

# **PELOTON** ROW

COMMERCIAL ROW  
OWNER'S MANUAL  
AND USER INSTRUCTIONS




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# USER INSTRUCTIONS

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 **WARNING:** Read all precautions and instructions in this manual before using this equipment. Improper use or maintenance can void the warranty. Keep this manual for future reference. The information in this manual may not reflect recent updates as we continue to improve our product. Please see [commercial.onepeloton.com/support](https://commercial.onepeloton.com/support) for the latest version of the manual.

# WARNINGS/SAFETY INSTRUCTIONS


 **WARNING:** For safe use, read and follow all warnings and instructions in the Owner's Manual, the Upright Wall Anchor Guide, and warning labels. Read all safety information before operating the Peloton Commercial Row. It is the owner's responsibility to ensure that users are aware of all warnings and precautions.

**Use only as described. Misuse of this equipment may result in serious injury or death. Peloton is not responsible for damage or injury caused by improper use not in accordance with these instructions.**

**RISK OF PERSONAL INJURY—KEEP PEOPLE UNDER THE AGE OF 16 AWAY FROM THE PELOTON COMMERCIAL ROW.**

**This Peloton Commercial Row is intended for commercial use. Use it only for its intended purpose and in a supervised environment.**

**NEVER store the Peloton Commercial Row vertically without properly installing and using the Peloton Upright Wall Anchor provided. To avoid risk of serious injury from the Row tipping over, read and follow all the instructions in the Upright Wall Anchor Guide provided.**

 **WARNING:** Fully tighten rail bolt during assembly and before stowing upright to prevent rail separation and risk of injury

Always remain alert while using the Peloton Commercial Row. Cease exercise if you feel faint or dizzy.

Metrics on the screen, including heart rate monitoring, may be inaccurate. Use values for reference only.

Inspect the Peloton Commercial Row before use and do not use if it appears damaged or inoperable.

Use only Peloton original parts. Use of unauthorized parts could damage the Peloton

Commercial Row, impair its operation and cause serious injury. Damage caused by unauthorized parts is not covered by the express warranty.

Do not attempt to service the Peloton Commercial Row yourself other than performing the basic maintenance described in this manual or instructed by a Peloton Member Support Representative. Service other than basic maintenance should be performed by authorized personnel.

The power cord must never pass under the Peloton Commercial Row. Never operate the Row if it isn't working properly, or if the power cord has been damaged. Keep power cord away from heated surfaces, sharp edges, and water. Always keep the power cable clean and dry. Sweat, spills, and other damage to the power cable may result in property damage or bodily harm.

To reduce the risk of burn, fire, electric shock, or injury to persons, connect this appliance only to a properly grounded outlet. See the Grounding Instructions on page 6 of this manual.

Always turn the power switch to the off position and unplug the Peloton Commercial Row from the electrical outlet before cleaning, assembling or disassembling it.

Do not operate where aerosol (spray) products are being used or where oxygen is being administered

Do not carry this appliance by its cord or use its cord as a handle.

If you are not able to lift more than 40 lbs/18 kg, over your head, get assistance in stowing, unstowing or moving the Peloton Commercial Row.

The Peloton Commercial Row must be stored a) flat on the ground with the touchscreen upright OR b) vertically, with the touchscreen folded down and anchored to a wall using the Upright Wall Anchor. Storing the Row in any other manner could result in:

- Injury to yourself and/or bystanders,
- Damage to the Peloton Commercial Row or,
- Damage to personal property

**⚠ WARNING:** For your safety, Peloton recommends professional installation of the Peloton Upright Wall Anchor, such as by a handyman, appliance installer or local hardware retailer.

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The tether and clip move freely and could present a strangulation hazard. Always wrap the tether securely around the mounting bracket when the Peloton Upright Wall Anchor is not in use.

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Consult a physician before beginning a new fitness plan. Incorrect or excessive training can result in serious injury.

Never put your fingers near the seat or rail when using or storing the Peloton Commercial Row.

Exposed moving parts can cause serious injury. Keep clear.

To avoid serious injury, keep loose clothing, exercise equipment, furniture and other objects as well as animals clear of the Peloton Commercial Row. Make sure you have 24 in/0.6 m of clearance on either side of the Row.

Keep towels away from the seat and rail. Make sure your shoelaces don't extend past the soles of your shoes. Always wear appropriate footwear when using the Peloton Commercial Row.

You may experience chafing or sores on your hands due to repetitive friction when you first begin rowing. Chafing and sores will usually develop into callouses over time. Improper handle grip can also cause persistent chafing, sores and wrist pain. Always follow instructions for proper handle grip.

Allow time for your skin to recover between workouts if necessary. Ensure that chafing or sores are properly cared for. See a physician if chafing, sores or other skin irritation persists despite rest and proper care.

To avoid risk of injury, use only on a solid, level surface.

Do not store or operate the Peloton Commercial Row outdoors, at high humidity levels, or in damp or wet locations.

