



ofi UK Ltd Grievance Monitoring Log

Updated: 30/06/2026

DEFINITIONS:
Direct Supplier:
Indirect Supplier:

Ref. No.	Record No.	Group Name	Parent Company Name	Name of Mill/Concession Grievance is in Relation to	ofi's Indirect/Direct Connection to Grievance	ofi's Supply Chain Connection to Grievance	Grievance Logged	Reported By / Report Details	Summary of Grievance	Date of Actions Taken Updates	Summary of Actions Taken/Updates	Status of Grievance
of21	7	Johor Corporation	Johor Plantation (Kulim)	Various	Indirect via third party traders	ISF	Feb-24	Mightyearth RR-Report-43_final_vers	Deforestation/and peat development	Mar-24	March - 24 ISF have been named in the Report as having connections to Johor/Kulim. We are awaiting response from supplier.	Investigating / Validating
of21	12	Johor Corporation	Johor Plantation (Kulim)	Various	Indirect via third party traders	ISF	Feb-24	Mightyearth RR-Report-43_final_vers	Deforestation/and peat development	Mar-24	ISF have confirmed that Kulim/Johor Plantation is a subsidiary to Johor Corporation, they are a separate managed entity from PU Holdings and that they are not sourcing from both named companies. (updates received March 2024).	Investigating / Validating
of21	14	Johor Corporation	Johor Plantation (Kulim)	Various	Indirect via third party traders	ISF	Feb-24	Mightyearth RR-Report-43_final_vers	Deforestation/and peat development	Mar-24	ISF Grievance List States: PU Plantation & Agriculture Sdn Bhd is a subsidiary of PU Holdings as listed on their Corporate Structure page, while Johor Plantations Group Berhad (JPG) – formerly Kulim (Malaysia) Berhad is a wholly-owned subsidiary of Johor Corporation. JPG has an NDPE policy and an RSPO-certified supply chain and does not source FFB from PU or its subsidiaries. There is no ownership or shareholding connection between Johor Corporation and PU Holdings and thus Johor Corporation and its subsidiaries are not answerable for PU's actions regarding NDPE principles. ISF will continue to monitor the grievance development within the industry and investigate whether PU Plantation enters its supply chain via other 3rd party suppliers and request appropriate engagement accordingly. (No further updates as at June 2026).	Investigating / Validating
of22	1	Kretam Holding Bhd	Syarikat Kretam Mill	Kretam	Indirect via third party traders	ISF	Feb-24	Starting Alert/Earthworm	Land encroachment with land clearing & subsequent new planting.	Feb-24	A Starting Alert has highlighted connections to Kretam Mill and ISF via one of our customers. Awaiting response/feedback on findings in the Report.	Investigating / Validating
of22	3	Kretam Holding Bhd	Syarikat Kretam Mill	Kretam	Indirect via third party traders	ISF	Feb-24	Starting Alert/Earthworm	Land encroachment with land clearing & subsequent new planting.	Mar-24	ISF Grievance List states: Kretam has responded to ISF regarding the satellite reports that one of the alert areas is within a land owned by Kretam while the other alert area is not under Kretam's land title. Kretam has conducted an initial investigation and site visit and identified that a third party had encroached into Kretam's landbank with an occurrence of land clearing and subsequent new planting. Kretam has shared the initial site visit report and upholds their NDPE commitments to responsible sourcing being an RSPO-certified member with Masang Estate also being an RSPO-certified entity. After engaging relevant stakeholders and identifying the responsible party for the encroachment, a meeting was held with all involved parties on 27th March 2024 to discuss the matter. Both parties agree to conduct joint mapping to establish demarcation and clear boundary markings of their respective lands. They also agreed to carry out rehabilitation and planting of selected jungle trees to restore and address the environmental degradation of the alert area. Kretam will conduct monthly surveillance at the alert area to monitor the progress and prevent future encroachments. ISF will also continue to monitor this progress.(No further updates as at April 2025).	Investigating / Validating
