

FAQ's

Q: I'm interested in migrating to Mailchimp from my current provider. How can I get started?

A: Get started [here](#). Eligibility requirements are listed below.

Q: How do I know if I'm eligible for migration services?

A: You're eligible if:

- Your contacts live on a separate platform
- You're based in the US, UK or Canada
- You're signing up with Mailchimp on a Standard or Premium plan

Q: What's the timeline for migration & onboarding?

A: Migration services will be available to creators for 6 weeks, starting on the day of the partnership launch. Most migrations are completed in under 2 weeks, followed by up to 90 days of onboarding support tailored to your needs if you are on a Standard or Premium plan.

Q: How can I get in touch with Mailchimp Sales?

A: Send an email to Emma Morgan at emma_morgan@intuit.com with your request to get in touch with Mailchimp Sales.

Q: Can I access onboarding help if I'm already using Mailchimp?

A: Absolutely! Existing creators can benefit from curated templates, webinars, and technical improvements to optimize their campaigns. [Explore more here](#).

Q: When is the 20% discount available until?

A: The 20% discount is available to use until it expires on **March 4, 2025**. The discount will give you 20% off in your first 6 months on Mailchimp on any paid plan.

Q: How can I use Mailchimp's Creative Assistant to create email templates?

A: [Follow the steps here](#) to take advantage of Mailchimp's genAI Creative Assistant.

Q: How will this partnership help me grow?

A: With expert setup, tools to simplify your marketing, and proven strategies to boost engagement, you'll have everything you need to scale your success.

Q: Are there any hidden costs?

A: Nope! All fees are included in your plan. You'll also receive a 20% discount for your first 6 months on Mailchimp as exclusively offered through this partnership.

Q: How does Mailchimp compare to other platforms?

A: Mailchimp offers an all-in-one solution with exclusive Raptive benefits, like tailored onboarding and automation features.