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## **SAVE THESE INSTRUCTIONS.**

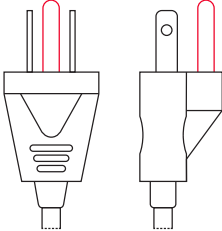
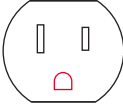
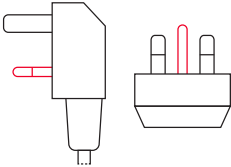
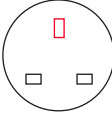
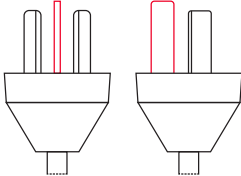
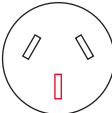
# WARNINGS/SAFETY INSTRUCTIONS

## GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord that has an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

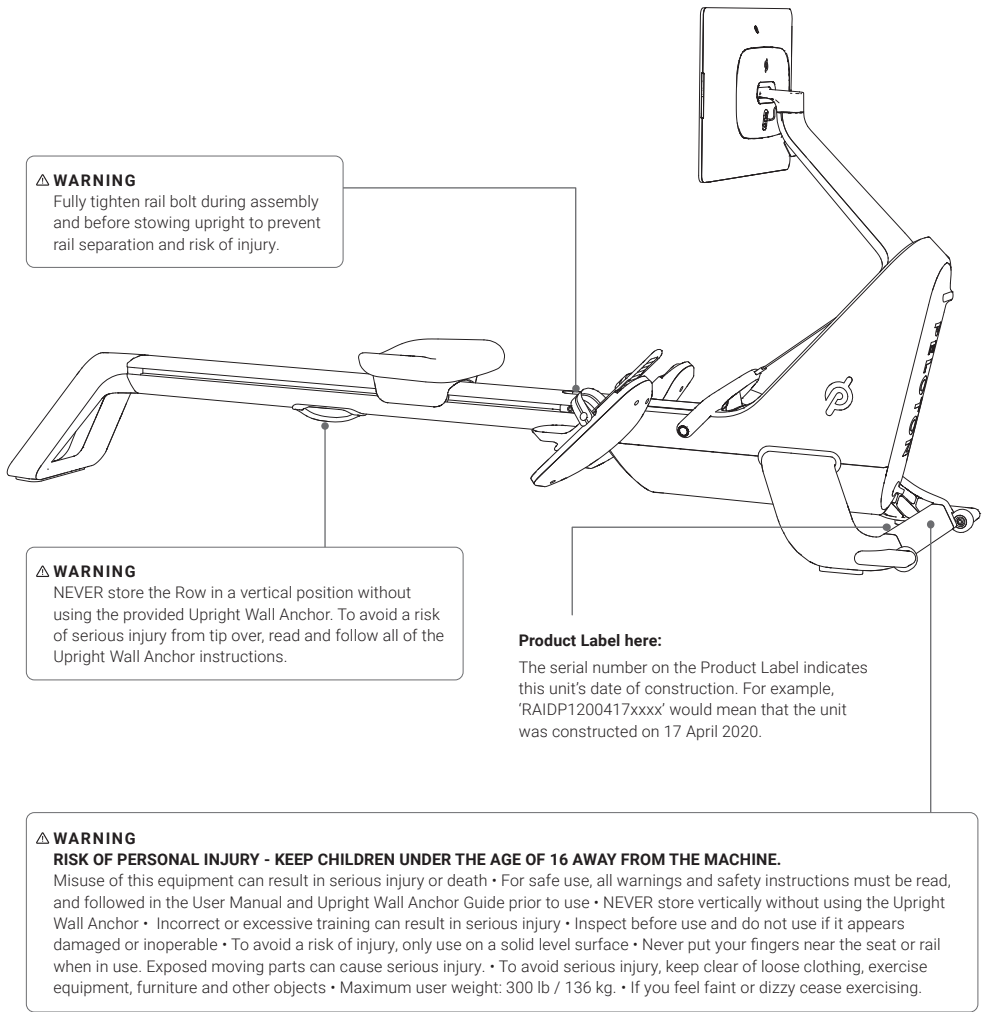
**⚠ DANGER:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the product is properly grounded – if it will not fit in the outlet, have a proper outlet installed by a qualified electrician. Do not modify the plug provided with the product.

This product is for use on a nominal 120-volt circuit in the US and a nominal 230-volt circuit in the AU/DE/UK. Grounding plugs and sockets look like the ones pictured below.

<b>⚠ WARNING:</b> Make sure that the product is connected to an outlet having the same configuration as the plug. Do not use an adapter with this product.			
COUNTRY	GROUNDING PLUG	GROUNDING SOCKET	TYPE RATING
US/CANADA			Type B 120V/60Hz
UK			Type G 230V/50Hz
AUSTRALIA			Type I 230V/50Hz

# LABELS

Familiarize yourself with all warnings on the Peloton Commercial Row before use. If any label is damaged or lost, contact Member Support at: <https://commercial.onepeloton.com/support> for a replacement immediately.



# NOTICES

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device must not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1 Reorient or relocate the receiving antenna.
- 2 Increase the separation between the equipment and receiver.
- 3 Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- 4 Consult the dealer or an experienced radio and TV technician for help.

## CAUTION:

- 1 To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.
- 2 This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.



Waste electrical products must be handed over to a designated collection point for disposal to be recycled in an environmentally sound manner. Improper disposal of this product could result in harm to the environment or to human health. Check with your local waste authority or the retailer where you purchased this product for available collection facilities or further recycling advice.

Please avoid the generation of waste from electrical products as much as possible, e.g. by giving preference to products with a longer service life or by reusing used electrical products instead of disposing of them.

You are responsible for deleting any personal data from this product before disposing of it.



This product is ANT+™ certified and is compatible with ANT+ sensors that support heart rate monitoring.