of22	6	Kretam Holding Bhd	Syarikat Kretam Mill	Kretam	Indirect via third party traders	ISF	Feb-24	Starting Alert/Earthworm	Land encroachment with land clearing & subsequent new planting.	Apr-24	ISF Grievance List states: In April 2024, the relevant party consisting of smallholders acknowledged encroaching on Kretam's land following site investigations and agreed to halt further clearing activities. Both parties have conducted participatory mapping in April 2024 to clearly demarcate boundaries and avoid future conflicts. Kretam will conduct monthly patrols to monitor the area and prevent further encroachment, and it has committed to rehabilitating the affected land with native tree species, in consultation with stakeholders by Q3 2024.(No further updates as at June 2026).	Investigating / Validating
of43	1	IOI Corporation Berhad	Perusahaan Mekasar & Bukit Leelau POM	Bukit Leelau Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	Risk Insights Verified Deforestation 1812 Ha Verified Deforestation 1806 Ha & Conversion Risk 6183 Ha	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphub results. Supplier response was 'False alerts - detected deforestation. However, the alert located is not within the estate boundary, EQ/ID legal boundary (estate boundary) is based on official government source data'.	Investigating / Validating
of43	2	IOI Corporation Berhad	Perusahaan Mekasar & Syarikat Pukin /Bukit Leelau POM & Pukin POM	Bukit Leelau Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	NDPE Deforestation 0.230416007 / RADD 2024 0.064 Ha2022 0.149Ha & RADD, DCF 99.97426714%	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at June 2026)	Investigating / Validating
of46	1	Lam Soon Cannery Private Ltd	Dara Lam Soon	Ladang Sungai Merba (Dara Lam Soon)	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	Risk Insights Verified Deforestation & Conversion Risk (Industrial Plantation)	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results. Supplier response was 'False alerts - alert location falls outside the assessed estate boundary. EQ/ID legal boundary is based on official government source data'.	Investigating / Validating
of46	2	Lam Soon Cannery Private Ltd	Dara Lam Soon	Ladang Sungai Merba (Dara Lam Soon)	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	NDPE Deforestation Part 4=0.076816 Ha & Part 6=1.4517956 Ha/ Part 3 = Radd 2022=0.08Ha & RADD 2024=0.031Ha / Part 4 RADD 2023=0.008Ha - Parts 1,2,3 & 5=100% DCF / Part 4= 99.99094794% DCF & Part 6=99.3448175% DCF	May-26	Maphubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at June 2026)	Investigating / Validating
of48	1	Johor Corporation	Johor Plantations/ Pasir Panjang POM	Bukit Payung Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	EUDR DF Complaint/Pasir Panjang Estate 100% DCF/Bukit Payung Div 96.24% DCF Bukit Payung Division 1.61 NDPE DF (of 0.18%) & 32.06 Ha NDPE Peat Loss (3.58%)	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results.	Investigating / Validating
of48	2	Johor Corporation	Johor Plantations/ Pasir Panjang POM	Bukit Payung Estate	Indirect via third party traders	Unifuji, Fuji Oil Asia Singapore	Apr-26	Maphubs reviewed	EUDR DF Complaint/Pasir Panjang Estate 100% DCF/Bukit Payung Div 96.24% DCF Bukit Payung Division 1.61 NDPE DF (of 0.18%) & 32.06 Ha NDPE Peat Loss (3.58%)	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results.	Investigating / Validating
