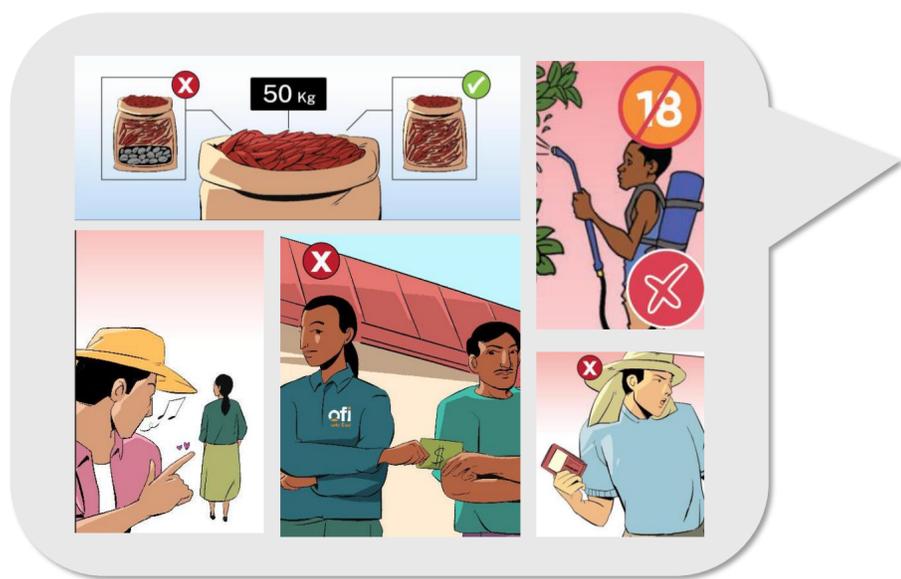




hello ofi is a safe, confidential way to speak up.

It helps farmers and suppliers report problems, unfair treatment, or wrongdoing. Your voice helps build trust, fairness, and a better supply chain for all.



What can you report?

- Any situations of unfair treatment involving **ofi** or **ofi** representatives
- Any instances of corruption, bribery, or unethical behavior in your business with **ofi**
- Any situation that doesn't feel right involving **ofi** or **ofi** representatives

Report a situation in 4 easy steps

1 Access **hello ofi**
 Scan the **QR code** or call your **country hotline**, available 24h/7



2 Share what happened
 Answer a few simple questions about your location, product, and the type of issue. Then share details of your concern and submit.

3 Get your report key
 Create a **password** and receive a **Report Key**. Keep it safe to track your complaint later.

4 Track your complaint
 Use your **Report Key and password** to check updates online or by phone anytime.


100% safe & confidential

- You can choose to report **anonymously** or to provide **contact details**
- No IP address tracking
- Your identity stays protected


Easy follow-up
 You can easily follow up on your complaint by logging in to the **hello ofi** using your passkey and password.