

# bella<sup>PRO</sup>

## DoubleUp Oven with Probe Thermometer

Instruction Manual



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# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. **READ ALL INSTRUCTIONS.**
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against electrical shock, do not immerse cord, plugs, or appliance in water or other liquid.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Close supervision is necessary when any appliance is used by or near children.
6. Unplug from outlet when not in use and before cleaning. Allow toaster oven to cool before putting on or taking off parts.
7. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Bring it to a qualified technician for examination, repair or electrical or mechanical adjustment.
8. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
9. Do not use outdoors.
10. Do not let cord hang over edge of table or counter or touch hot surfaces.
11. Do not place on or near a hot gas or electric burner or in a heated oven.
12. Extreme caution must be used when moving an appliance containing hot oil or other liquids.
13. To disconnect, press the power button, then remove plug from wall outlet.
14. Do not use appliance for other than intended use.
15. Oversize foods or metal utensils must not be inserted in the toaster oven as they may create a fire or risk of electric shock.
16. A fire may occur if the toaster oven is covered or touching flammable material, including curtains, draperies, walls, and the like, when in operation. Do not store any item on top of the appliance when in operation.
17. Do not clean with metal scouring pads. Pieces can break off the pad and touch electrical parts involving a risk of electrical shock.
18. Extreme caution should be exercised when using containers constructed of other than metal or glass.
19. Do not store any materials, other than manufacturer's recommended accessories, in this toaster oven when not in use.
20. Do not place any of the following materials in the toaster oven: paper, cardboard, plastic, and the like.
21. Do not cover crumb tray or any part of the toaster oven with metal foil. This will cause overheating of the toaster oven.
22. Use extreme caution when removing the crumb tray or disposing of hot grease.

23. Do not cover the toaster oven with anything that would prevent steam from escaping. This may cause warping, discolouration, malfunction or even fire.
24. To turn off the appliance, press the power button.

## ADDITIONAL IMPORTANT SAFEGUARDS

**CAUTION, HOT SURFACES:** This appliance generates heat and escaping steam during use. Proper precautions must be taken to prevent the risk of burns, fires, or other injury to persons or damage to property.

1. A person who has not read and understood all operating and safety instructions is not qualified to operate this appliance. All users of this appliance must read and understand this instruction manual before operating or cleaning this appliance.
2. If this appliance falls or accidentally becomes immersed in water, unplug it from the wall outlet immediately. Do not reach into the water!
3. When using this appliance, provide adequate air space above and on all sides for air circulation. Do not operate this appliance while it is touching or near curtains, wall coverings, clothing, dishtowels or other flammable materials.
4. To reduce the risk of fire, do not leave this appliance unattended during use.
5. If this appliance begins to malfunction during use, remove the plug from the wall outlet. Do not use or attempt to repair a malfunctioning appliance!
6. The cord to this appliance should only be plugged into a 120V AC electrical wall outlet.
7. Do not use this appliance in an unstable position.
8. To reduce the risk of burns or other injuries, do not touch hot surfaces. Use of protective oven mitts or gloves as well as long handled utensils is recommended.
9. To reduce the risk of injury to persons or property, unplug this appliance before inserting food. Always keep the appliance unplugged from the wall outlet when not in use.

**CAUTION:** Never leave the toaster oven unattended while in use.

## FOR HOUSEHOLD USE ONLY

### NOTES ON THE PLUG

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

# NOTES ON THE CORD

- A. A short power-supply cord (or detached power-supply cord) is provided to reduce the risk resulting from becoming entangled in or tripping over a long cord.
- B. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
- C. If a long detachable power-supply cord or extension cord is used:
  - 1. The marked electrical rating of the cord set, or extension cord should be at least as great as the electrical rating of the appliance.
  - 2. If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord.
  - 3. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

## SAVE THESE INSTRUCTIONS

### PLASTICIZER WARNING

**CAUTION:** To prevent plasticizers from migrating to the finish of the countertop or tabletop or other furniture, place NON-PLASTIC coasters or place mats between the appliance and the finish of the countertop or tabletop.

Failure to do so may cause the finish to darken, permanent blemishes may occur, or stains can appear.

### ELECTRIC POWER

If the electrical circuit is overloaded with other appliances, your appliance may not operate properly. It should be operated on a separate electrical circuit from other appliances.