of48	3	Johor Corporation	Johor Plantations/ Pasir Panjang POM	Bukit Payung Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	EUDR DF Complaint/Pasir Panjang Estate 100% DCF/Bukit Payung Div 96.24% DCF Bukit Payung Division 1.61 NDPE DF (of 0.18%) & 32.06 Ha NDPE Peat Loss (3.58%)	May-26	Maphubs independently reviewed the feedback that we received from our suppliers, alongside the polygon mapping. They were in agreement with our suppliers' responses and confirmed that these were false positives indicating replanting occurred on peat. The palmoil.io NDPE mapping is to be adjusted to account for this. ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results (No further updates as at June 2026).	Investigating / Validating
of48	4	Johor Corporation	Johor Plantations/ Pasir Panjang POM	Bukit Payung Estate	Indirect via third party traders	Unifuji, Fuji Oil Asia Singapore	Apr-26	Maphubs reviewed	EUDR DF Complaint/Pasir Panjang Estate 100% DCF/Bukit Payung Div 96.24% DCF Bukit Payung Division 1.61 NDPE DF (of 0.18%) & 32.06 Ha NDPE Peat Loss (3.58%)	May-26	Maphubs independently reviewed the feedback that we received from our suppliers, alongside the polygon mapping. They were in agreement with our suppliers' responses and confirmed that these were false positives indicating replanting occurred on peat. The palmoil.io NDPE mapping is to be adjusted to account for this. ofi- requested Tier 1 Supplier to provide further information in relation to Maphubs results (No further updates as at June 2026).	Investigating / Validating
of49	1	Lam Soon Cannery Private Ltd	Dara Lam Soon/Ladang Sungai Merba	Ladang Bebar Estate	Indirect via third party traders	ISF	Apr-26	Maphubs reviewed	High Risk - Polygon area EUDR complaint/EUDR DCF Negligible Risk. Verified DF (Smallholders) & Conversion Risk (Industrial Plantation)	Apr-26	ofi- requested Tier 1 Supplier to provide further information in relation to High Risk results.	Investigating / Validating

of49	2	Lam Soon Cannery Private Ltd/ Boustead Plantations Berhad	Dara Lam Soon/Ladang Sungei Merba Boustead Rimba Nilai Sdn Bhd/ Sungai Jerneh	Bebar Estate	Indirect via third party traders	ISF		Apr-26	Polygon area EUDR compliant / EUDR Deforestation-Free Risk 2021-2024 21.8Ha	NDPE Deforestation = 8.219756901 Ha / TCL 2022 - No Reporting = 1.92 / RADD 2022 = 0.493Ha/ Verified DF (Smallholder) & Conversion Risk (Industrial Plantation) DCF 99.63748569%	May-26	MapHubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at June 26).	Investigating / Validating
of151	1	KLK	Changkat Chermin POM	Subur Estate	Indirect via third party traders	Fuji Oil Asia & Unifuji ISF		Apr-26	MapHubs reviewed	High Risk - EUDR DF / TCL 2022/DCF% 99.81% DCF Forest 2.45/NDPE Deforestation 1.61	Apr-26	off- requested Tier 1 Supplier to provide further information in relation to MapHubs results.	Investigating / Validating
of151	2	Kuala Lumpur Kepong	KLK, Batu Lintang POM/ Changkat Chermin POM	Subur Estate	Indirect via third party traders	Unifuji, FOA Singapore & ISF		Apr-26	MapHubs reviewed	TCL 2022 / DCF Forest 2.45 Ha / NDPE Deforestation 1.61 Ha - 99.81% DCF	May-26	MapHubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at June 26).	Investigating / Validating
of153	1	KLK/Genting SDC Sdn	Kekeyaan/Genting Ayer Item POM	Sungei Rayat (Genting Plantation)	Indirect via third party traders	ISF		Apr-26	MapHubs reviewed	DCF 94.01%TCL identified/NDPE Peat Loss 113.34 Ha	Apr-26	off- requested Tier 1 Supplier to provide further information in relation to High Risk results.	Investigating / Validating
