



# Perfect Grind Programmable Coffee Maker

## Instruction Manual



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# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed including the following:

1. **READ ALL INSTRUCTIONS.**
2. Do not touch hot surfaces. Use handles or knobs.
3. This Coffee Maker is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
4. Close supervision is necessary when any appliance is used by or near children.
5. Place the appliance on a table or flat surface.
6. In order to minimize the risk of property damage, never place the Coffee Maker under a wall cabinet. Make sure the area several feet above the Coffee Maker is clear from all furniture or cabinetry.
7. Do not operate your appliance in an appliance garage. When storing in an appliance garage, always unplug the unit from the electrical outlet.
8. To reduce the risk of fire, do not place unit over or near any portion of a heating or cooking appliance. Do not place appliance on or near a hot gas or electric burner or in a heated oven.
9. To reduce the risk of fire, do not store anything directly on top of the appliance surface when the appliance is in operation.
10. Do not use outdoors.
11. To reduce the risk of electric shock, do not mount over a sink.
12. To protect against fire, electrical shock and injury to persons, do not immerse cord, plugs, or appliance in water or other liquids.
13. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions, or has been damaged in any manner. Contact Consumer Service.

**NOTE:** Do not attempt to repair the unit yourself. This will void the warranty.

14. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
15. Never move the appliance by pulling the cord. Do not let the cord hang over the edge of a table or counter or touch hot surfaces.
16. Always fill water reservoir first, then plug cord into the wall outlet.
17. Never use your Coffee Maker without water in the water reservoir.
18. Unplug unit from outlet when not in use and before cleaning. Allow unit to cool before putting on or taking off parts, and before cleaning.
19. To interrupt the brew cycle at any time, press **BREW/OFF**. Unless the Coffee Maker is malfunctioning, do not remove plug from wall outlet.
20. To disconnect, press **BREW/OFF**, then unplug the power cord from the electrical outlet.
21. Unplug the power cord from the electrical outlet when the appliance is not in use or left unattended.
22. Do not use this appliance for other than its intended use.

23. Avoid contact with moving parts. Do not attempt to defeat any safety interlock mechanisms.
24. Use the coffee grinder to grind roasted coffee beans only. Grinding other substances, such as nuts, spices or unroasted beans, may dull the blade and cause poor grinding or injury.

**WARNING:** To avoid the risk of injury, do not open the brew chamber drawer while coffee is brewing. Scalding may occur if the drawer is opened during the brew cycle.

25. Check the coffee bean hopper for presence of foreign objects before using or cleaning.
26. It is recommended to use a heat-resistant trivet or cutting board underneath this appliance to avoid possible heat damage to the countertop.

## FOR HOUSEHOLD USE ONLY SAVE THESE INSTRUCTIONS ADDITIONAL IMPORTANT SAFEGUARDS

**WARNING:** This Coffee Maker generates heat and escaping steam during use. Proper precautions must be taken to prevent the risk of burns, fires, or other injury to persons or damage to property.

1. All users of this Coffee Maker must read and understand this instruction manual before operating or cleaning this Coffee Maker.
2. The cord to this Coffee Maker should be plugged into a 120V AC polarized electrical outlet only.
3. Use water only in this Coffee Maker! Do not put any other liquids or food products in this Coffee Maker. Do not mix or add anything to the water placed in this Coffee Maker, except as instructed in the Brew Clean: Decalcification section of this instruction manual to descale the Coffee Maker.
4. **DO NOT** attempt to move a Coffee Maker containing hot liquids. Allow Coffee Maker to cool completely before moving.
5. Keep Coffee Maker at least 4 inches away from walls or other objects during operation. Do not place any objects on top of Coffee Maker while it is operating. Place the Coffee Maker on a surface that is resistant to heat.
6. If this Coffee Maker begins to malfunction during use, immediately press **BREW/OFF** and unplug the cord. Do not use or attempt to repair the malfunctioning Coffee Maker. Call Consumer Service.
7. If this Coffee Maker falls or accidentally becomes immersed in water or any other liquid, unplug it immediately. Do not reach into the water! Do not use this Coffee Maker after it has fallen into or has become immersed in water.

