

Log in to an existing Express Customer Portal account & Configure MFA

A. Log in to your current Express Customer Portal Account

1. Enter Username or Email Address
2. Enter password
3. Select *Continue*



4. If not already verified, you will receive an email from no-reply@myhomeaccount.com. Follow the instructions to verify your email address.

B. Configuring MFA

1. Select your country code
2. Enter your phone number (10-digits)
3. Select *Text message* or *Voice Call*
 - This is the method by which you will receive a code to verify your identity.
4. Select *Continue*

5. Check your phone for a Text Message or Voice call – the text or call will come from 833-955-1412
6. Enter the 6-digit code you received
7. Select *Continue*