



ofi UK Ltd Grievance Monitoring Log

Updated: 30/09/2026

DEFINITIONS:
Direct Supplier:
Indirect Supplier:

Ref. No.	Record No.	Group Name	Parent Company Name	Name of Mill/Concession Grievance is in Relation to	ofi's Indirect/Direct Connection to Grievance	ofi's Supply Chain Connection to Grievance	Grievance Logged	Reported By / Report Details	Summary of Grievance	Date of Actions Taken Updates	Summary of Actions Taken/Updates	Status of Grievance
ofi43	1	IOI Corporation Berhad	Perusahaan Mekassar & Bukit Leelau POM	Bukit Leelau Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	Risk Insights Verified Deforestation 1812 Ha Verified Deforestation 1806 Ha & Conversion Risk 61.83 Ha	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphub results. Supplier response was 'False alerts - detected deforestation. However, the alert located is not within the estate boundary, EQ/ID legal boundary (estate boundary) is based on official government source data'.	Investigating / Validating
ofi43	2	IOI Corporation Berhad	Perusahaan Mekassar & Syarikat Pukin /Bukit Leelau POM & Pukin POM	Bukit Leelau Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	NDPE Deforestation 0.230416007 / RADO 2024 0.064 Ha2022 0.149Ha & RADO, DCF 99.97426714%	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at September 2026)	Investigating / Validating
ofi46	1	Lam Soon Cannery Private Ltd	Dara Lam Soon	Ladang Sungei Merba (Dara Lam Soon)	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	Risk Insights Verified Deforestation & Conversion Risk (Industrial Plantation)	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results. Supplier response was 'False alerts - alert location falls outside the assessed estate boundary. EQ/ID legal boundary is based on official government source data'.	Investigating / Validating
ofi46	2	Lam Soon Cannery Private Ltd	Dara Lam Soon	Ladang Sungei Merba (Dara Lam Soon)	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	NDPE Deforestation Part 4=0.076816 Ha & Part 6=1.4527956 Ha/ Part 3 = Radd 2022=0.08Ha & RADO 2024=0.633Ha / Part 4 RADO 2023=0.008Ha - Parts 1,2,3 & 5=100% DCF / Part 4= 99.99094794% DCF & Part 6=99.3448175% DCF	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at September 2026)	Investigating / Validating
ofi48	1	Johor Corporation	Johor Plantations/ Pasir Panjang POM	Bukit Payung Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	EUDR DF Complaint/Pasir Panjang Estate 100% DCF/Bukit Payung Div 96.24% DCF Bukit Payung Division 1.61 NDPE DF (of 0.18%) & 32.06 Ha NDPE Peat Loss (3.58%)	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results.	Investigating / Validating
ofi48	2	Johor Corporation	Johor Plantations/ Pasir Panjang POM	Bukit Payung Estate	Indirect via third party traders	Unifuji, Fuji Oil Asia Singapore	Apr-26	Maphubs reviewed	EUDR DF Complaint/Pasir Panjang Estate 100% DCF/Bukit Payung Div 96.24% DCF Bukit Payung Division 1.61 NDPE DF (of 0.18%) & 32.06 Ha NDPE Peat Loss (3.58%)	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results.	Investigating / Validating
ofi48	3	Johor Corporation	Johor Plantations/ Pasir Panjang POM	Bukit Payung Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	EUDR DF Complaint/Pasir Panjang Estate 100% DCF/Bukit Payung Div 96.24% DCF Bukit Payung Division 1.61 NDPE DF (of 0.18%) & 32.06 Ha NDPE Peat Loss (3.58%)	May-26	Maphubs independently reviewed the feedback that we received from our suppliers, alongside the polygon mapping. They were in agreement with our suppliers' responses and confirmed that these were false positives indicating replanting occurred on peat. The palmoil.io NDPE mapping is to be adjusted to account for this. ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results (No further updates as at September 2026).	Investigating / Validating
ofi49	1	Lam Soon Cannery Private Ltd	Dara Lam Soon/Ladang Sungei Merba	Ladang Bebar Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	High Risk - Polygon area EUDR compliant/EUDR DCF Negligible Risk - Verified DF (Smallholder) & Conversion Risk (Industrial Plantation)	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to High Risk results.	Investigating / Validating