**CAUTION:** Allow 15 minutes for the Coffee Maker to cool sufficiently before adding water to the water reservoir.

8. Always use fresh, cool water in your Coffee Maker. Warm water or other liquids, except as listed in cleaning section, may damage the Coffee Maker

## NOTES ON THE PLUG

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

## NOTES ON THE CORD

- A. A short power-supply cord (or detached power-supply cord) is provided to reduce the risk resulting from becoming entangled in or tripping over a long cord.
- B. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
- C. If a long detachable power-supply cord or extension cord is used:
  1. The marked electrical rating of the cord set, or extension cord should be at least as great as the electrical rating of the appliance.
  2. If the appliance is of the grounded type, the extension cord should be a grounding-type3-wire cord.
  3. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

## ELECTRIC POWER

If the electrical circuit is overloaded with other appliances, your appliance may not operate properly. It should be operated on a separate electrical circuit from other appliances.

## GETTING TO KNOW YOUR PERFECT GRIND™ PROGRAMMABLE COFFEE MAKER

Product may vary slightly from illustration.

1. Coffee Bean Hopper Lid
2. 180g/6 oz. Coffee Bean Hopper
3. Top Burr Grinder
4. Grinder Protective Cover
5. Grinder Door (not shown)
6. Water Reservoir Lid
7. Removable 64oz. Water Reservoir
8. Charcoal Filter with Filter Holder
9. Touch-Activated Display Control Panel
10. Removable Brew Chamber Drawer
11. Permanent Gold tone filter basket with Cover
12. Removable Drip Tray with Cover
13. 2-in-1 cleaning brush measuring scoop
14. Polarized Plug (not shown)
15. Non-Skid Feet (not shown)



## TOUCHSCREEN CONTROL

1. 24-hour LED Digital Clock with AM/PM Indicator.
2. BREW SIZE
3. BOLD/OVER ICE
4. GRINDER OFF
5. DELAY/MENU
6. HOUR/MINUTE
7. BREW/OFF
8. BOLD Indicator Light
9. OVER ICE Indicator Light
10. GRINDER OFF Indicator Light
11. CLEAN Indicator Light
12. MUTE Indicator Light
13. DELAY BREW indicator light
14. OZ Indicator Light



BREW SIZE

- Press BREW SIZE until the desired size appears on the display.
- Choose from 6 sizes: 6 oz., 8 oz., 10 oz., 12 oz., 14 oz., or 16 oz.

BOLD  
OVER ICE

- For bolder coffee, press BOLD/OVER ICE to increase brew strength to BOLD.
- For iced beverages, press BOLD/OVER ICE again to change to OVER ICE setting.
- The active BOLD or OVER ICE brew strength appears on the display.

GRINDER  
OFF

- When using pre-ground coffee, press GRINDER OFF. The GRINDER OFF indicator light will illuminate.

DELAY  
MENU

- Press DELAY/MENU to enter the DELAY mode.
- Press DELAY/MENU to confirm HOURS and MINUTES when current or future TIME is displayed.
- When brewing coffee in the future, press DELAY/MENU. The DELAY Indicator will illuminate.

HOUR  
MINUTE

- Press HOUR/MINUTE to adjust HOURS and MINUTES in time setting modes.
- Press and hold HOUR / MINUTE to quickly scroll through digits.

BREW  
OFF

- Press BREW/OFF to wake the Coffee Maker. The control panel will illuminate and remain active for 5 minutes.
- Press BREW/OFF once more to grind & brew an 8 oz. cup of REGULAR strength coffee (Default settings).
- Press & hold BREW/OFF at any time to turn the Coffee Maker OFF.
- Press BREW/OFF to immediately turn the Coffee Maker OFF during the BREW cycle.

## CLEAN

- Descaling is necessary when the CLEAN indicator is illuminated.
- Please refer to the Brew Clean: Decalcification and Grinder Auto Clean sections of this instruction manual for optimal results.
- **IMPORTANT!** For optimal performance it is recommended the grinder is cleaned every 2 to 3 weeks.



Press and hold **GRINDER OFF + BREW/OFF** until the MUTE indicator light appears on the display. Audible alarms will be OFF.

To turn the audible alarms back on press and hold **GRINDER OFF** and **BREW/OFF** until the MUTE indicator light disappears from the display

## BEFORE USING FOR THE FIRST TIME

**CAUTION:** To protect against electrical shock, do not immerse the Coffee Maker or allow power cord to come into contact with water or other liquids.

1. Remove all packing material and labels from the inside and outside of the Coffee Maker. Place the unit on a flat, clean surface.
2. Before preparing coffee, thoroughly clean the removable brew chamber drawer, gold tone filter basket and coffee scoop in hot, sudsy water. Rinse and dry. Replace disassembled parts. Wipe the coffee bean lid and hopper with a clean, dry paper towel.