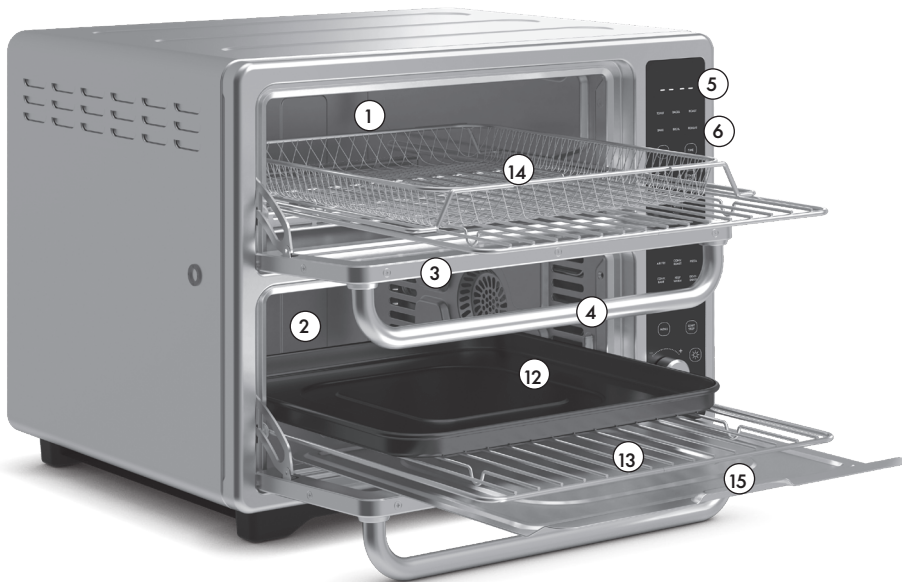
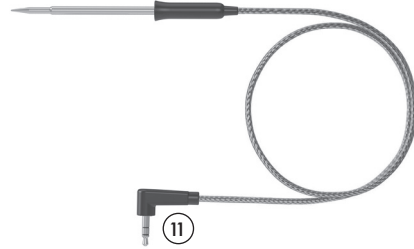
## GETTING TO KNOW YOUR DOUBLE OVEN

Product may vary slightly from illustration.

1. Upper Cooking Chamber
2. Lower Cooking Chamber
3. Glass Door
4. Door Handle
5. Backlighted Digital Display
6. Control Panel
7. Convection/Air fry Fan (not shown)
8. Polarized Plug (not shown)
9. Upper Heating Element (not shown)
10. Lower Heating Element (not shown)
11. Probe Insert

### Accessories

12. Bake/Broil Pan
13. Wire Rack
14. Air Fryer/Dehydrator Basket
15. Crumb Tray



## TOUCHSCREEN CONTROL

- DIGITAL DISPLAY.** When the unit is plugged in, an audible beep will sound and the control panel will be displayed for 1 second.
- POWER.** Press the POWER ⏻ button once to enter standby mode. Press the POWER ⏻ button again to shutdown.
- Upper MENU.** Press the upper MENU button to switch through the function menu (TOAST > BAGEL > ROAST > BAKE > BROIL > REHEAT) An audible beep can be heard and the active function will flash. The default TIME/TEMP will be displayed.
- Lower MENU.** Press the upper MENU button to switch through the function menu (AIR FRY > CONV. ROAST > PIZZA > CONV. BAKE > KEEP WARM > DEHYDRATE). An audible beep can be heard and the active function will flash. The default TIME/TEMP will be displayed.
- START/STOP.** Once the desired function is selected, press the START/STOP button to begin cooking. Press the START/STOP again to STOP.
- TEMPERATURE.** Press the TEMP button to adjust the temperature displayed using the knob.
- TIME.** Press the TIME button to adjust the time displayed using the knob.
- LIGHT.** Press the LIGHT ✨ button to turn on the oven light. Once pressed the light in both the upper and lower oven will turn on. After 30 seconds the light will turn off.
- SYNC.** After setting up the upper and lower ovens, press SYNC the button so both cooking chambers finish cooking at the same time. The cooking chamber with the longer time set will begin the cooking process first and the other cooking chamber will follow.



## FUNCTION CHART

	Function	Default Temp	Temp Range	Default Time	Time Range	Preheat
Upper Cooking Chamber	Toast	450°F	/	Darkness 4	Darkness 1-7	
	Bagel	450°F	/	Darkness 4	Darkness 1-7	
	Roast	380°F	350 – 450°F	30mins	1 – 60mins	Yes
	Bake	350°F	170 – 450°F	25mins	1 – 99mins	Yes
	Broil	450°F	/	10mins	1 – 30mins	Yes
	Reheat	250°F	170 – 450°F	15mins	1 – 60mins	
Lower Cooking Chamber	Air Fry	400°F	170 – 450°F	25mins	1 – 60mins	Yes
	Conv. Roast	400°F	350 – 450°F	35mins	1 – 60mins	Yes
	Pizza	350°F	350 – 450°F	20mins	1 – 60mins	Yes
	Conv. Bake	350°F	170 – 450°F	30mins	1 – 99mins	Yes
	Keep Warm	170°F	150 – 200°F	60mins	1 – 99mins	
	Dehydrate	120°F	80 – 180°F	8hrs	1 – 72hrs	

