



OWNER SERVICE PACKAGES

CAREFREE OWNERSHIP



MEET OUR CUSTOMER SERVICES DIRECTOR, NICOLE KUNZ

Our goal is to make owning a home in Andermatt as enjoyable as possible for our owners. We have drawn upon our wealth of experience to curate a bespoke collection of owner service packages around the needs of our homeowners in Andermatt. We recognise that not everyone will need the same services so these have been carefully selected to provide support where needed. Our Customer Services Team looks forward to meeting you and discussing which packages are right for you, so you can make the most of your home here in Andermatt.

Nicole Kunz

Customer Services Director

We want you to enjoy your apartment within the breathtaking surroundings of Andermatt, and have created different owner service packages to help you with an array of tasks from administration jobs to providing passes for activities such as swimming and skiing, all to ensure a seamless living experience. We have a package to assist you with the initial purchase of your apartment and three mix and match yearly packages. All you need to do is decide which packages best suit your needs and our team of experts will take care of the rest.

STARTER PACKAGE

Our Starter Package has been designed specifically to help you with settling into Andermatt.

ARRANGING A MORTGAGE LENDER

We will introduce you to a Swiss mortgage provider, who can offer the right financial advice during the purchase of your home.

ARRANGING A LAWYER

If you have any legal questions or concerns, we will introduce you to a multilingual lawyer.

ARRANGING A TAX ADVISOR

Should you require advice on tax or fiduciary matters we will put you in touch with an expert.

ARRANGING AN INTERNATIONAL SCHOOL

We can put you in touch with some of Switzerland's leading schools.

ARRANGING HEALTH INSURANCE

We can recommend health insurance providers in Switzerland and put you in touch with them.

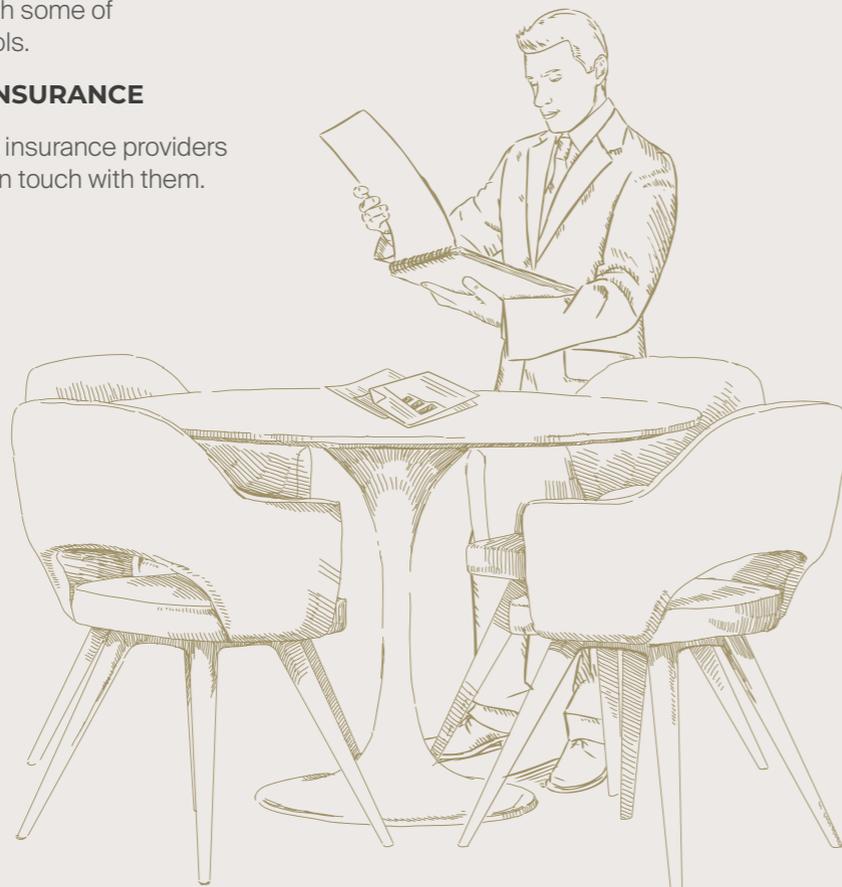
CHF 500

ARRANGING INSURANCE

For insurance questions or advice, we will establish the initial contact.

