

GENERAL RULES

Play by the rules!

Each GameRound will consist of questions based on upcoming events in the form of cards.

The possible answers to the questions may be shown in multiple-choice, manual input, or correct score format.

Users can select their answers by tapping or clicking the relevant option on each card.

All questions must be answered in order to access the Game Confirmation screen.

A GameRound will be considered as submitted once a customer confirms their picks on the Game Confirmation screen.

Submitting and Closing GameRounds

In most cases, each GameRound closes at the kick off time of the first fixture of each round.

Once an entry has been submitted, it can be changed before the closing time via the Website or Mobile Apps.

Once the GameRound has closed, users cannot change their predictions.

Once an entry has been submitted, it can be changed before the closing time via the Website or Mobile Apps.

Jackpot Prize

The Jackpot prize is the value stated in the GameRound.

There is no default jackpot prize, and customers are expected to be familiar with the jackpot prize when entering the GameRound.

The Jackpot Prize is awarded to the player who correctly predicts all picks in the quiz.

In the case of multiple winners of any Jackpot Prize, the winnings will be split between the winners unless a TieBreaker/SuddenDeath format can be used to decide the sole winner.

Non-Jackpot Prizes

Prizes may also be won for non-perfect scores. These are displayed in the PayTable.

Prizes may consist of Cash, Free Bets, Casino spins or any other prize outlined by Starcasino.

Cash prizes will be split between the amount of winners who get the same amount of answers correct unless otherwise stated, or if the user is not eligible to win prizes.

Other prizes such as Free Bets, Casino Spins etc. will be guaranteed to all users unless otherwise stated, or if the user is not eligible to win prizes.

Remember that you don't need to get all answers correct to win, so check back following settlement to see if you've won a prize!

Prizes

There is no cash alternative to the non-cash prizes and unless agreed otherwise in writing the prizes are non-refundable and non-transferable.

Starcasino reserves the right to substitute prizes (or any part of them) for a prize of equivalent or greater value if necessary due to circumstances beyond its control.

Starcasino will not be liable for prizes that do not reach the winners due to reasons beyond its reasonable control.

Voided GameRounds

Starcasino reserves the right in its sole discretion to void a GameRound or any of the questions in the GameRound for, but not limited to the following reasons:

- any of the events within the question being canceled / abandoned / postponed and not rescheduled to be played within 48 hours of the listed time
- any errors in the question related to an event's starting time that make the questions easier to predict
- injuries or transfers or other similar reasons which mean that any of the questions are significantly easier to predict
- inability to score the game due to the unavailability of settlement feeds / sources
- reasonable concern related to unusual betting activity related to any of the events included in the GameRound
- any errors in the questions that can reasonably favor one user over another based on their understanding of the question
- any errors in the questions or answers which make one of the answers over 20% more likely to occur than the average of all of the other possible answers based on third party opinion at kick-off time, this may be due to a number of situations, including but not limited to change in expected team news, line-ups, court surface, linked outcomes in the questions

Corrections

Starcasino reserves the right in its sole discretion to edit the content of the GameRound up until 1 hour before the GameRound's closing time.

The reasons for editing a GameRound's content may be for, but not limited to the following reasons:

- content which is likely to lead to a voided question or GameRound, were it to be left unedited
- an injury / suspension / transfer related to a player or team in a question
- an event's cancellation / postponement which would require another event to be included

TERMS OF USE

Welcome to Starcasino's Voetbalquiz. By using our product and participating in the games, you agree to be bound by the following Terms of Use.

Eligibility and Account

Players must be at least 24 years old, have an active Starcasino account and residents of The Netherlands to participate. Proof of age and identity may be required. If a player has an active bonus block due to responsible gaming measures, he is not eligible to win prizes.

Entry to the Product and games is free, and no purchase is necessary.

Employees of Starcasino, their associated companies, as well as their relatives and agents, are not eligible to win prizes.

Only one account is allowed per person. Multiple accounts will be closed. Players must register in their own name, and any player found registering in someone else's name will be disqualified. Each household is limited to one account. Accounts discovered to be in the same house will be ineligible to win any leaderboard or jackpot games.

Starcasino may wish to restrict access to the game at their discretion.

Acceptance of Terms and Conditions

By participating in the contest/s, players are deemed to have accepted these terms and conditions and agreed to be bound by them.

Starcasino may use the personal details provided by each winner and entrant for the purpose of administering the Promotion.

By opting in to receive offers and communications, you agree that Starcasino may contact you about products and services that may be of interest to you. By opting in to allow us to use your customer profile, including age, location, and gender, you agree that Starcasino may provide targeted marketing tailored to your interests.