# MEMBER SUPPORT

Member satisfaction is a top priority for Peloton. If you require assistance or are experiencing issues with your Peloton Commercial Row, please contact Peloton's dedicated commercial client support team by visiting:

 [commercial.onepeloton.com/support](https://commercial.onepeloton.com/support)

When you contact Member Support, have the following information ready:

- Row ID/serial number\*
- Purchase Date
- Your order number or the email address associated with your Row purchase

\*Access the Peloton Commercial Row ID/serial number from the touchscreen by tapping the menu icon at the lower right, and selecting **About**.

## DISTRIBUTED BY:

### US/CANADA

Peloton Interactive, Inc.  
441 9th Ave, 6th Floor  
New York, NY 10001  
USA

### UK

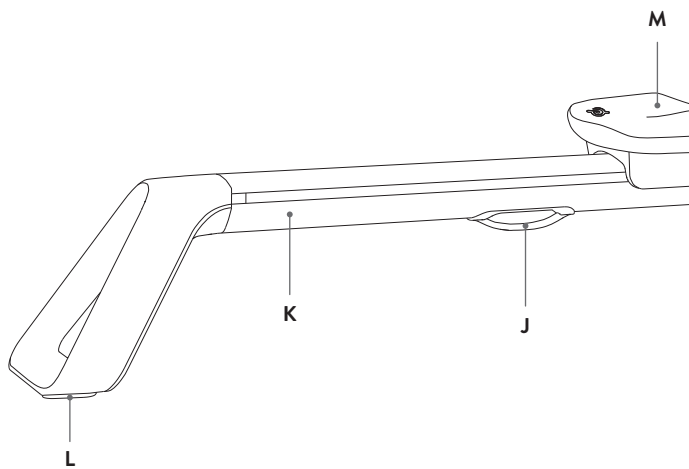
Peloton Interactive UK Limited  
1 Langley Street  
London WC2H 9JG  
United Kingdom

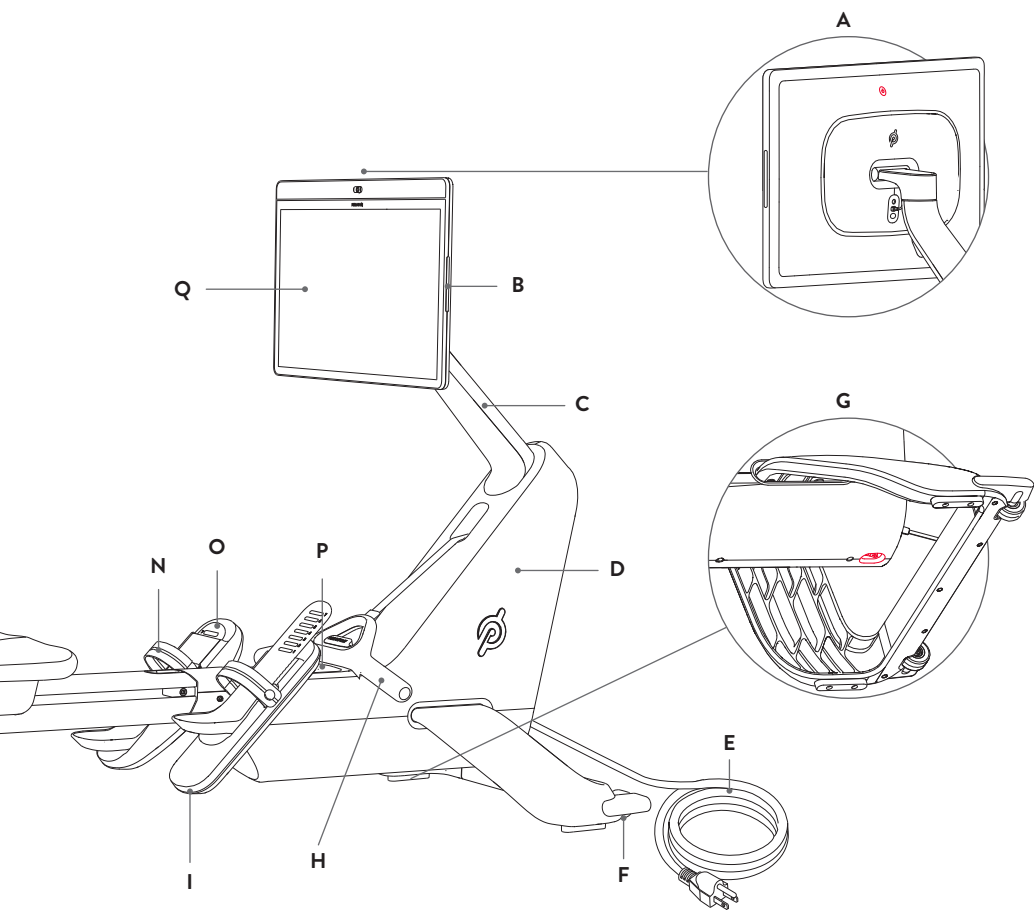
### AUSTRALIA

Peloton Interactive Australia Pty Ltd  
ACN 644 958 047  
20 Martin Place  
Sydney NSW 2000  
Australia