INDEPENDENT REPRESENTATION AT THE APARTMENT HANDOVER

If you can't be present at the handover of your apartment, we can provide an independent representative for you. They will document all the necessary information for you, and when you move in they will familiarise you with everything in the apartment.



APARTMENT CARE PACKAGE

Let us take care of your home year-round whilst you are away.

SUPERVISION SERVICE

Our apartment care includes airing out your apartment, running the water, watering your plants and collecting your mail.

APARTMENT MAINTENANCE SERVICE

An all-year-round service that covers minor maintenance work and necessary servicing.

DEEP CLEANING TWICE A YEAR

Twice a year we will do a deep clean of your apartment so that your home is prepared for your next stay.

PER YEAR: CHF 2,460



ADMINISTRATION PACKAGE

100% carefree ownership: the time-consuming administrative tasks are handled by experts.

PROXY FOR HOMEOWNER ASSOCIATION MEETINGS

If you aren't able to attend the Homeowners' Association meetings we will provide you with a proxy.

ADMINISTRATION OF PAYMENTS OF CURRENT COSTS

The administrative task of collating the bills associated with your apartment can be handled by trained professionals on your behalf. All you need to do is to notify the companies to address the bills to our partner rather than your personal address.

PAYMENT OF ACCRUING COSTS

We not only manage the administration for you, we can also handle the payment of the bills. Please provide an annual, pre-defined deposit and we will then take care of the payments on your behalf.

PER YEAR: CHF 3,150



MAIL FORWARDING

When you are not staying here in Andermatt, we will empty your letterbox once a week and forward the mail to your designated home address.

APPOINTMENT OF A TAX AGENT AND COMPLETION OF YOUR TAX RETURN

If your main residence is outside of Switzerland, you will need a tax agent based in Switzerland. Our external partner will be happy to help you with your Swiss taxes.

LIFESTYLE PACKAGE

Enhance your stay in Andermatt with our Lifestyle Package.

TWO SKI SEASON PASSES

Receive two season ski passes for the Andermatt + Sedrun + Disentis region.

SKI LOCKER IN SPORTSHOP GLEIS 0

Leave your skis, snowboards and boots at the main station in a dedicated locker with a heated boot rack, leaving you free to visit the shops, bars and restaurants in Andermatt.

RADISSON BLU HOTEL REUSSEN POOL PASSES

Use one of your 20 passes for the Radisson Blu Hotel Reussen pool to relax after a long day on the slopes. They are valid throughout the year and children aged 6 and under can go free.

LAUNDRY SERVICES

Available up to four times a year, the laundry service includes everything from your duvet to a fine-knit pullover.

KEY BOX SERVICE

Receive your own allocated key box in which you can store your key and retrieve it anytime.

SHOPPING SERVICES

We would be happy to do your shopping for you up to four times a year. Delivery times are 9am-4pm, Monday to Saturday and deliveries can be made to your front door or placed into your fridge. The cost of purchased items is not included.

CHRISTMAS TREE SERVICE

Christmas time is a special time of the year. We will find you a Christmas tree, decorate it and then take it all away at the end of the holidays.

BREAKFAST BASKETS

Treat yourself to a breakfast basket up to four times a year. Delivered directly to your door at 8am, this basket for two holds a hearty breakfast to set you up for the day ahead.

PER YEAR: CHF 4,900





**NEW CUSTOMERS PLEASE CONTACT
THE SALES TEAM:**

realestate@andermatt-swissalps.ch
or +41 41 888 77 99

**EXISTING OWNERS PLEASE CONTACT
THE CUSTOMER SERVICES TEAM:**

service@andermatt-swissalps.ch
or +41 41 888 15 88

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