**NOTE:** When the functions, ROAST, BAKE, BROIL, AIR FRY, CONV. ROAST, PIZZA and CONV. BAKE are selected the Toaster Oven requires a few minutes to pre-heat to reach the optimum temperature. Once the function is selected the text PRE HEAT will appear on the screen and the unit will begin pre-heating. The timer will begin to count down only after pre-heat is completed. After the desired temperature is achieved, 3 beeps will sound and the text will disappear from the screen and the unit will continue to cook in the selected function. When using both the upper cooking chamber and lower cooking chamber at the same time, the cooking time will automatically increase by 1.5x.


## WEIGHT/SIZE RESTRICTIONS

### WARNING:

- Food cooked on the shelf must be no wider than 9 inches and must fit comfortably in the Toaster Oven without touching either the lower or the upper heating elements.
- The Toaster Oven can cook up to a 3 lb. chicken or turkey and up to a 3 lb. roast.
- We suggest that you periodically check the cooking progress with a meat thermometer.

### BEFORE USING FOR THE FIRST TIME

**CAUTION:** To protect against electric shock, do not immerse the Toaster Oven or allow cord to come into contact with water or other liquids.


1. Read all operating instructions carefully.
2. Carefully unpack the Toaster Oven and accessories, removing all packaging materials. Remove any labels from the outer surfaces.
3. Place your Toaster Oven on a level surface such as a countertop or table. Be sure the sides, back, and top of the Toaster Oven are at least 4 inches away from any walls, cabinets, or objects on the counter or table.
4. To avoid scratching, marring, or discoloration, do not store anything on top of the Toaster Oven during operation.
5. Wash the wire rack, bake/broil pan, air fry basket and crumb tray in warm, soapy water. Rinse and dry thoroughly before placing in the Toaster Oven.
6. Do not use abrasive cleaners.
7. To ensure that the Toaster Oven is free from oils used in manufacturing, it is necessary to operate the unit once, empty for at least 30 minutes.
8. Make sure the crumb tray is in place on the bottom of the upper cooking chamber of the Toaster Oven.
9. Plug into a 120V AC electrical wall outlet. A long audible beep will sound and the control panel will flash once; press the POWER  button. If no buttons are pressed within 5 minutes, the digital display will turn OFF as the Toaster Oven rests in standby mode. Press any button. The digital display will illuminate.
10. Press the MENU button on the upper control panel until you reach BAKE. Increase the TEMP to 400°F. The default 25:00 minutes will be displayed.
11. Press the START/STOP button; The time displayed on the upper control panel will begin to count down. This will burn off any residue or oils on the oven or heating elements.
12. At the end of the 25:00 minutes, END will be displayed and 5 audible beeps can be heard and the Toaster Oven will return to standby mode.
13. Press the MENU button on the lower control panel until you reach CONV. BAKE. Increase the TEMP to 400°F. The default 30:00 minutes will be displayed.
14. Press the START/STOP button; The time displayed on the lower control panel will begin to count down. This will burn off any residue or oils on the oven or heating elements.
15. At the end of the 30:00 minutes, END will be displayed and 5 audible beeps can be heard and the Toaster Oven will return to standby mode.

**CAUTION:** Appliance surfaces are hot during and after use. Always wear protective, insulated oven mitts on hands when touching a hot Toaster Oven.

**NOTE:** The Toaster Oven will not operate until the START/STOP button is pressed.

**NOTE:** Press the POWER button at any time to turn the Toaster Oven OFF. If no buttons are pressed within 5 minutes, the digital display will turn OFF as the Toaster Oven rests in standby mode.


### OPERATING INSTRUCTIONS (UPPER COOKING CHAMBER)

1. Plug the cord in the wall outlet. When the unit is plugged in an audible beep will sound and the control panel will be displayed for 1 second.
2. Press the POWER  button once to enter standby mode.
3. Press the MENU on the upper control panel to toggle through the 6 preset functions available for the upper cooking chamber (TOAST > BAGEL > ROAST > BAKE > BROIL > REHEAT).
4. Once the function is selected, the default temperature and time will alternate on the LED screen of the upper control panel.
5. To adjust the default temperature, press the TEMP button on the upper control panel and then use the knob to adjust.
6. To adjust the default time, press the TIME button on the upper control panel and then use the knob to adjust.