# GETTING TO KNOW THE PELOTON COMMERCIAL ROW

- |   |                         |
|---|-------------------------|
| <b>A</b> Power Button<br>(on back of Touchscreen) | <b>I</b> Foot Rest      |
| <b>B</b> Volume Control                           | <b>J</b> Rail Handle    |
| <b>C</b> Monitor Arm                              | <b>K</b> Rail           |
| <b>D</b> Base                                     | <b>L</b> Rail Foot      |
| <b>E</b> Power Cord                               | <b>M</b> Seat           |
| <b>F</b> Wheels                                   | <b>N</b> Foot Straps    |
| <b>G</b> Power Switch<br>(under the Base)         | <b>O</b> Heel Slide     |
| <b>H</b> Rowing Handle                            | <b>P</b> Accessory Tray |
|   | <b>Q</b> Touchscreen    |



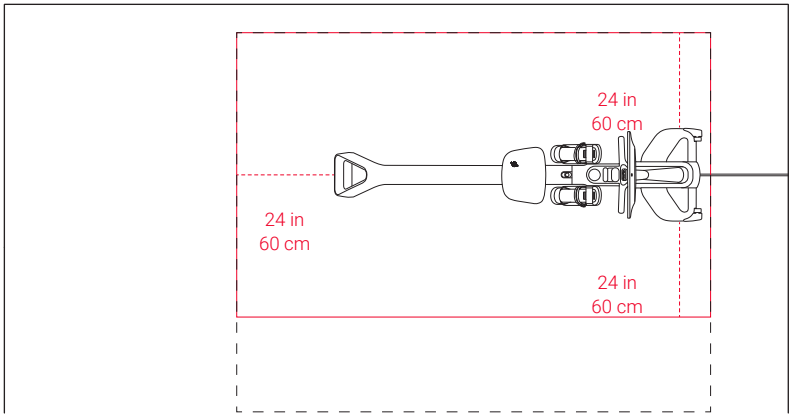


# SETTING UP THE PELOTON COMMERCIAL ROW

## LOCATION REQUIREMENTS

**⚠ WARNING:** Conduct a complete visual inspection of the Peloton Row and test all features and functions prior to use.

- Make sure there is a clearance of no less than 24 in/60 cm on both sides and behind the Peloton Commercial Row.
- Keep the dimensions of the Row in mind when determining the location (Height/length: 7 ft 10 in/2.39 m; width: 24 in/60 cm).
- Do not store the Row near heaters.
- Additional clearance for access and passage is the responsibility of the owner and should take into account applicable local codes and regulations.



----- **Row required clearance**

———— **Row workout footprint:** 10 ft long x 6 ft wide / 3 m long x 2 m wide

- - - - - **Row + bootcamp workout footprint:** 10 ft long x 8 ft wide / 3 m long x 2.5 m wide

## ACTIVATE YOUR COMMERCIAL ACCOUNT

- When an order is placed, Peloton Commercial Customer Support sends an Account Set Up email to the email address associated with the subscription. If you are unable to locate a password, visit <https://members.onepeloton.com/forgot-password> to reset it before activating your Row(s).
- Visit <https://commercial.onepeloton.com/support/commercial-subscription-activation> to activate your commercial account.

**NOTE:** To make sure users can work out using their personal account, make sure repair technicians log back into a commercial account after any repairs to the Peloton Commercial Row.

## MUTING EXTERNAL SPEAKERS

When the Row is in a public space, you may wish to mute the speakers.

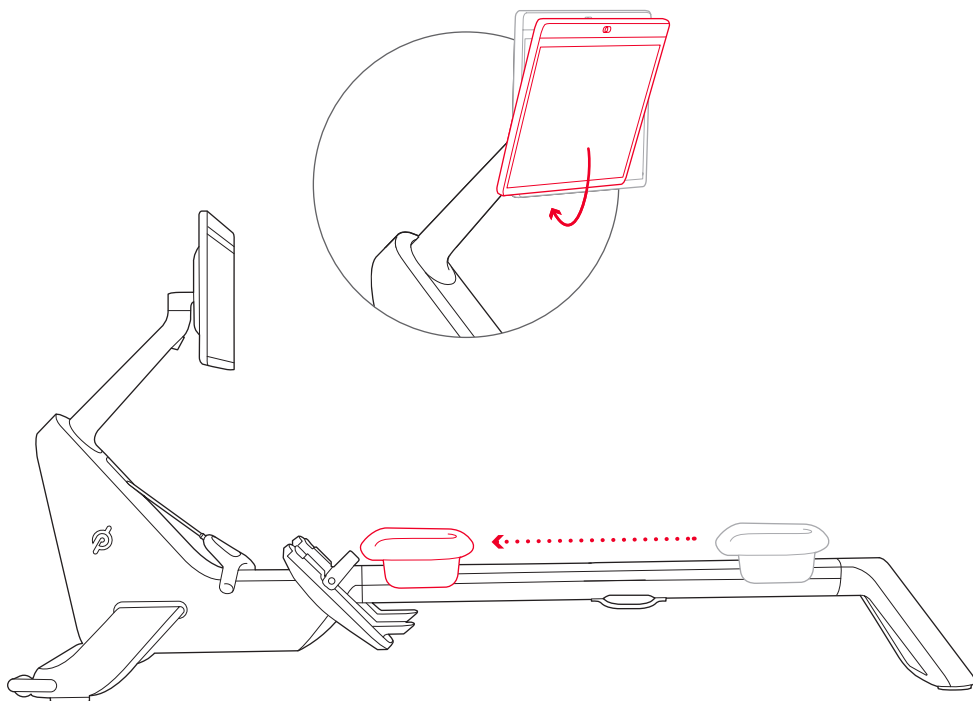
- Tap **Settings** at the upper right of the screen. Select **Device Settings** and **Sound**, then enable **Mute Speakers**.
- Users can connect wired or Bluetooth headphones for audio.
- When headphones are connected, a volume slider control appears on the screen.

