Will AI Fix Work?

The intensity of work and always-on communications are outpacing our ability to keep up. Al is poised to create a whole new way of working.

Share of people who say they struggle with having the time and energy to do their job.



Share of people who would delegate as much as possible to AI to lessen their workloads.

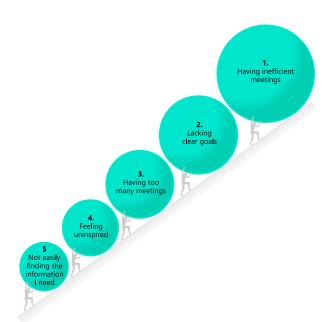


Likelihood of a leader to say AI will provide value by boosting productivity vs. cutting headcount.

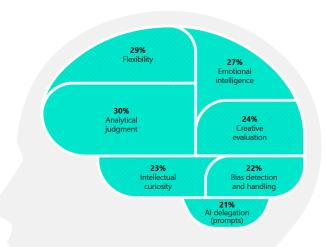
Key findings: The data points to three urgent insights business leaders must know now as they look to quickly and responsibly adopt AI.

- **1. Digital debt is costing us innovation:** 64% of people have struggled with finding time and energy to get their work done, and those workers are 3.5x more likely to say they struggle with innovation.
- 2. There's a new AI-employee alliance: While 49% of people say they're worried AI will replace their jobs, even more— 70%—would delegate as much work as possible to AI to lessen their workloads.
- **3. Every employee needs Al aptitude:** As of March 2023, the share of US job postings on LinkedIn mentioning GPT are already up 79% year-over-year.

Top 5 Obstacles to Productivity



New Skills for a New Way of Working



Microsoft

Source: 2023 Work Trend Index: Annual Report Data visualizations by Manuel Bortoletti