**NOTE:** The gold tone filter basket and brew chamber drawer are top-rack dishwasher safe. The coffee scoop should be placed in the dishwasher alongside the cutlery.

3. Lift to remove the water reservoir. Remove the lid, insert the charcoal filter into the filter holder and install into the base of the water reservoir by pushing down. Fill with cold tap, filtered or distilled water. (Figure 1) Replace the water reservoir and lid.

**CAUTION:** Never operate the Coffee Maker when the water reservoirs empty.

**CAUTION:** Never add water to exceed the MAX line.

**NOTE:** Remove the charcoal filter from the bag and soak it in cold tap water for at least 15 minutes before using. Rinse filter with fresh cold tap water for at least 10 seconds, and allow it to drain completely.

**NOTE:** It is recommended to change the charcoal water filter every 60 days or after filling the water tank 60 times. It should be changed more frequently if you live in an area with hard water.

4. Lift to remove the hopper lid. Add whole coffee beans to the bean hopper. (Figure 2) Replace the lid. Max capacity is up to 180g (depending on type and size of coffee bean being used).
5. Open the brew chamber drawer by pulling outwards. Place the clean gold tone filter basket into the brew chamber drawer. Push the gold tone filter basket cover down (Figure 3). Close the brew chamber drawer.

Figure 1



Figure 2



Figure 3



## OPERATION

**CAUTION:** If the brew chamber drawer is not securely locked, PUSH DOOR will appear on the display. Once the brew chamber drawer is securely locked, the Coffee Maker will return to the home screen.

## SET THE CURRENT TIME

Figure 9



1. Plug the power cord into a 120V AC electrical outlet.
2. When the Coffee Maker is plugged in, 1 audible tone will sound.
3. The control panel will illuminate. 12:00 AM will begin to flash. **BREW/OFF** will appear on the display.
4. Press **BREW/OFF**. The **DELAY/MENU** and **HOUR/MINUTE** buttons will illuminate.
5. Press **HOUR / MINUTE** to adjust the **HOURS**. Hold the button down to scroll through the digits quickly. Press **DELAY/MENU** to confirm the set hour. (Figure 9)

**NOTE:** Pay attention to AM and PM setting.

6. Press **HOUR / MINUTE** to adjust **MINUTES**. Hold the button down to scroll through digits quickly. Press **DELAY/MENU** to confirm the set minutes. (Figure 9)

**NOTE:** If **DELAY/MENU** is not pressed to confirm, the Coffee Maker will remain in current mode. After 5 minutes, the Coffee Maker will turn OFF.

**NOTE:** To adjust the time after brewing, press and hold **DELAY/MENU** for 1.5s. Press the **HOUR/MINUTE** button when it appears on the toggling display. **HOURS** will begin to flash. Follow the instructions previously described to set and confirm both **HOURS** and **MINUTES**.

## BREW SET-UP USING WHOLE BEAN COFFEE

1. Ensure the water reservoir is filled to a sufficient level.

**CAUTION:** Never operate the Coffee Maker when the water reservoir is empty.

**CAUTION:** Never add water to exceed the **MAX** line.

2. Ensure the coffee bean hopper is full of coffee beans. Max capacity is up to 180g (depending on type and size of coffee bean being used).

**CAUTION:** if the Grinder Off icon flashes three times and the unit returns to standby mode, this indicates that the grinder protective cover is not locked in the correct position. Make sure to remove the protective cover and then reposition it correctly into place.

3. Remove the brew chamber drawer by pulling it outwards and ensure the gold tone filter basket is free of ground coffee or any residue.

**IMPORTANT:** If there is any remaining ground coffee from the last brew, empty the gold tone filter basket and wash, rinse and dry. Replace the gold tone filter basket, push the top cover down, and reinsert the brew chamber drawer.

**NOTE:** Do not use a paper filter with this unit. There are no compatible size paper filters available. The gold tone filter included with this unit is custom designed for optimal performance and best brew quality and taste with this coffee maker.