## BLUETOOTH DEVICE AUTO-DELETE

When a user logs out, or is logged out automatically, the Row will forget any Bluetooth device connected during their session. This feature comes as a factory setting on the Peloton Commercial Row.

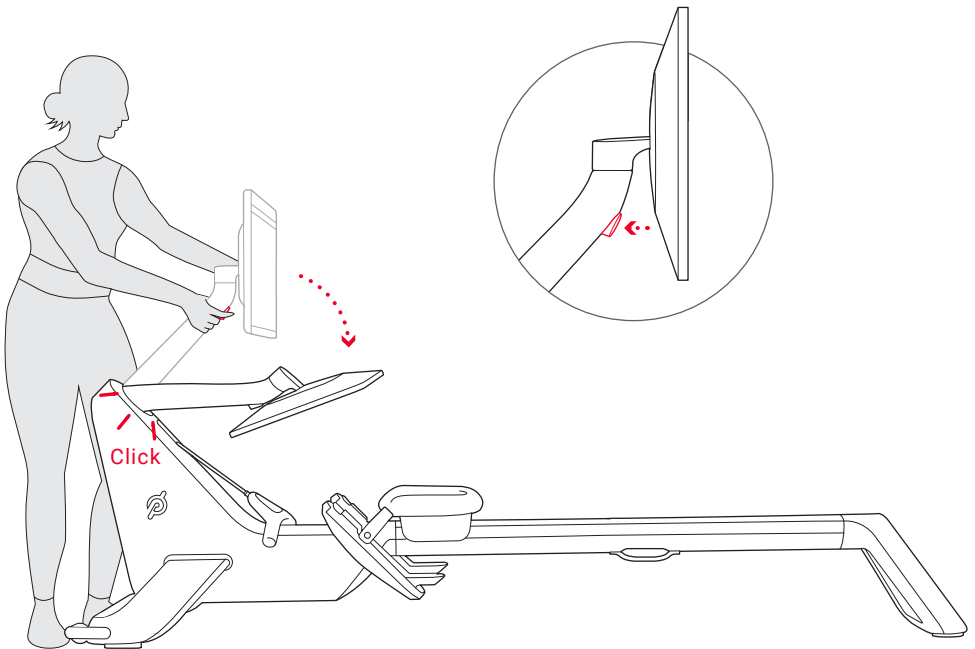
# MOVING THE PELOTON COMMERCIAL ROW AND STORING IT UPRIGHT

- 1** Power off the Row and unplug it.
- 2** Tilt the monitor all the way down.
- 3** Move the seat all the way forward. Be careful not to pinch your fingers, as the seat moves freely.



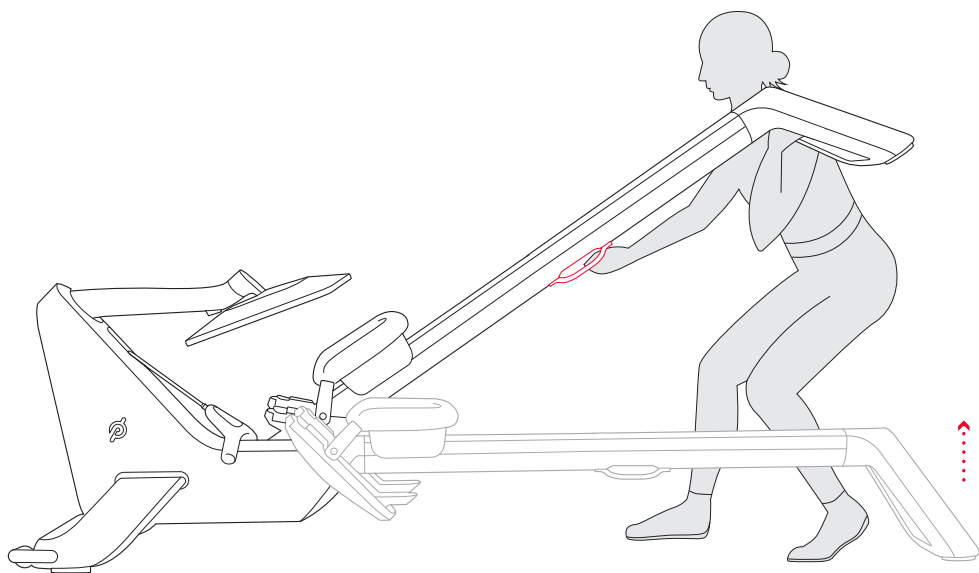
- 4 Press the monitor arm release button.
- 5 Carefully lower the monitor arm until it stops, and then release the button. Slowly lift the monitor arm until you hear a click. Confirm that the monitor arm is locked into place before attempting to move the Peloton Row.

- ⚠ **WARNING:** To avoid instability when stowing the Row vertically, the monitor must be stored with the monitor arm in the lowered position shown.
- ⚠ **WARNING:** Fully tighten rail bolt during assembly and before stowing upright to prevent rail separation and risk of injury.