- When the desired TIME and TEMP appear on the upper LED screen, press the START/STOP button associated with the cooking chamber to begin the cooking process.  
**NOTE:** When the function BROIL is selected, the Toaster Oven requires a few minutes to pre-heat to reach the optimum temperature. Once the function is selected the text PRE HEAT will appear on the screen and the unit will begin pre-heating. The timer will begin to count down only after pre-heat is completed. After the desired temperature is achieved, 3 beeps will sound and the text will disappear from the screen and the unit will continue to cook in the selected function.
- The time will begin to countdown and the time remaining will be displayed on the LED screen.  
**NOTE:** Press START/STOP to STOP the cooking process at any time. When START/STOP is pressed again, cooking will resume.
- When the remaining time reaches 00:00, END will be displayed on the upper control panel and 5 beeps will sound as the Toaster Oven returns to standby mode.  
**NOTE:** The quantity, density and weight of the food will alter the total cooking time necessary. Remember, cooking smaller batches will result in shorter cooking times and higher food quality.  
**IMPORTANT:** Always check food halfway through cooking time to determine the final cook TIME and TEMP needed.

### OPERATING INSTRUCTIONS (LOWER COOKING CHAMBER)

- Plug the cord in the wall outlet. When the unit is plugged in an audible beep will sound and the control panel will be displayed for 1 second.
- Press the POWER  button once to enter standby mode.
- Press the MENU on the lower control panel to toggle through the 6 preset functions available for the lower cooking chamber (AIR FRY > CONV. ROAST > PIZZA > CONV. BAKE > KEEP WARM > DEHYDRATE).
- Once the function is selected, the default temperature and time will alternate on the LED screen of the lower control panel.
- To adjust the default temperature, press TEMP the button on the lower control panel and then use the knob to adjust.
- To adjust the default time, press the TIME button on the lower control panel and then use the knob to adjust.
- When the desired TIME and TEMP appear on the lower LED screen, press the START/STOP button associated with the cooking chamber to begin the cooking process.  
**NOTE:** When the functions Air Fry and Pizza are selected, the Toaster Oven requires a few minutes to pre-heat to reach the optimum temperature. Once the function is selected the text PRE HEAT will appear on the screen and the unit will begin pre-heating. The timer will begin to count down only after pre-heat is completed. After the desired temperature is achieved, 3 beeps will sound and the text will disappear from the screen and the unit will continue to cook in the selected function.
- The time will begin to countdown and the time remaining will be displayed on the LED screen.  
**NOTE:** Press START/STOP to STOP the cooking process at any time. When START/STOP is pressed again, cooking will resume.
- When the remaining time reaches 00:00, END will be displayed on the lower control panel and 5 beeps will sound as the Toaster Oven returns to standby mode.  
**NOTE:** The quantity, density and weight of the food will alter the total cooking time necessary. Remember, cooking smaller batches will result in shorter cooking times and higher food quality.  
**IMPORTANT:** Always check food halfway through cooking time to determine the final cook TIME and TEMP needed.

### OPERATING INSTRUCTIONS (TEMPERATURE PROBE)

- Select the cooking desired cooking preset.  
**NOTE:** The use of the probe is only available for the following presets; Roast, Bake, Broil, Air Fry, Conv. Bake & Conv. Roast.
- Insert the temperature probe to the control panel.  
**NOTE:** By default, the probe will sync to the lower cooking chamber.
- Push the knob to select the cooking chamber you would like the probe to be used on.  
**NOTE:** The probe is only able to be programmed to one cooking chamber at a time.  
**NOTE:** Once the probe is inserted, the SYNC function will be disabled.
- Once you have selected the cooking chamber where the probe will be used, you can then adjust your desired internal temperature using the knob.  
**NOTE:** The temperature range with the probe is 120 - 200°F.  
**NOTE:** The temp will be displayed with the letter P in front of the 3 digits showing you that you are using the probe.  
**NOTE:** During the cooking process the LED screen will alternate between the pre-set internal temperature and the desired internal temperature every 5 seconds.

5. Once the desired temperature is reached, END will be displayed on the lower control panel and 5 beeps will sound as the Toaster Oven returns to standby mode.

**IMPORTANT:** The probe will stop working once it reaches the desired internal temperature.

**IMPORTANT:** To prevent overheating when using the probe since the timer is not being used, the unit will stop automatically after 60 minutes and return to stand-by-mode.

