



# TOWNHOUSE

CENTER FOR REHABILITATION  
AND NURSING

September 3, 2020

Dear Families of Townhouse Center for Rehabilitation and Nursing,

We thank you for your patience and support as we continue to advocate to meet the needs of your loved ones in such a unique climate as this. With that being said, the time that we have all been looking forward to is here... visitation! 😊

Please note that all resident COVID-19 testing was completed as advised by the NYS Department of Health and, at this time, all residents tested negative. Therefore, we will *likely* be able to safely open for visitation on Monday September 14th!

In the event:

- Any resident results received are positive for COVID-19 🚫
- Any resident in the hospital tests positive for COVID-19 🚫
- Any staff person tests positive for COVID-19 🚫

\*If an employee or resident tests positive for COVID-19, post visitation permittance, visitation will be stopped for 28 days from the date the test was administered. \*

Please know that we must follow all regulations and therefore, there will be a limited number of visitors, permitted each day, as per Department of Health guidelines.

Please know the following MUST be followed for/during any visit to comply with Department of Health:

- Do not visit the facility if you are not feeling well or experiencing any COVID-19 symptoms
- Temperatures of visitors must be taken at front desk along with hand sanitizing upon arrival
- All visitors will be required to provide day & evening contact information to the front desk
- Weather permitting visits will be the courtyard and in the event of inclement weather, the visit will take place in our Recreation Center
- Time allotted is, maximum, 45 minutes per visit
- Any resident receiving a visit may have up to maximum of 2 guests per visit
- At least one guest must be 18 years old or older
- Any guest under the age of 18 years old still counts as a guest for visitation
- There will be a plastic barrier between you and your loved one during every visit
- Masks must be worn by all parties

In the event you do not comply with the above Department of Health orders during visitation, your visit will be concluded immediately, and you will forfeit visitation opportunity with your loved one.

We thank you in advance for your assistance and cooperation as we look to host visitation in the near foreseeable future!

Sincerely,

*Meredith Ritchie, LNHA*

Meredith Ritchie  
Administrator

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