# MOVING THE PELOTON COMMERCIAL ROW AND STORING IT UPRIGHT

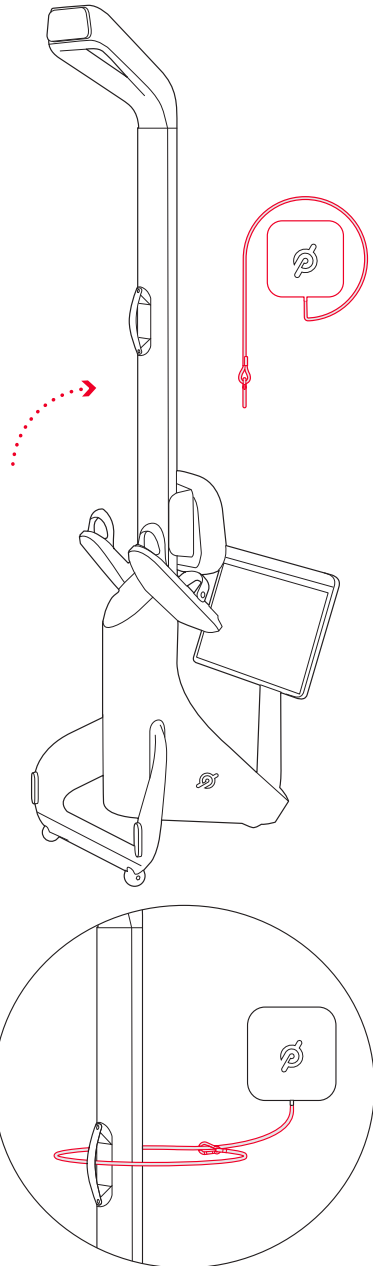
- 6 Lift the rail foot until you can reach the rail handle. The wheels will engage, allowing you to roll it to the desired location.





- 7 Center the Peloton Commercial Row in front of the Peloton Upright Wall Anchor. When stowing the Row, carefully lift it until it is fully upright. Be careful to leave enough space between the Row and the wall so your Row doesn't collide with the wall when you're tipping it up. The rail foot and handle should be facing out.

⚠ **WARNING:** Never store the Peloton Row vertically on the Peloton Mat or any other mat. Always roll the Peloton Mat up with the logo facing out and store it where it will not be a tripping hazard.



- 8 Unwind the tether and loop the tether and carabiner around the rail and through the rail handle. Clip the carabiner to the tether.

# MAINTENANCE AND CARE

⚠ **WARNING:** To avoid risk of injury, assembly and service (other than the procedures described here or specifically instructed by a Member Support representative) must be performed by an authorized technician.

⚠ **WARNING:** Always unplug the Peloton Commercial Row prior to cleaning. After cleaning, make sure the power cord is free of any moisture before plugging it back in.

The safety and integrity of the Row can only be maintained when it is regularly examined for damage and repaired.

It is the owner's sole responsibility to ensure that regular maintenance is performed.

Replace worn or damaged parts immediately. Do not use the Row until repairs are made.

## BEFORE EVERY CLASS

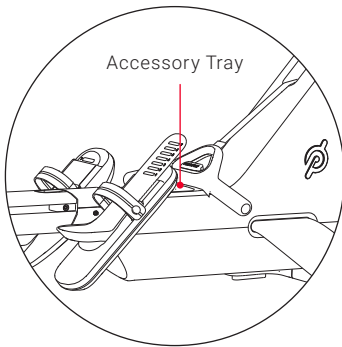
- Check the area around and underneath the Peloton Commercial Row for potential obstructions.
- Inspect the Peloton Row and do not use it if it appears damaged or inoperable.

## WEEKLY

- Check the power cord for damage.
- Check the entire Row for wear and damage, especially the handle strap and foot straps.
- Clean the area underneath the Row.
- Remove the front cover of the Upright Wall Anchor and verify that the tether is secured to the mounting bracket and not frayed, and that the bolts are secured to the wall.
- Clean all visible surfaces of the Row thoroughly using a damp cloth and a mild household cleaner diluted in water. Do not use harsh cleaning products containing bleach or ammonia.

## BEFORE STOWING THE PELOTON COMMERCIAL ROW UPRIGHT:

- Make sure the Accessory Tray is cleared of any items.



- Make sure that the Upright Wall Anchor is securely mounted to the wall and that the cord is not frayed or otherwise damaged. Always attach the Row to the Upright Wall Anchor when stowing vertically, and never stow vertically if the Upright Wall Anchor is not securely attached to the wall.

# SPECIFICATIONS

## USER REQUIREMENTS

Height : 4 ft 11 in - 6 ft 5 in/150 - 195 cm

Weight : under 300 lb/136 kg

Age : 16 years or older

## POWER REQUIREMENTS

Universal AC input:

100-240Vac, 50-60Hz, 0.65A-1.5A

## POWER CONSUMPTION

### **Networked Standby Mode:**

Power Consumption: 1.7W

Power consumption with all interfaces  
connected: 1.7W

Time to enter Standby Mode: 20 mins of inactivity

### **Off Mode:**

Power Consumption: 0.0W

Time to enter Off mode: N/A; Turn off equipment  
using power switch

## DIMENSIONS

Total : 7 ft 10 in L x 24 in W/2.39 m L x 61 cm W

Weight: 156.5 lb/71 kg

Foot stretcher: women's size 5 US/3 UK/36 EU to  
men's size 13.5 US/13 UK/47.5 EU

