



Specialty Internship: Education Strategies & Research

This position contributes to the success of Brookfield Zoo Chicago by helping to evaluate a variety of services and programs offered by the zoo such as guest engagement, level of guest satisfaction, success of programming, and our guests' connection to animals and nature.

- Responsibilities may include involvement in various steps in qualitative, quantitative, mixed methods, case study research, and/or evaluation in informal science education. 30%
- Responsibilities may include literature reviews of related studies and theoretical frameworks for social science research; compiling public records; researching and compiling newspaper records; composition of rationales for survey items and interview questions; data collection with human subjects; data entry; data analysis; and/or participation in preparation of reports and results dissemination. 35%
- Responsibilities may include non-research activities such as those related to project management of the implementation of complex educational programs. 25%
- Other related duties as assigned. (10%)

AT A GLANCE

PAY RATE: Unpaid

HOURS/WEEK: Part-Time (min. 20 hours/week)

COMMITMENT: 12 weeks

LOCATION: Onsite at Brookfield Zoo Chicago

WORK GROUP: Education & Community Engagement

PREREQUISITE: At least 1 year of college credit & experience

COLLEGE CREDIT: Available upon request



Position Details: Education Strategies & Research

Requirements

- One year of college credit and experience required.
- Good interpersonal, communications, and organizational skills with an eye for detail and accuracy; able to follow direction and juggle multiple priorities.
- Computer and data entry experience required; Proficiency in Microsoft Office 2016 or higher, especially Word, Excel, and Outlook. PowerPoint proficiency preferred.
- Excellent customer service, strong verbal communication skills, excellent writing skills, teamwork, flexibility, and reliability; Must be able to commit to a minimum of 240 hours over the internship period.
- English fluency (reading, writing, speaking) and strong interpersonal skills required; multilingual ability, Spanish, preferred.
- All interns are required to complete either a final project or daily journal as part of their experience.

All interns, regardless of proximity to animals, must have an up to date TDAP (Tetanus, Diphtheria, and Pertussis) vaccination (booster within the last 10 years) and test negative for TB (Tuberculosis) within the last 12 months.

Scheduling Expectations

Brookfield Zoo Chicago operates 365 days a year. Schedules vary by position, but may include weekends, holidays, early mornings, and evenings. Successful interns exemplify a positive attitude, strong work ethic, an eagerness to learn, and an ability to work effectively both in a team and independently. Given the competitive landscape of professional animal care, candidates should be mindful of the following scheduling requirements:

- Must be willing to commit to at least 20 hours per week for 12 weeks in a term, not to exceed 480 total hours.
- Any anticipated scheduling conflicts should be disclosed during the interview process.

Preferred Qualifications

- Current enrollment in, or recent completion of, a collegiate program in communication, education, biology, liberal arts, library science, museum studies, or other relevant field or equivalent combination of related training and experience preferred.
- Multilingual ability, Spanish fluency a plus.
- Genuine interest in wildlife and conservation.