



We offer a range of services to give you a straightforward and relaxing stay: whether that's organising tickets for events, preparing a breakfast basket or booking a personal trainer.

As your local partner, we are your point of contact for all concerns. Through our services, we want to ensure your stay in Andermatt is a complete success and to be there for you whenever you require assistance from afar.

Activities

Leisure Packages

To ensure that you don't have to spend your valuable time planning, we have put together a range of offers (including insider tips) for you, which can be booked in packages spread over several days.

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Andermatt Music Tickets

As the official sales point, we will be happy to advise you on ticket purchases.

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Cross-country ski passes

price on request

Horse-drawn carriage ride

price on request

We will help you organise sporting activities:

Skiing classes

price on request

Personal trainers

price on request

On request, we can compile a personal activity program for you

Dining

Table reservations

free of charge

Gourmet baskets

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Transport

Shuttleservice

You would like to be driven to or from Andermatt or are planning an excursion? We will support you in organising the transport.

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MyBuxi

Driving service on demand. Easy, comfortable and sustainable to our destination. Subscriptions for the MyBuxi transport service can be purchased at the Customer Service Office.

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Winter ski bus in Andermatt

During the winter season, the ski bus runs from Andermatt Reuss Parking and from Andermatt Reuss Ringstrasse West to the railway station, the Gemsstock cable car and through the village.

free of charge

Maintenance

Key order

Additional key cards can be created on request.

CHF 25
per key

Safe key deposit service

With the key safe, you have the option of depositing the key securely. A forgotten key or spontaneous access for you, your family and friends is possible at any time.

CHF 250
per year

Emptying the letterbox and forwarding the letters to your home address

from CHF 105
per month

Cleaning service

We will take care of the cleaning of your apartment and you can relax during your stay.

We have the following cleaning services in our portfolio:

Regular apartment cleaning

Bed linen & towels change

Deep cleaning or an subscription for deep cleaning

Special cleaning

from CHF 47
per hour
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Laundry service

Leave the ironing to us or let us know if you want the duvet, a fine knit jumper, ski trousers or regular daywear washed.

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Maintenance work

Small repairs as for example changing a light bulb or fixing brackets are done for you. Available on a abonnement basis or as a one-off service

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Offers for apartments not in the rental pool

Apartment Supervision Service Basic

Your apartment will be inspected twice a month: we will air the rooms, check that the water runs and the toilet flushes properly, water any plants and empty the letter box.

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Apartment Supervision Service Basic+

Inspections are the same as with the Basic Supervision Service. In addition to this, a pre-arrival check is carried out: heating will be checked and regulated and we will check if the apartment requires cleaning.

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Apartment Supervision Service Premium

All services included in the Basic+ package in addition to small-scale maintenance work (up to 30 minutes per job).

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Internet und TV Packages

Choose between five different internet and TV packages. Those include installing the internet, setting up the programmes on your TV or installing an additional device such as a Chromecast or an Access Point. Let us know what you would like to have included in the package and we will coordinate it for you.

price on request

Owner Service Packages

Starter Package

Move to Andermatt Reuss without complications. We have the contacts you need. From mortgages, lawyers, tax advice, international schools and health insurance to representation for handing over your apartment. We support you in getting started.

CHF 500

Apartment Care Package

Let us take care of your apartment during your absence. We supervise and maintain your apartment and have it deep cleaned twice a year.

CHF 2,460

Administration Package

Spend your time in nature, rather than behind a desk. Let the administrative work be done by experts. We represent you at owners meetings, manage running costs, forward your mail and find tax representation for you.

CHF 3,150

Lifestyle Package

Everything is ready to make more of your stay in Andermatt. The ski passes incl. ski locker, shopping after skiing or the delivered and decorated Christmas tree are just a few of the many benefits you can enjoy. We are happy to introduce you to the complete package in the Owner Service packages brochure.

CHF 4'900

Rental items	Bedding and towels	CHF 25
	Extension leads or HDMI cables	CHF 10 Deposit
	Tools and toolboxes	separate flyer
	Cooking utensils Raclette oven, mixer, fondue set, table grill and more	separate flyer
	Baby accessories Baby bath, baby carrier, baby monitor, buggy and more	separate flyer
	Ravensburger games box and additional items	separate flyer

Miscellaneous	Souvenir and postcard sales	
	Gift voucher sale	
	Decoration sales	
	Firewood	CHF 18
	Shopping service We take care of your shopping – excluding medication – and deliver it to your door.	CHF 49 <small>(excl. the ordered articles)</small>
	Christmas trees and Christmas tree decorations Christmas tree sales will be held on the Piazza Gottardo in December. Please order your tree from Customer Services until December 11th 2022. On request, the Christmas tree will be delivered to your apartment, decorated and removed again after the holiday season.	price on request
Childcare Small Foot Professional, qualified and cordial caretakers ensure unforgettable moments for the kids in Andermatt	seperate flyer	

Do you require a service that isn't listed here? The hourly rate for administrative work is CHF 130 and CHF 80 for other services.

We wish you a pleasant stay in Andermatt.

Andermatt Swiss Alps AG reserves the right to change the published prices and services offered at any time. 11/2022