## USDA COOKING GUIDELINES

A meat thermometer should always be used to gauge internal temperature. The thermometer should be inserted into thickest portion of roast away from bones or fatty areas. The United States Department of Agriculture recommends that meat and poultry be cooked to the following internal temperatures to be sure any harmful bacteria has been killed. Ground turkey and chicken should be cooked to an internal temperature of 165°F and ground beef, veal, lamb and pork be cooked to an internal temperature of 160°F. Chicken and turkey should be cooked to an internal temperature of 170°F for white meat and 180°F for dark meat. Goose and duck should be cooked to an internal temperature of 180°F. Fresh beef, veal and lamb, etc. should be cooked to an internal temperature of at least 145°F. Fresh pork should be cooked to an internal temperature of at least 160°F. When re-heating meat and poultry products, they should also be cooked to an internal temperature of 165°F.

## USER MAINTENANCE INSTRUCTIONS

This appliance requires little maintenance. It contains no user serviceable parts. Do not try to repair it yourself. Any servicing that requires disassembly other than cleaning must be performed by a qualified appliance repair technician.

## CARE & CLEANING INSTRUCTIONS

1. Allow the Toaster Oven and all accessories to cool completely before cleaning.
2. Clean the outside of the Toaster Oven with a damp cloth and dry thoroughly. A nonabrasive liquid cleaner may be used for stubborn stains. Rinse and dry thoroughly. Do not use metal scouring pads or abrasive cleaners that will scratch the surface.
3. Clean interior with a mild or non-abrasive cleaner and plastic scouring pad after each use to avoid build-up. Do not rub too hard as surface can be scratched.
4. To remove baked-on food, pour a small amount of cooking oil onto the food and allow to stand for 5 to 10 minutes. Remove the softened food with a soft cloth. Do not use steel wool, scouring pads or abrasive cleaners.
5. Rinse and dry thoroughly before closing the glass door. Clean the glass door with a cloth or sponge dampened with warm, sudsy water. Dry thoroughly.
6. Wash bake/broil pan, wire rack, air fry mesh basket and crumb tray in soapy water and dry thoroughly. Toaster Oven accessories may be washed in the dishwasher.
7. If crumbs and spills have accumulated on the crumb tray, wipe with a damp cloth. Always dry the crumb tray thoroughly before replacing.
8. DO NOT use abrasive cleaners or metal scouring pads to clean bake/broil pan, wire rack, rotisserie spit, or crumb tray. For stubborn stains, clean with a nylon or polyester mesh pad and a mild, non-abrasive cleaner. Rinse and dry thoroughly.

**CAUTION:** DO NOT use spray-on or other oven cleaners. Using these types of cleaners may cause cosmetic and/or electrical damage to the Toaster Oven.

## STORING INSTRUCTIONS

1. Unplug unit, allow to cool, and clean before storing.
2. Store Toaster Oven in its box in a clean, dry place.
3. Never store appliance while it is hot or still plugged in.
4. Never wrap cord tightly around the appliance. Do not put any stress on the cord where it enters the unit, as it could cause the cord to fray and break.



## LIMITED TWO-YEAR WARRANTY

SENSIO Inc. hereby warrants that for a period of **TWO YEARS** from the date of purchase, this product will be free from mechanical defects in material and workmanship, and for 90 days in respect to non-mechanical parts. At its sole discretion, SENSIO Inc. will either repair or replace the product found to be defective, or issue a refund on the product during the warranty period.

The warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt, as proof of purchase is required to obtain warranty validation. Retail stores selling this product do not have the right to alter, modify, or in any way revise the terms and conditions of the warranty.

### EXCLUSIONS:

The warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use of the product, use of improper voltage or current, improper routine maintenance, use contrary to the operating instructions, disassembly, repair, or alteration by anyone other than qualified SENSIO Inc. personnel. Also, the warranty does not cover Acts of God such as fire, floods, hurricanes, or tornadoes.

SENSIO Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, and therefore, the above exclusions or limitations may not apply to you. The warranty covers specific legal rights which may vary by state, province and/or jurisdiction.

### HOW TO OBTAIN WARRANTY SERVICE:

You must contact Customer Service at our toll-free number: 1-866-832-4843.

A Customer Service Representative will attempt to resolve warranty issues over the phone. If the Customer Service Representative is unable to resolve the problem, you will be provided with a case number and asked to return the product to SENSIO Inc. Attach a tag to the product that includes: your name, address, daytime contact telephone number, case number, and description of the problem. Also, include a copy of the original sales receipt. Carefully package the tagged product with the sales receipt, and send it (with shipping and insurance prepaid) to SENSIO Inc.'s address. SENSIO Inc. shall bear no responsibility or liability for the returned product while in transit to SENSIO Inc.'s Customer Service Center.



For customer service questions or comments  
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