



PHILOSOPHY

CARE CENTERS

Dear Family and Friends,

We appreciate the trust you place in Philosophy Care Centers to care for your loved ones every single day. That's why we want to immediately update you on the COVID-19 (the coronavirus) and the steps we are taking to ensure that the health and safety of your loved one is our number one priority.

Given the nature of residents served, nursing home populations are at the highest risk of being affected by COVID-19. If infected, our residents are at a severely increased risk of serious illness.

According to the Center for Disease Control and Prevention (CDC), ill visitors are the most likely sources of introduction of COVID-19 into a facility. Even before COVID-19 is identified in a community or facility, the CDC is now recommending that facilities employ aggressive visitor restrictions.

Effective Friday March 13, Philosophy Care Centers will follow the CDC's recommendation and restrict all visitation of resident's in our centers - with certain exceptions to unique circumstances such as end of life (hospice). While we understand the frustration this may cause you - please understand that this is in the best interest of your loved one's safety. During this time, we encourage and support communication with your loved one by phone and video calls. Our Social Work and Recreation teams are at hand to assist you with this communication. Our Recreation Departments are increasing our recreational programs to make sure your loved one's day is filled with meaningful activities.

Throughout the duration of this, please know that your loved one will be cared for with the highest standards of care and compassion. Like you, we want this restriction lifted as soon as possible. We will continue to monitor the situation 24/7 to make sure as soon as it can, it will be lifted.

We appreciate your continued patience and trust with us in making your loved one's safety our number one priority.

Sincerely,
Corporate Philosophy Care Team



TOWNHOUSE
CENTER FOR REHABILITATION
AND NURSING



PARK AVENUE
EXTENDED CARE
FACILITY



THE HAMPTONS CENTER
FOR REHABILITATION
AND NURSING



PARKVIEW
CARE & REHABILITATION
CENTER



COLD SPRING HILLS
CENTER FOR NURSING AND
REHABILITATION



PHOENIX
CENTER FOR REHABILITATION
AND PEDIATRICS