The Game

Each GameRound will consist of multiple-choice questions based on upcoming events. Players select their answers, or 'picks,' by choosing their preferred choice on each question card.

All questions must be answered to access the Game Confirmation screen.

A GameRound is considered submitted once a player confirms their picks on the Game Confirmation screen.

Each GameRound closes at the start time of the first fixture, unless stated otherwise in the app. Once closed, predictions cannot be changed, except before the closing time via the Website or Mobile Apps.

Fair Use and Fraudulent Behavior

Starcasino reserves the right to investigate and withhold/refuse any winnings if fraudulent behavior or collusion is suspected.

The settlement of quiz questions relies on data provided by reputable sources. Some of these sources may be outlined in the category-specific game rules. However Starcasino reserves the right to settle the game using the most appropriate source available.

Winners and Entrants Verification and Publication

Winners will be notified by email or telephone using the registered account details.

Winners must verify their age, identity, residence, and other requested information to the satisfaction of Starcasino before receiving a prize.

If an entrant cannot accept a prize, fails to verify their registration information, breaches these terms and conditions, or cannot be contacted within five (5) Business Days, Starcasino reserves the right to disqualify them and award the prize to another participant.

By participating in the Promotion, participants grant permission for Starcasino to use their names, predictions, and photographs for publishing purposes, including leaderboards and other displays within the Starcasino website or related applications.

Submission of Entries

Starcasino is not responsible for network, computer hardware, or software failures that may restrict or delay the sending or receipt of entries. Entries must not be submitted via email.

Limitation of Liability

Except in cases of death, personal injury, or fraud, Starcasino, its associated companies, and agents exclude responsibility and liability for:

Postponement, cancellation, delay, or changes to prizes, promotions, or esports fixtures beyond Starcasino's control.

Technical failures or unavailability of the contest.

Obvious errors or omissions relating to awarding prizes or any act or default of any third-party supplier.

The terms and conditions of any third-party supplier will apply to the prize where applicable.

If any provision or part-provision of these terms and conditions becomes invalid, illegal, or unenforceable, it shall be modified to the minimum extent necessary to make it valid, legal, and enforceable. If modification is not possible, the provision or part-provision shall be deleted, without affecting the validity and enforceability of the remaining terms and conditions.

Promoter

Starcasino will use its best efforts to score the games based on reliable and consistently available feeds and websites.

Starcasino reserves the right to use whichever settlement source in its own discretion in order to settle questions in an accurate and timely manner.

Unless there is a clear and obvious error to a question's settlement, the original scoring of questions may stand, even when a data provider changes its settlement after the original publication of data.

Starcasino reserves the right to re-settle a game based on updated data if in its own discretion, it is fair to do so based on the fairness to all participants in the GameRound or associated Leaderboards.

Consideration to whether prizes have already been awarded may affect any decisions made above.

For the avoidance of doubt, even when Primary and Secondary settlement sources are outlined, Starcasino reserves the right to settle questions at its own discretion, using a non-listed settlement source when necessary.

Starcasino reserves the right to void a question or a GameRound at its own discretion for any of the situations outlined in the Voided GameRounds section or within the spirit of the guidelines outlined.

Starcasino's decision is final and legally binding on all entrants in relation to all aspects of the Promotion. Entries that do not comply with the rules or terms and conditions will be disqualified. No correspondence will be entered into.

By using the Starcasino Voetbalquiz, you acknowledge that you have read, understood, and agreed to these Terms of Use.

FREQUENTLY ASKED QUESTIONS

So what is Starcasino Voetbalquiz?

It's a predictor game, usually based on sporting events, but from time to time you might find non-sporting events such as reality TV shows or awards shows. Periodically you'll find a new game to play. Make your picks, wait for the events to finish and check how you did!

Does it cost money to play a game?

No! Starcasino Voetbalquiz is completely free to play. You just need to have an active and verified Starcasino account.

So what happens if I get all the picks correct?

You win big! Each game has a cash prize (although sometimes it might be non-cash).

Where can I check my picks?

At the top you'll see the Game History icon. Tap this and you'll see all of your active and previous picks. If you've won, you'll see something like 6/6 or 10/10 (and a little surprise!).

Can I edit my picks?

Yes! You can edit your picks right up until the time the first game starts

If I win, how do I claim my prize?

Your prize will be automatically credited to your Starcasino account within 24 hours of the game settling.

Do I need to get everything correct to win a prize?

No! At the start of each game there's a prize table visible which will show the prizes you can win. There will be a jackpot prize for getting all correct, but for fewer correct picks you might get free spins, free bets, cash or other prizes.

I have a question that hasn't been answered yet, what should I do?

No problem! You can contact us via klantenservice@starcasino.nl and we'll get back to you within 24 hours of receiving your query.