ofi49	2	Lam Soon Cannery Private Ltd/ Boustead Plantations Berhad	Dara Lam Soon/Ladang Sungei Merba Boustead Rimba Nilai Sdn Bhd/ Sungai Jernih	Bebar Estate	Indirect via third party traders	ISF	Apr-26	Polygon area EUDR compliant / EUDR Deforestation-Free Risk 2021-2024 21.8Ha	NDPE Deforestation = 8.219756901 Ha / TCL 2022 - No Replanting = 1.19 / RADO 2022 = 0.493Ha/ Verified DF (Smallholder) & Conversion Risk (Industrial Plantation) DCF 99.63748569%	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at September 2026).	Investigating / Validating
ofi 51	1	KLK	Changkat Chermin POM	Subur Estate	Indirect via third party traders	Fuji Oil Asia & Unifuji/ ISF	Apr-26	Maphubs reviewed	High Risk - EUDR DF / TCL 2022/DCF% 99.81% DCF Forest 2.45/NDPE Deforestation 1.61	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results.	Investigating / Validating
ofi 51	2	Kuala Lumpur Kepong	KLK, Batu Lintang POM/ Changkat Chermin POM	Subur Estate	Indirect via third party traders		Apr-26	Maphubs reviewed	TCL 2022 /DCF Forest 2.45 Ha / NDPE Deforestation 1.61 Ha - 99.81% DCF	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at September 2026).	Investigating / Validating
ofi 53	1	KLK/Genting SDC Sdn	Kekeyaan/Genting Ayer Item POM	Sungei Rayat (Genting Plantation)	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	DCF 94.01%TCL Identified/NDPE Peat Loss 113.34 Ha	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to High Risk results.	Investigating / Validating
ofi 53	2	KLK/Genting SDC Sdn	Kekeyaan/Genting Ayer Item POM	Sungei Rayat (Genting Plantation)	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	DCF 94.01%TCL Identified/NDPE Peat Loss 113.34 Ha	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at September 2026).	Investigating / Validating
ofi 54	1	Boustead Plantations Berhad	Boustead Rimba Nilai Sdn Bhd/Sungai Jernih	Tabung Tentera - Terengganu Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	DCF 99.97% NDPE Deforestation 0.54 Ha	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results.	Investigating / Validating
ofi 54	2	Boustead Plantations Berhad	Boustead Rimba Nilai Sdn Bhd/Sungai Jernih	Tabung Tentera - Terengganu Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	DCF 99.97% NDPE Deforestation 0.54 Ha	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at September 2026)	Investigating / Validating
ofi 55	1	IOI Corporation Berhad	Syarikat Pukin Ladang Isapaga Sawit/Gomali POM Pukin POM	Pukin Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	EUDR DF / 98.6% DCF - 2016/2017/2019/2020 1.41% DCF	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation Maphubs results.	Investigating / Validating
ofi 55	2	IOI Corporation Berhad	Dynamic Plantations/ Gomali POM - SYARIKAT PUKIN LADANG KELAPA SAWIT SDN BHD - Pukin POM	Pukin Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	EUDR DF / 98.6% DCF - 2016/2017/2019/2020 1.41% DF	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at September 2026)	Investigating / Validating

ofl 56	1	KLK	KLK/Jeram Padang POM	Sungei Kawang (Kemasul Estate)	Indirect via third party traders	ISF	Apr-26	Palmoil to High Risk Result	Sungei Kawang Estate DCF 99.2% & Kemasul Estate 85.26% DCF. Sungei Kawang NDPE Deforestation 10.37 (2016-2024 Deforestation 0.79%) & Kemasul Estate NDPE Peat Loss 4.61	Apr-26	ofl- requested Tier 1 Supplier to provide further information in relation to High Risk results.	Investigating / Validating
ofl 56	2	Kuala Lumpur Kepong	KLK/Jeram Padang POM	Sungei Kawang (Kemasul Estate)	Indirect via third party traders	ISF	Apr-26	MapHubs reviewed	Sungei Kawang Estate DCF 99.2% & Kemasul Estate 85.26% DCF. Sungei Kawang NDPE Deforestation 10.37 Ha (2016-2024 Deforestation 0.79%) & Kemasul Estate NDPE Peat Loss 4.61 Ha. Sungei Kawang Estate DCF 99.2% & Kemasul Estate 85.26%	May-26	MapHubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at September 2026).	Investigating / Validating