of153	2	KLK/Genting SDC Sdn	Kekeyaan/Genting Ayer Item POM	Sungei Rayat (Genting Plantation)	Indirect via third party traders	ISF		Apr-26	MapHubs reviewed	DCF 94.01%TCL identified/NDPE Peat Loss 113.34 Ha	May-26	MapHubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at June 26).	Investigating / Validating
of154	1	Boustead Plantations Berhad	Boustead Rimba Nilai Sdn Bhd/Sungai Jerneh	Tabung Tentera - Terengganu Estate	Indirect via third party traders	ISF		Apr-26	MapHubs reviewed	DCF 99.97% NDPE Deforestation 0.54 Ha	Apr-26	off- requested Tier 1 Supplier to provide further information in relation to MapHubs results.	Investigating / Validating
of154	2	Boustead Plantations Berhad	Boustead Rimba Nilai Sdn Bhd/Sungai Jerneh	Tabung Tentera - Terengganu Estate	Indirect via third party traders	ISF		Apr-26	MapHubs reviewed	DCF 99.97% NDPE Deforestation 0.54 Ha	May-26	MapHubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at June 26)	Investigating / Validating
of155	1	IOI Corporation Berhad	Syarikat Pukin Ladang Isapaga Sawit/Gomali POM Pukin POM	Pukin Estate	Indirect via third party traders	ISF		Apr-26	MapHubs reviewed	EUDR DF / 98.6% DCF - 2016/2017/2019/2020 1.41% DCF	Apr-26	off- requested Tier 1 Supplier to provide further information in relation MapHubs results.	Investigating / Validating
of155	2	IOI Corporation Berhad	Dynamic Plantations/ Gomali POM - SYARIKAT PUKIN LADANG KELAPA SAWIT SDN BHD - Pukin POM	Pukin Estate	Indirect via third party traders	ISF		Apr-26	MapHubs reviewed	EUDR DF / 98.6% DCF - 2016/2017/2019/2020 1.41% DF	May-26	MapHubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at June 26)	Investigating / Validating
of156	1	KLK	KLK/Jeram Padang POM	Sungei Kawang (Kemasul Estate)	Indirect via third party traders	ISF		Apr-26	Palmoil to High Risk Result	Sungei Kawang Estate DCF 99.2% & Kemasul Estate 85.26% DCF. Sungei Kawang NDPE Deforestation 10.37 (2016-2024 Deforestation 0.79%) & Kemasul Estate NDPE Peat Loss 4.61	Apr-26	off- requested Tier 1 Supplier to provide further information in relation to High Risk results.	Investigating / Validating
of156	2	Kuala Lumpur Kepong	KLK/Jeram Padang POM	Sungei Kawang (Kemasul Estate)	Indirect via third party traders	ISF		Apr-26	MapHubs reviewed	Sungei Kawang Estate DCF 99.2% & Kemasul Estate 85.26% DCF. Sungei Kawang NDPE Deforestation 10.37 Ha (2016- 2024 Deforestation 0.79%) & Kemasul Estate NDPE Peat Loss 4.61 Ha. Sungei Kawang Estate DCF 99.2% & Kemasul Estate 85.26%	May-26	MapHubs are currently reviewing their system with regards to alerts resulting in false positives. Awaiting feedback on this review. (No further updates as at June 26).	Investigating / Validating
of167	1	Unknown Group	PT Surya Panen Suber	PT Surya Panen Suber	Indirect via third party traders		Olam/Unifuji, FOA Singapore & ISF	May-26	Mighty Earth RRR 57	559 ha peatland development (between Oct 23 & April 26)	May-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. (No further updates as at June 26).	Investigating / Validating
of167	2	Citadel Investment Corporation	PT Nusamas Griya Lestari	PT Nusamas Griya Lestari	Indirect via third party traders		Olam/Unifuji, FOA Singapore & ISF	May-26	Mighty Earth RRR 57	90 ha of deforestation (between Jan 24 & April 26)	May-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. (No further updates as at June 26).	Investigating / Validating
of167	3	FAP Agri	PT Borneo Bhakti Sejahtera	PT Borneo Bhakti Sejahtera	Indirect via third party traders		Olam/Unifuji, FOA Singapore & ISF	May-26	Mighty Earth RRR 57	58 ha of deforestation (between March 24 & May 26)	May-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. (No further updates as at June 26).	Investigating / Validating