**CAUTION:** Failing to remove pre-existing coffee grounds can result in the Coffee Maker overflowing.

4. Place an empty cup or mug onto the drip tray. Remove the drip tray to accommodate up to a 7" tumbler. (Figure 4).

5. Press **BREW SIZE** until the desired size appears on the display. Choose from 6 sizes: 6 oz., 8 oz., 10 oz., 12 oz., 14 oz., or 16 oz. (Figure 6)

6. Adjust **BREW STRENGTH** if desired. Press **BOLD/OVER ICE** for a more robust brew or for brewing iced beverages. **BOLD** or **OVER ICE** brew strength is displayed. (Figure 7)

7. Press **BREW/OFF** to grind and brew coffee with the selected settings shown on the display (Figure 5). The Coffee Maker will display a circling animation during the brew cycle.

**CAUTION:** The display will show **FILL H2O** if there is no water in the water tank. Add water up to the **MAX** line, and press **BREW/OFF** to continue brewing within 5 minutes.

**IMPORTANT:** If the brew chamber drawer has not been removed since the last brew, **FULL**, **OPEN**, **DOOR** will appear on the display. Once the brew chamber drawer has been removed, the gold tone filter basket emptied, and brew chamber drawer has been replaced, the Coffee Maker will return to the standby status.

**WARNING:** To avoid the risk of injury, do not open the brew chamber drawer while coffee is brewing. Scalding may occur if the drawer is opened during the **BREW** cycle.

**WARNING:** It is NOT recommended to grind and brew more than 4 times consecutively. Wait at least 15 minutes before grinding and brewing again. This will allow the motor to properly cool down so that it will not overheat.

## BREW SET-UP USING GROUND COFFEE

1. Ensure the water reservoir is filled to a sufficient level.

**CAUTION:** Never operate the Coffee Maker when the water reservoir is empty

**CAUTION:** Never add water to exceed the **MAX** line.

- Open the brew chamber drawer by pulling it outwards and ensure the gold tone filter basket is free of ground coffee or any residue.

**NOTE:** If there is any remaining ground coffee from the last brew, empty the gold tone filter basket and wash, rinse and dry.

**CAUTION:** Failing to remove pre-existing coffee grounds can result in the Coffee Maker overflowing.

- Add the amount of coffee to the gold tone filter basket based on the desired cup size as indicated in the chart.

**NOTE:** Do not add more than 40g of coffee. (Figure 8)

**NOTE:** Do not use a paper filter with this unit. There are no compatible size paper filters available. The gold tone filter included with this unit is custom designed for optimal performance and best brew quality and taste with this coffee maker.

- Fold the gold tone filter basket cover down, place it into the brew chamber drawer and re-insert it into the Coffee Maker.

- Place an empty cup or mug onto the drip tray. Remove the drip tray to accommodate up to a 7" tumbler (Figure 4).

- Press **GRINDER OFF** to turn off the grinder. **GRINDER OFF** is displayed.

- Press **BREW SIZE** until the desired size appears on the display. Choose from 6 sizes: 6 oz., 8 oz., 10 oz., 12 oz., 14 oz., or 16 oz. (Figure 6)

- Adjust **BREW STRENGTH** if desired. Press **BOLD/OVER ICE** for brewing iced beverages. **OVER ICE** brew strength is displayed. (Figure 7)

- Press **BREW/OFF** to brew coffee with the selected settings shown on the display (Figure 5).

The Coffee Maker will display a circling animation during the brew cycle.

**IMPORTANT:** If the brew chamber drawer has not been removed since the last brew, **FULL**, **OPEN**, **DOOR** will appear on the display. Once the brew chamber drawer has been removed, the gold tone filter basket emptied, and brew chamber drawer has been replaced, the Coffee Maker will return to the standby status.

**WARNING:** To avoid the risk of injury, do not open the brew chamber drawer while coffee is brewing. Scalding may occur if the drawer is opened during the BREW cycle.

BREW SIZE	NUMBER OF SCOOPS	GRAMS OF GROUND COFFEE
6 oz	2	10.0 g
8 oz	2.5	12.5 g
10 oz	3.5	17.5 g
12 oz	4	20.0 g
14 oz	4.5	22.5 g
16 oz	5.5	27.5 g

Figure 4



Figure 5



Figure 6



Figure 7



Figure 8



## GRIND & BREW COFFEE LATER

1. The Coffee Maker can be programmed to begin grinding & brewing up to 24 hours in the future. Make sure the Coffee Maker is set up to brew coffee.
2. Press **DELAY/MENU** to begin the process. The **FUTURE BREW TIME** will appear on the display with flashing hours. The **DELAY** Indicator will appear flashing.
3. Press **HOUR/ MINUTE** to adjust the **HOURS**. Hold the button down to scroll through the digits quickly. Press **DELAY/MENU** to confirm the set hour. (Figure 9)