## PERFORMANCE

Screen Adjustment : 0-25 degree vertical tilt

Screen Adjustment : 0-45 degree horizontal tilt

## TECHNOLOGY

Screen : 23.8 in/60.5 cm 1080p HD touchscreen

Camera : 8MP still photo/1080P video camera with  
privacy cover

4 Digital Microphone Array

### **Sound:**

Front-facing stereo speakers, 2.2 channel  
with rear-facing woofers

80Hz to 20KHz frequency response

### **Connection:**

WiFi 802.11 a/b/g/n/ac, MIMO 2x2 Antenna

ANT+™ wireless

Bluetooth® 5.0




THE FOLLOWING SECTION CONTAINS USER INSTRUCTIONS.  
PLEASE DETACH AND MAKE AVAILABLE TO USERS OF THE  
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**PELOTON** ROW

USER INSTRUCTIONS

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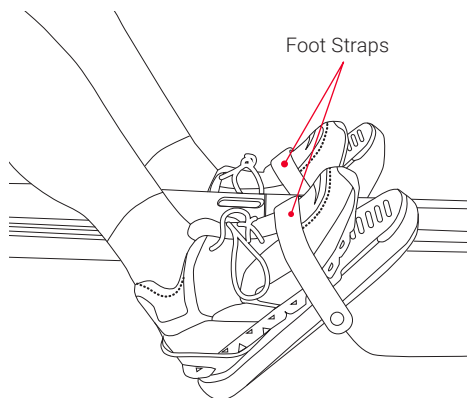
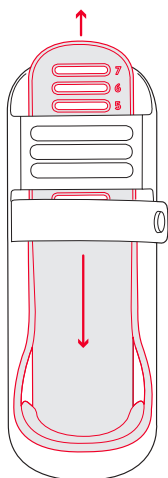
# USING THE PELOTON COMMERCIAL ROW

## STRAPPING IN YOUR FEET

Always wear appropriate footwear when using the Row.

- Adjust the length of the heel slide so that the foot strap rests across the base of your toes.
- Tighten the foot strap so there is enough room to insert two fingers between the strap and the top of your shoe.

**NOTE:** Make sure you can lift your heel comfortably while your toes and the ball of your foot press firmly against the foot rest.



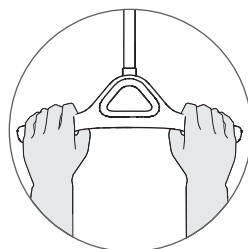
## CALIBRATION: ACTIVATING FORM ASSIST

When setting up your Peloton Row, you will be prompted to calibrate your form. To confirm your calibration, make sure the Form Assist figure is following your motions during your first workout. Once calibrated, Form Assist will provide real-time form feedback and form summaries after workouts. If the Form Assist figure seems to be out of sync with your movements, it may need to be recalibrated. To recalibrate, tap into your profile and select **Calibrate**.

## HOLDING THE HANDLE

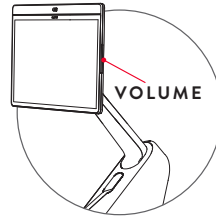
Position your hands wide apart so your little fingers are at the ends of the handle. Hold the handle loosely so your knuckles are directly on top of the handle and your palms are not touching it.

Your wrists should be horizontal, forming a straight line with the handle strap, and the handle should rotate smoothly under your fingers throughout the stroke.



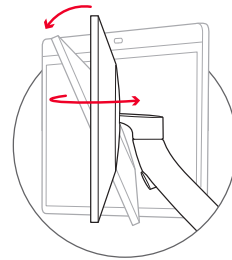
## ADJUSTING THE VOLUME

Slide the volume control up or down.



## ADJUSTING YOUR MONITOR

Touchscreen swivels 45 degrees left and right and 25 degrees up and down.



## SELECTING A CLASS

- Live and on-demand classes are available.
- Filter by instructor, class length, class type and more.
- If the workout does not include a warmup or cooldown, they are available separately.
- Select More for a Scenic Row or Just Row experience.

## CLASS TYPES

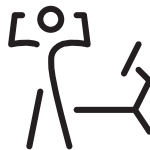
### Row classes

Take place only on the Row.



### Bootcamp

Part of the class is on the Row and part is off the Row.



### Strength/Yoga/Cardio

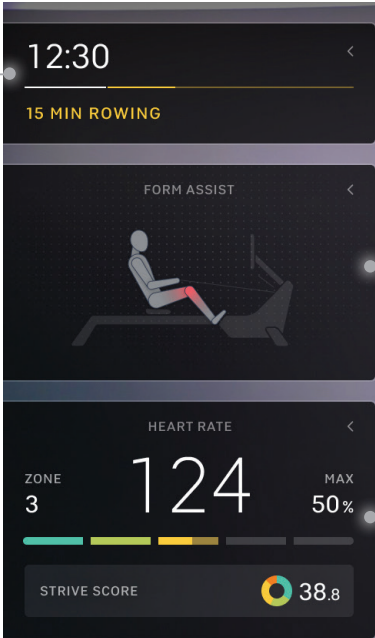
Take place off the Row.



# CLASS SCREEN

**CLASS TIMER**

Your Class Timer shows class segments and your progress within the class



**FORM ASSIST**

**HEART RATE**

Heart rate is measured when you connect a heart rate monitor



**RHYTHM WAVE**

helps you achieve a smooth stroke rhythm

**PACE**

The time it would take to row 500m at your current speed

**OUTPUT**

Stroke power

## LEADERBOARD

- The Leaderboard shows all participants in a class
- Filter by Friends, Tags, or use #HereNow to see who is rowing right now



## STROKE RATE

The total number of times you'd move up and down the rail per minute at your current rate

**⚠ WARNING:** Heart rate monitoring systems may be inaccurate. Overexercising may result in serious injury or death. If you feel faint, stop exercising immediately. Use metrics on the screen for reference only.

