



### General rules

- 1 Smoking is prohibited throughout the entire parking facility.
- 2 Vehicles must be left locked in their parking space. Insurance against theft, fire, and other forms of damage is the responsibility of the driver. The garage refuses to accept any liability.
- 3 Use of the parking garage is at one's own risk. Users are liable for any damage they cause in using the parking garage. Any damage must be immediately reported to Andermatt Swiss Alps AG under [parking@andermatt-swissalps.ch](mailto:parking@andermatt-swissalps.ch) or +41 41 888 15 50.
- 4 The distribution of flyers is prohibited. It is strictly forbidden to place flyers or similar promotional material under windshield wipers of vehicles in the parking garage or place or distribute them anywhere in the parking facility. In case of violation, we will charge our expenses to the offenders.
- 5 The normal traffic regulations apply in the parking garage. The speed limit of 15 kph must be observed. Violators of traffic signs or signals shall be reported to the police.
- 6 In the event of improper conduct or a vehicle improperly parked outside the marked space, a nuisance fee of CHF 200 will be charged.
- 7 Parking in a handicapped parking space without authorization will be fined by the police.
- 8 The marked parking spaces are to be kept free for the authorized persons.
- 9 Users are obliged to follow all oral and written directives of Andermatt Swiss Alps AG employees.
- 10 An appropriate fee will be charged for lost or damaged parking tickets.
- 11 Parking fees are to be paid at the ticket machine before driving away.
- 12 Loitering or camping in a vehicle is prohibited.
- 13 Camping is prohibited everywhere on the entire grounds.
- 14 Emergency access lanes must be kept unobstructed at all times.
- 15 Littering with chewing gum or cigarette butts and fouling with spittle or urine etc. is forbidden. Clean-up costs will be charged to the violators.
- 16 Leaving the motor running is prohibited, except for driving to or from the parking space. Test driving is prohibited.
- 17 The delivery or transferring of goods is to be coordinated with Andermatt Swiss Alps AG Logistics. Please contact the Logistics team.

## Electric parking spaces

- 1 Charging of electric vehicles is allowed only on the marked parking fields.
- 2 The vehicle may only be parked in the marked spaces during charging. Afterwards the vehicle must be moved.
- 3 The tariffs for the charging are valid according to the display on site
- 4 Every vehicle owner is responsible for the charging of the vehicles.
- 5 Charging cables etc. must be brought by the vehicle owner himself/herself.
- 6 Any damage caused to the charging station must be reported immediately to Andermatt Swiss Alps AG at parking@andermatt-swissalps.ch or +41 41 888 15 00.

## License plate recognition and video surveillance

- 1 Video images, recordings, and the associated technical equipment are monitored by Andermatt Swiss Alps AG employees.
- 2 License plate information will be treated confidentially by Andermatt Swiss Alps AG.
- 3 Images captured by surveillance cameras and speech signals transmitted through the intercom system may be recorded for security purposes. These recordings shall be accessible to authorised persons only. They will be kept for a limited time only and will be periodically overwritten.
- 4 Recorded video images may be copied or externally stored only in the event of a disclosure order from the public prosecutor's office or a court of law. Organisational and technical measures protect recorded data against unauthorised access by third parties.
- 5 Recorded data is continuously overwritten with new data after a few days. In this way, the overwritten data is permanently deleted.
- 6 More information: Swiss Federal Data Protection and Information Commissioner (FDPIC), Video Surveillance by Private Individuals, <https://www.edoeb.admin.ch/datenschutz/index.html?lang=en>
- 7 The exclusive place of jurisdiction for any disagreement arising from these terms of use is Andermatt.
- 8 Swiss law applies.

## Fire evacuation

- 1 In the event of a fire or smoke in the parking garage, everyone must exit the facility as fast as possible using the marked emergency exit routes.
- 2 All emergency exit paths must be kept unobstructed at all times. Andermatt Swiss Alps AG is entitled to remove/tow away any obstructing objects, vehicles etc.

## Rules of use for owners with parking usage rights

- 1** The owner is to register the license plate number of his or her car in order to enter the parking facility, or he or she may receive a key card which allows entrance.
- 2** If an owner has parking usage rights for one or more parking spaces, he or she may enter the parking garage even when "BESETZT" is shown.
- 3** There are no dedicated parking spaces.
- 4** Putting up reservation signs or applying other markings is prohibited.
- 5** It is forbidden to perform service work on parked vehicles. It is forbidden to store car parts or accessories (tyres, roof accessories, trailers, fuel canisters, etc.) or other objects in the parking spaces.
- 6** A specially marked area for cleaning purposes is provided.
- 7** It is forbidden to park a vehicle without a valid license plate.
- 8** Motorcycles are treated as automobiles. It is prohibited to park a motorcycle, motor scooter, etc. in front of or behind a car. It is not allowed to reserve a parking space with a motorcycle or scooter. Motorcycles and scooters are to be parked in the specially marked areas.
- 9** Owners with usage rights may not sublet or transfer their usage rights without the written consent of Andermatt Swiss Alps AG.
- 10** No refund may be claimed for any non-usage of parking rights.

The management reserves the right to amend content without prior notice, in whole or part, or to add new content, at any time or from time to time, and all such amendments, revocations, or new policies shall become valid as of their date of issue.

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