**NOTE:** Pay attention to AM and PM setting.

4. Press **HOUR/ MINUTE** to adjust **MINUTES**. Hold the button down to scroll through digits quickly. Press **DELAY/MENU** to confirm the desired **FUTURE BREW TIME**.
5. The **BREW SIZE**, **BOLD/OVER ICE** and **GRINDER OFF** buttons will illuminate.
6. Press **BREW SIZE** until the desired size appears on the display.
7. Adjust **BREW STRENGTH** if desired. Press **BOLD/OVER ICE** for a more robust brew or for brewing iced beverages. **BOLD** or **OVER ICE** brew strength is displayed.
8. If using ground coffee is desired instead of whole beans, press **GRINDER OFF** to turn off the grinder. **GRINDER OFF** is displayed.
9. With the desired settings selected, press **DELAY/MENU** to confirm the program. The **DELAY** Indicator will appear solid on the display along with current time.

**NOTE:** If **DELAY/MENU** is not pressed to confirm, the Coffee Maker will rest in this state. After 5 minutes, the Coffee Maker will turn OFF. The Coffee Maker will NOT be ready to brew in the future.

**IMPORTANT:** If the brew chamber drawer has not been removed since the last brew, **FULL**, **OPEN**, **DOOR** will appear on the display. Once the brew chamber drawer has been removed, the gold tone filter basket emptied, and brew chamber drawer has been replaced, the Coffee Maker will return to the standby status.

10. While the program set, the user can view the **FUTURE BREW TIME** and future brew settings. The program can also be canceled if desired by pressing and holding **DELAY/MENU** for 1.5 seconds.

**NOTE:** While the program is set, the Coffee Maker is unable to brew coffee until the program has been completed or canceled.

11. Press **DELAY/MENU** to view the **FUTURE BREW TIME**. Press **DELAY/MENU** again to view the future brew settings.

12. When the pre-programmed time is reached, the Coffee Maker will grind & brew coffee.

**NOTE:** When using the Delay Brew function, always make sure to empty the filter basket after your last brew. If the brew basket is not emptied, Full Open Door message will be displayed on the screen.

## HINTS FOR GREAT TASTING COFFEE

- A clean Coffee Maker is essential for brewing great tasting coffee. Regular cleaning is suggested monthly or whenever brewing becomes sluggish or the flavor is off. Please follow detailed procedures described in the Brew Clean: Decalcification and Grinder Auto Clean sections of this instruction manual.
- Always use fresh, filtered or distilled cold water in your Coffee Maker.
- Press **BOLD/OVER ICE** for a more robust brew. Brewing iced coffee? Our Exact Xtract™ technology promises no watered down iced coffee.
- Reheating coffee is not recommended. Coffee is at its peak flavor immediately after brewing.
- Small oil droplets on the surface of brewed, black coffee is due to the extraction of oil from the coffee grounds. Oiliness may occur more frequently if heavily roasted coffees are used. Overextraction may also cause oiliness, indicating a need to clean your Coffee Maker.

## USER MAINTENANCE INSTRUCTIONS

This appliance requires little maintenance. It contains no user-serviceable parts. Any servicing requiring disassembly other than cleaning must be performed by a qualified appliance repair technician.

## CARE & CLEANING INSTRUCTIONS

1. Always make sure the Coffee Maker is unplugged and cool before attempting to clean.
2. Thoroughly clean the removable brew chamber drawer, gold tone filter basket and coffee scoop in hot, sudsy water. Rinse and dry. Replace disassembled parts. Wipe the coffee bean lid and hopper with a clean, dry paper towel.

**NOTE:** The gold tone filter basket is top-rack dishwasher safe. The coffee scoop should be placed in the dishwasher alongside the cutlery.

3. Wipe the Coffee Maker exterior with a damp cloth to remove superficial stains. For stubborn stains, use a nylon or plastic pad with a non-abrasive cleanser.

