



INTRODUCING PELOTON

Did you know: Your facility now has _____ **Peloton Bikes** in the fitness centre.

Here's a Peloton 101 for exerciser FAQ:

- Each Bike has **dual-sided pedals** with SPD clips with toe cages. This means **you don't need cycling cleats to ride**—just athletic shoes. (If your Bike has Delta-compatible clip-in pedals, exercisers will need the appropriate cycling shoes to ride.)
- **Bikes are free** for all exercisers* to use, no Peloton Membership required.
 - If an exerciser is already a Member, they can use their existing login to sign into the Bike and keep their streak alive.
 - Exercisers who are new to Peloton can create a profile to ride the Bike as an exerciser. The Bike's on-screen instructions will guide them on how to create a profile that can be used on any Bike in a commercial setting.
- If an exerciser needs help setting up the Bike for their first ride, direct them to search for "adjusting your Bike settings" on support.onepeloton.com/hc/en-au for instructions and a video. (And feel free to help walk them through the process!)
- If an exerciser reports that a Bike is out of order, or if you have a service request or need replacement parts, email us at commercialsupport@onepeloton.com.au or call 1800 952 535.

*Must be at least 14 years of age to use the Peloton Bike. Weight and height restrictions apply. Users should review all safety messaging carefully before using the Bike. For more information, visit support.onepeloton.com.

