and introduce swing door hinges to the German market, which become their main product.

#### 1950

### Entry into the door closer market

The TS 50 overhead door closer marks the starting point into the door closer business. Many successful improvements follow, creating a wide product portfolio of door hardware.

#### 1962

## Production of the first automatic operators

Dorma took the first steps towards automatic door systems following an industry trend for more comfort and security in buildings.

#### 2002

## Entry into the mobile partition systems business

With the acquisition of Hüppe Form Raumtrenn-systeme in Europe and Modernfold Inc. in the USA, Dorma becomes the world market leader in mobile partition systems.

#### 2015

#### 2015/16

### First cloud-based access solutions

dormakaba expands its portfolio with solutions where access is granted via cloud to mobile devices, and starts offering ,Access as a Service'; first examples are Mobile Access and exivo.

#### 2017

#### Acquisition of Skyfold

Skyfold is the world leader in acoustic vertically folding retractable walls providing the user with tremendous space flexibility. The portfolio compliments our offering in the Key & Wall Solutions segment.

#### 2019

# Rated EcoVadis Gold for sustainability management

Starting a journey in 2013 by becoming a member of the UN Global Compact, dormakaba was now awarded a gold medal by EcoVadis, a third-party assessment for monitoring sustainability in global supply chains.











#### 2016/17

### Acquisitions in North America

dormakaba expands its presence in the attractive market North America by acquiring Mesker Openings Group and the Stanley Black & Decker's Mechanical Security businesses including the BEST brand.

#### 2018/19

## Building a digital business of ecosystems

Our newly founded unit, dormakaba digital' develops digital products and services based on open platforms and ecosystems leveraging the possibilities of connecting the "Internets" of People and Things.

#### Merger of Dorma and Kaba

dormakaba emerges as one of the world's top three players in access control, security solutions and services. The comprehensive product portfolio is now available from a single source.



#### dormakaba Holding AG

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Hardware

Mechanical

**Key Systems** 



Electronic Access & Data



Entrance Systems



Interior Glass Systems



Lodging Systems













Services