**CAUTION:** Do not use metal scouring pads or abrasive cleansers on any parts or surfaces of the Coffee Maker.

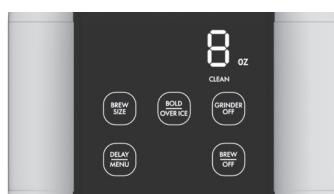
4. Dry and replace disassembled parts. Insert the clean gold tone filter basket into the brew chamber drawer. Push the gold tone filter basket cover down. (Figure 3)

5. Close the brew chamber drawer.

### BREW CLEAN: DECALCIFICATION

Minerals in water can detract from the flavor of the coffee and possibly lengthen brew time. To assure optimal flavor and performance, it is recommended that the CLEAN cycle be performed when the CLEAN indicator illuminates.

#### IMPORTANT:



- CLEAN will flash on the display.
- Before running the CLEAN cycle, remove the charcoal filter and filter holder from the water reservoir. Set aside for later use.
- Always remove the gold tone filter basket before running the CLEAN cycle.

1. Remove the drip tray and insert a large container with a capacity of at least 64 oz. Underneath the brew chamber drawer.
2. Press and hold DELAY/MENU for 1.5 seconds. Press the BREW SIZE button when it appears on the toggling display to enter CLEAN mode.

3. When the BREW SIZE button is flashing and the message FILL, CLn is displayed, fill the reservoir with the cleaning solution: 2 parts water, 1 part vinegar

4. With the reservoir filled with cleaning solution, press BREW SIZE to begin the CLEAN cycle.

**IMPORTANT!** Press and Hold BREW/OFF for 1.5 seconds at any time to turn the Coffee Maker OFF.

5. Once the Coffee Maker has cycled all of the cleaning solution, carefully empty the container into the sink.

**CAUTION:** The cleaning solution will be hot! Use extreme care when handling and emptying the container.

6. When the BREW SIZE button is flashing and the message FILL, H2O is displayed, fill the reservoir with clean, cold water.

7. With the reservoir filled with water, press BREW SIZE to continue the CLEAN cycle.

**IMPORTANT!** Press BREW/OFF at any time to turn the Coffee Maker OFF.

8. Once the Coffee Maker has cycled all of the water, carefully empty the container into the sink.

**CAUTION:** The water will be hot! Use extreme care when handling and emptying the container.

9. The CLEAN cycle is now complete. The unit will return to the home screen and the CLEAN indicator will disappear until the next time it is recommended to be run.

10. Dry parts thoroughly. Replace the gold tone filter basket into the brew chamber drawer and reinstall it into the Coffee Maker.

**IMPORTANT:** Reinstall the charcoal filter and filter holder into the water reservoir.

### GRINDER DOOR AND CHANNEL CLEANING

**IMPORTANT!** For optimal performance it is recommended to clean the grinder door and channel every two weeks OR as needed.

1. Ensure the brew chamber drawer is installed and securely locked in the Coffee Maker.
2. To access the internal grinder channel, press and hold GRINDER OFF for 1.5 seconds. The Coffee Maker will display a circling animation while the door is opening.

**IMPORTANT:** If the brew chamber drawer is not securely locked, PUSH DOOR will appear on the display. Once the brew chamber drawer is securely locked, the Coffee Maker will return to the home screen.

**NOTE:** When the brew chamber drawer is not securely locked, the GRINDER OFF button can't be pressed.

3. Once the door is fully open the message OPEN will be displayed. The brew chamber drawer can now be removed to access the grinder door and channel.
4. Use the cleaning brush to clear any residual coffee from around the grinder door.
5. Use the cleaning brush to clear any residual coffee from the grinder channel by sweeping outwards, towards the front of the Coffee Maker.
6. Reinstall the brew chamber drawer and ensure it is securely locked.
7. Press and hold GRINDER OFF for 1.5 seconds. The Coffee Maker will display a circling animation when the door is opening.

**IMPORTANT:** If the brew chamber drawer is not securely locked, PUSH DOOR will appear on the display. Once the brew chamber drawer is securely locked, the Coffee Maker will return to the home screen.

## GRINDER AUTO CLEAN

**IMPORTANT!** For optimal performance, it is recommended to clean the grinder every week OR as needed.

**IMPORTANT!** The bean hopper must be completely empty of coffee beans before running the Grinder Auto Clean cycle.

1. Unplug the Coffee Maker power cord.
2. Lift to remove the bean hopper lid. Check to make sure the bean hopper is free from coffee beans and any debris.
3. Turn the Grinder Protective Cover counterclockwise to unlock and remove from the Coffee Maker.
4. Lift up the metal handle on the Top Grinder Burr, grasping firmly, rotate the Top Grinder Burr counterclockwise to unlock and remove from the Coffee Maker.
5. Using the cleaning brush, clear any residual coffee and debris from the grinder chamber.
6. Using the cleaning brush, clear any residual coffee from both top and bottom grinding burrs.
7. Replace the Top Grinder Burr by rotating clockwise to lock in place.
8. Replace the Grinder Protective cover by rotating clockwise.