of168	1	Kayan Patria Pratama (KPP) Group	PT Kayan Plantation	PT Kayan Plantation	Indirect via third party traders	Olam Agri/Olam Dairy		May-26	Olam Compliance Checker - May 26	1202 Ha deforestation (between Jan 2021 - Dec 24) with additional clearing	May-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. Olam Dairy & Olam Agri have also been contacted to investigate any connections they may have. For any further updates from them, please contact Olam Dairy/Olam Agri direct. (No further updates as at June 2026)	Investigating / Validating
of169	1	Amara Plantation	PT Surya Panen Subur	PT Surya Panen Subur	Indirect via third party traders	Olam Agri/Olam Dairy		May-26	Olam Compliance Checker - May 26	293 Ha deforestation (between Jan 21-Dec 24) -	May-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. Olam Dairy & Olam Agri have also been contacted to investigate any connections they may have. For any further updates from them, please contact Olam Dairy/Olam Agri direct. (No further updates as at June 2026)	Investigating / Validating
of170	1	Sago Group	PT Tri Bahtera Srikandi	Anggoli Mill/Patubuan Mudik Mill/Sago Nauli Mill	Indirect via third party traders	Fuji Oil Asia/ FOA Singapore		May-26	Mighty Earth Rapid Response Report 58	239 Ha deforestation (between Jan 24-April 26) - No HCV-HCS Ass. Found	Jun-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. (No further updates as at June 26).	Investigating / Validating
of170	2	Sago Group	PT Tri Bahtera Srikandi	Anggoli Mill/Patubuan Mudik Mill/Sago Nauli Mill	Indirect via third party traders	ISF		May-26	Mighty Earth Rapid Response Report 58	239 Ha deforestation (between Jan 24-April 26) - No HCV-HCS Ass. Found	Jun-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. (No further updates as at June 26).	Investigating / Validating
of170	3	Sago Group	PT Tri Bahtera Srikandi	Anggoli Mill/Patubuan Mudik Mill/Sago Nauli Mill	Indirect via third party traders	Olam Agri/Olam Dairy		May-26	Mighty Earth Rapid Response Report 58	239 Ha deforestation (between Jan 24-April 26) - No HCV-HCS Ass. Found	Jun-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. Olam Dairy & Olam Agri have also been contacted to investigate any connections they may have. For any further updates from them, please contact Olam Dairy/Olam Agri direct. (No further updates as at June 2026)	Investigating / Validating
of171	1	LKPP Corp/PKPP Group	PKPP Plantations	PKPP Plantations	Indirect via third party traders	Fuji Oil Asia/ FOA Singapore		May-26	Mighty Earth Rapid Response Report 58	Clearing of Forest Conservation Areas May 2022 to early 2026	Jun-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. (No further updates as at June 26).	Investigating / Validating
of171	2	LKPP Corp/PKPP Group	PKPP Plantations	PKPP Plantations	Indirect via third party traders	ISF		May-26	Mighty Earth Rapid Response Report 58	Clearing of Forest Conservation Areas May 2022 to early 2026	Jun-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. (No further updates as at June 26).	Investigating / Validating
of171	3	LKPP Corp/PKPP Group	PKPP Plantations	PKPP Plantations	Indirect via third party traders	Olam Agri/Olam Dairy		May-26	Mighty Earth Rapid Response Report 58	Clearing of Forest Conservation Areas May 2022 to early 2026	Jun-26	This case is not within of's supply chains and has been shared with tier 1 suppliers to investigate any group connections they may have. Olam Dairy & Olam Agri have also been contacted to investigate any connections they may have. For any further updates from them, please contact Olam Dairy/Olam Agri direct. (No further updates as at June 2026)	Investigating / Validating