



INTRODUCING PELOTON

Did you know: Your hotel now has ____ **Peloton Bikes** in the fitness center.

Here's a Peloton 101 for guest FAQ:

- Each Bike has **dual-sided pedals** with SPD clips with toe cages. This means **you don't need cycling cleats to ride**—just athletic shoes. (If your Bike has Delta-compatible clip-in pedals, guests will need the appropriate cycling shoes to ride.)
- **Bikes are free** for all guests* to use, no Peloton Membership required.
 - If a guest is already a Member, they can use their existing login to sign into the Bike and keep their streak alive.
 - Guests new to Peloton can create a profile to ride the Bike as a guest. The Bike's on-screen instructions will guide them on how to create a profile that can be used on any Bike in a commercial setting.
- If a guest needs help setting up the Bike for their first ride, direct them to search "adjusting your Bike settings" on support.onepeloton.com for instructions and a video. (And feel free to help walk them through process!)
- If a guest reports a Bike is out of order, or if you have a service request or need replacement parts, email us at commercialsupport@onepeloton.com or call 855-662-7356.
- There are also ____ **guest rooms with in-room Bikes** (room type code(s): _____) if guests wish to upgrade to a Bike in the comfort of their room.

*Must be at least 14 years of age to use the Peloton Bike. Weight and height restrictions apply. Users should review all safety messaging carefully before using Bike. For more information, visit support.onepeloton.com.