**IMPORTANT!** Ensure the Grinder Protective Cover is fully installed. There will be a tactile click when the cover is fully installed.

**WARNING:** Do not use excessive force when reinstalled the Grinder Protective Cover.

9. Replace the lid and plug the unit in to 120V AC power.
10. Ensure the gold tone filter basket and brew chamber drawer are installed.
11. Press and hold **DELAY/MENU** for 1.5 seconds. Press the **GRINDER OFF** button when it appears on the toggling display to enter Grinder Auto Clean mode.
12. When the **GRINDER OFF** button is flashing and the message CLR is displayed, press **GRINDER OFF** to run the Grinder Auto Clean cycle.
13. The grinder will run for 20 seconds to clean the bean hopper channel.
14. Remove the brew chamber drawer and empty any ground coffee from the gold tone filter basket. Reinstall the brew chamber drawer.

**IMPORTANT:** If the brew chamber drawer is not securely locked, PUSH DOOR will appear on the display. Once the brew chamber drawer is securely locked, the Coffee Maker will return to the home screen.

## STORING INSTRUCTIONS

1. Never store the Coffee Maker while it is still plugged in.
2. Ensure the water reservoir is completely empty before storing.
3. Unplug the Coffee Maker and allow it to cool before storing.
4. Store the Coffee Maker fully assembled, with the gold tone filter basket installed. Close the brew chamber drawer. Make sure the bean hopper lid is in place.
5. Store Coffee Maker in its box or in a cool, dry place. Store Coffee Maker in its upright position – not on its side or upside down.

## PERFECT GRIND™ FAQ'S

ALERT MESSAGES APPEARING ON DISPLAY	REASON	SOLUTION
FULL OPEN DOOR	Drawer has not been removed & filter cleaned out from the last brew cycle.	Remove drawer, empty coffee grinds from the filter basket. Clean and replace.
FILL H2O	Unit ran out of water during brewing.	Refill reservoir with clean cold water and press BREW/OFF within 10 minutes. <b>NOTE:</b> After 10 minutes of inactivity, the coffee maker will return to sleep mode.
PUSH DOOR	Drawer is not inserted properly into unit.	Push drawer until fully inserted.
"GRINDER OFF" light flashing & beeping 3 times	Grinder protective cover is not properly inserted into place.	Ensure that your grinder protective cover is securely locked in place.

## TROUBLESHOOTING

**My Perfect Grind™ coffee maker stopped working**

- Check to ensure the unit is properly plugged in.
- Make sure the water reservoir is filled past the min line and under the max line.
- Make sure there are enough coffee beans in the bean hopper.



**NOTE:** Never fill with more than 180g/6oz of coffee beans (approximately half a standard size bag of coffee beans).

- Clean the grinder door / grinder channel – refer to page 12 of the instruction manual.
- Grinder auto clean – refer to page 13 of the instruction manual.
- Descale the coffee maker – refer to page 12 of the instruction manual.
- Be sure to descale the unit when the clean icon appears on your screen for optimal performance or as needed.

**My Perfect Grind™ coffee maker no longer grinds coffee beans / is clogged**

- Make sure there are enough coffee beans in the bean hopper.

**NOTE:** Never fill with more than 180g/6oz of coffee beans (approximately half a standard size bag of coffee beans).

- Clean the grinder door / grinder channel – refer to page 12 of the instruction manual.
- Grinder Auto Clean – refer to page 13 of the instruction manual.

**My Perfect Grind™ grinder door is jammed**

- Clean the grinder door / grinder channel – refer to page 12 of the instruction manual.

**My coffee isn't strong enough / my coffee tastes too weak?**

- Press **BOLD/OVER ICE** for a more robust brew.
- Always use freshly roasted coffee beans for optimal strength & flavor.
- Make sure the cover of the permanent gold tone filter basket is securely in place.
- Clean the grinder door / grinder channel – refer to page 12 of the instruction manual.
- Grinder Auto Clean – refer to page 13 of the instruction manual.
- Descale the coffee maker – refer to page 12 of the instruction manual.

**My coffee isn't hot enough?**

- Brew water through the coffee maker to preheat the unit & heat your cup.

