

PANTENE



FALL IN LOVE OR SEND IT BACK

If the Pantene product you purchased doesn't match your expectations, our money-back guarantee ensures you can send it back and be refunded. Return the completed form with your original receipt or online order confirmation to the address shown below*

*See Terms and Conditions below

Return this form and your proof of purchase to:

UK Pantene MBG, Dept SJ053, PO Box 13263, Galashiels TD1 9AJ

Product/model purchased: _____

Purchased from: _____ Date of purchase: _____

Why are you returning this product? _____

Name: _____ Email: _____

Address: _____ Postcode: _____

If you have purchased a Pantene Miracles product (refer to list of qualifying products) from any participating retailer between 00:01 a.m. on 20th November 2023 and 23:59 p.m. on 30th June 2024 and have not loved it, we will refund the purchase price provided you apply within 30 days of purchase and no later than 30 days following the offer closing date of 23:59 p.m. on 30th June 2024. Please note; proof of purchase is required and the offer is limited to a single application per household.

Qualifying products for Pantene Money Back Guarantee	
Barcode	Product name
8006540868355	Pantene Miracles Colour Gloss Shampoo 600ml
8001090701947	Pantene Miracles Grow Strong Shampoo 600ml
8001090701893	Pantene Miracles Volume'n Lift Shampoo 600ml
8006540635698	Pantene Miracles Grow Strong Conditioner 400ml
8006540635728	Pantene Miracles Volume'n Lift Conditioner 400ml
8006540916346	Pantene Miracles Colour Gloss Conditioner 400ml

Procter & Gamble UK is the controller of your personal data and shall process the personal data you share in accordance with our privacy policy for the purpose of providing you with the service you requested. For these purposes, P&G may share your personal data, and transfer it outside the European Union, with other P&G entities and third parties acting on its behalf in the course of its business activities - but your information will still enjoy adequate data protection and safeguards. You can exercise your data protection rights to access, correct, erase, transfer to another provider, object to or restrict our processing of the personal data P&G has about you and withdraw your consent. You also have the right to lodge a complaint with the data protection authority. You can find our entire Privacy Policy, including our data retention period and information on how to exercise your data protection rights online at <https://privacypolicy.pg.com/en/>.

Terms and Conditions

1. This offer is open to all residents in the UK aged 18 years and over.
2. The offer is limited to a single application per household over the period of the promotion, which runs from 00:01 a.m. on 20th November 2023 and 23:59 p.m. on 30th June 2024. No bulk or third-party applications will be accepted.
3. Offer limited to Pantene Miracles products (refer to list of qualifying products above).
4. The product must be purchased from a participating retailer and the value on the receipt must be listed in GBP (£).
To claim; go to <https://www.pantene.co.uk/en-gb/money-back-guarantee/> and print and complete the online form, confirming the reason for dissatisfaction. Send the completed form to the return address listed below with your proof of purchase (till receipt or online order confirmation). You **DO NOT** need to return the product.

Note: Return postage costs are not included in the Money Back Guarantee

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5. Claims must be made within 30 days of purchase and no later than 30 days following the offer closing date of 23:59 p.m. on 30th June 2024. Applications received later than 30 days following the 30th June 2024 will be rejected.
6. Incomplete, mis-directed or late submissions will not be accepted. Proof of posting will not be accepted as proof of delivery. Responsibility cannot be accepted for lost, damaged or delayed returns.
7. The qualifying Pantene Miracles product must appear on the receipt/online order confirmation. If the product is not detailed on the receipt or the applicant does not have a receipt, the application will not be processed.
8. The Promoter will refund the actual purchase price paid for a maximum of two qualifying Pantene Miracle products purchased, as evidenced by the receipt. All products need to be purchased in one transaction and listed on the same receipt. A cheque to that value will be sent to the name and address supplied; please allow 28 days for your cheque to arrive after submission of your proof of purchase and returned product.
9. The refund amount does not include any postage costs.
10. This does not affect your statutory rights.
11. The Promoter reserves the right to terminate the Money Back Guarantee programme at any point in time throughout the duration of the programme.
12. Your personal details will only be used for the purposes of administering this promotion and for no other purposes. For more information on our privacy policy, please visit: https://www.pg.com/privacy/english/privacy_statement.shtml#why