

# Safety Guidelines for **FIRE EMERGENCIES**

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**EMERGENCY  
NUMBER**

# 112

## **If possible, dial the emergency call yourself**

- Describe what happened
- Provide details of the incident and **location**
- Answer any questions asked
- Follow the instructions given to you
- End the call only when given permission

**KEEP THE  
EMERGENCY  
ACCESS ROADS  
CLEAR**

## **If you detect a fire...**

- If possible try to extinguish the fire
  - Use a fire blanket, water or fire extinguisher
- If you can not extinguish the fire
  - Leave the apartment; close doors and windows, including the apartment door
  - Meet at designated assembly area (**DO NOT use elevators**)
- Call the emergency number **112**
- Warn those in danger
- Guide the emergency services to the location and follow their instructions
- If there is smoke in the stairwell, stay in your apartment and try to prevent smoke from entering
  - **Do not enter to a smoke-filled stairwell**

### **OTHER IMPORTANT NUMBERS (24/7)**

Poison Information Center 0800 147 111

Medical Helpline 116 117

Police Helpline 0295 419 800  
Mon-Fri from 8 to 16:15