**NOTE:** Turn "GRINDER OFF" when doing this step.

- Descale the coffee maker – refer to page 12 of the instruction manual.

**No coffee came out while brewing / stopped brewing mid cycle**

- If "Fill H2O" appears on the display, re-fill reservoir with clean cold water to the max line and press **BREW/OFF** within 10 minutes to continue the brew cycle.

**NOTE:** Must press **BREW/OFF** within the first 10 minutes after the "Fill H2O message appears on the screen. After 10 minutes of inactivity, the coffee maker will return to sleep mode.

- Always check to ensure there is a sufficient amount of beans in the bean hopper or it will result in weak tasting coffee or will not brew properly.

**How often should I clean my Perfect Grind™ coffee maker?**

- Clean the grinder door / grinder channel and surrounding area every 2 weeks or as needed for optimal performance – refer to page 12 of the instruction manual.
- Clean the grinder (grinder auto clean function) weekly for optimal performance & to avoid clogging the grinder – refer to page 13 of the instruction manual.
- Descale the coffee maker when the "clean" icon illuminates on your Perfect Grind™ display – refer to page 12 of the instruction manual for further details.

**How often do I have to replace my charcoal water filter**

- Replace the charcoal filter every 60 days or every 60 water tank refills.
- If you live in areas where you have hard water, it should be replaced more frequently.
- Compatible with most standard size charcoal water filters for coffee makers.

**Are any parts dishwasher safe?**

- The gold tone filter basket & 2-in-1 cleaning brush measuring scoop are dishwasher safe – refer to page 12 of the instruction manual for further details.

**Can I use a paper filter?**

- Do not use a paper filter with this unit. There are no compatible size paper filters available. The gold tone filter included with this unit is custom designed for optimal performance and best brew quality and taste with this coffee maker.

## **TIPS FOR BEST TASTING COFFEE**

- Make sure your Perfect Grind™ coffee maker is clean.
- It is recommended to use light or medium roasted coffee beans.
- It is recommended that you use freshly roasted coffee beans to ensure optimal flavor.
- Store coffee beans in a cool, air tight dark container.
- Always use fresh cold water.
- Reheating coffee is not recommended. Coffee is at its peak flavor immediately after brewing.

## **TIPS FOR PRE-GROUND COFFEE**

- It is recommended to use medium ground coffee.
- Using a fine ground coffee can result in overflow.
- Using coarse ground coffee can result in weak tasting flavor.



## LIMITED TWO-YEAR WARRANTY

SENSIO Inc. dba Made By Gather hereby warrants that for a period of **TWO YEARS** from the date of delivery, this product will be free from mechanical defects in material and workmanship, and for 90 days in respect to non-mechanical parts. At its sole discretion, SENSIO Inc. will either repair or replace the product found to be defective, or issue a refund on the product during the warranty period.

The warranty is only valid for the original retail purchaser from the date of initial delivery and is not transferable. Keep the original sales receipt, as proof of purchase is required to obtain warranty validation, which commences on the date of delivery. Retail stores selling this product do not have the right to alter, modify, or in any way revise the terms and conditions of the warranty.

### EXCLUSIONS:

The warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use of the product, use of improper voltage or current, improper routine maintenance, use contrary to the operating instructions, disassembly, repair, or alteration by anyone other than qualified SENSIO Inc. personnel. Also, the warranty does not cover Acts of God such as fire, floods, hurricanes, or tornadoes.

SENSIO Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, and therefore, the above exclusions or limitations may not apply to you. The warranty covers specific legal rights which may vary by state, province and/or jurisdiction.

### HOW TO OBTAIN WARRANTY SERVICE:

You must contact Customer Service at our toll-free number: 1-866-832-4843.

A Customer Service Representative will attempt to resolve warranty issues over the phone. If the Customer Service Representative is unable to resolve the problem, you will be provided with a case number and asked to return the product to SENSIO Inc. Attach a tag to the product that includes: your name, address, daytime contact telephone number, case number, and description of the problem. Also, include a copy of the original sales receipt. Carefully package the tagged product with the sales receipt, and send it (with shipping and insurance prepaid) to SENSIO Inc.'s address. SENSIO Inc. shall bear no responsibility or liability for the returned product while in transit to SENSIO Inc.'s Customer Service Center.



For customer service questions or comments  
1-866-832-4843 / [help@bellahousewares.com](mailto:help@bellahousewares.com)



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