# MAXIMIZING YOUR WORKOUT

## WHAT DO THE PELOTON COMMERCIAL ROW SCREEN METRICS MEAN?

**Stroke Rate:** Stroke rate is measured in “Strokes Per Minute” (SPM), which is the total number of times your body moves back and forth along the rail in 60 seconds.

**NOTE:** Remember that moving the handle while driving the seat back along the rail is the only way to feel the resistance the machine provides.

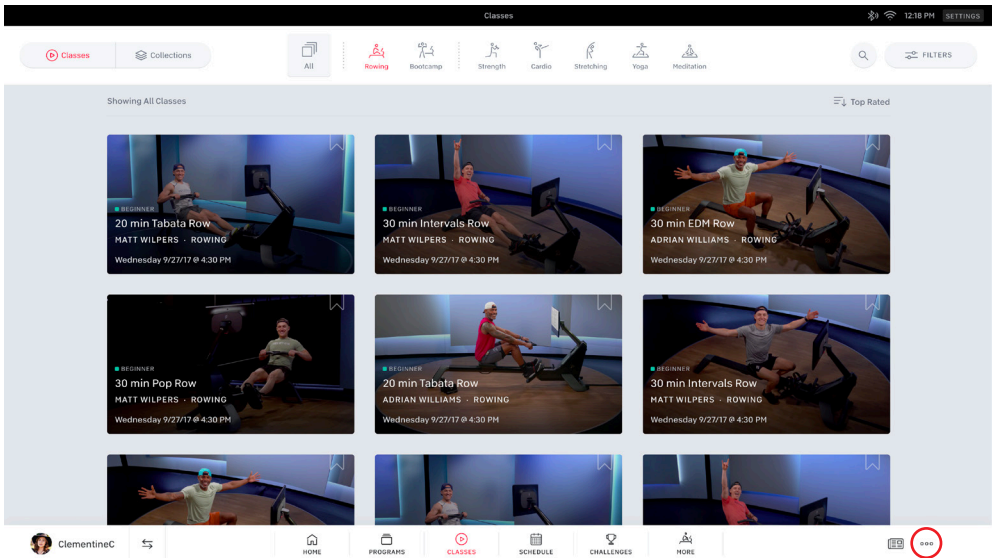
- **Pace:** Pace describes how fast your boat would be moving if you were rowing on the water. Your pace is the amount of time it would take you to row 500 meters at your current speed. The harder you work, the shorter your pace time will be.
  - Peloton Instructors will coach using pace targets because it's a good way to measure how hard you're working, and it's directly connected to your power output.
  - You can make your boat go faster without increasing your stroke rate by driving your legs harder.
- **Drag Factor:** Drag factor controls how much resistance builds up as you pull the handle faster. It's important to know that Drag Factor is not equivalent to resistance on bikes or other workout equipment, because resistance on rowers increases by default as the velocity of the handle increases.

**NOTE:** Drag Factor is not intended to be a difficulty setting like those found on other Peloton products, and may not lead to a more efficient workout. It may even get in the way of your learning and could lead to bad habits or injuries if not used properly. **We recommend sticking with the default setting for the best experience.**

# PELOTON 101

Check out our Peloton Row 101 videos for details on rowing metrics, instructions on setting up the Row, Form Assist and calibration, and more.

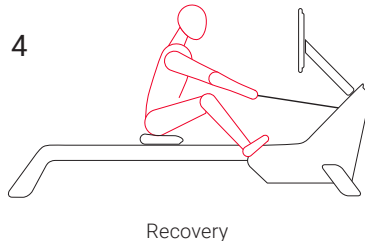
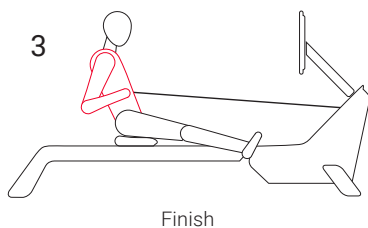
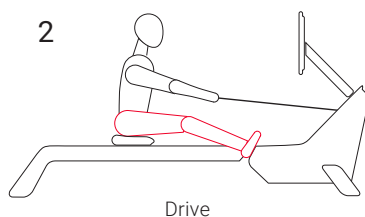
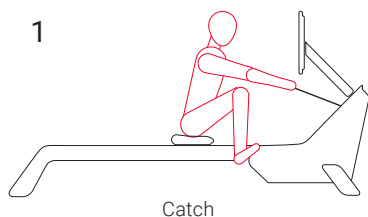
To access **Peloton 101**, tap on the three dots icon on the lower right of the home or classes screen and select **Peloton 101**.



# MAXIMIZING YOUR WORKOUT

## HOW DO I GET A BETTER WORKOUT WHILE ROWING?

- Check how you are situated in the seat - too far forward or back, and you may not be able to hinge/pivot from the hips as easily.
- Check the position of your feet - where you position your feet determines how easy or hard it is to slide forward towards the catch. Find a comfortable height (usually around the balls of your feet) and don't strap in too tightly!
- Be aware of how you are using the handle - as you start to 'pull', remember that the more you push with your legs and move the handle (without bending your arms), the more power you will be able to generate and maintain.
- Focus on your form (rather than output, pace, and stroke rate) - as you learn how to row, proper form will help you maximize the effectiveness of your workout and better enjoy the wide array of rowing that Peloton offers. The images below demonstrate the proper form for each position.









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