

Return this form by:

In person 54 Chandos street, St Leonards NSW 2065

Post 54 Chandos street, St Leonards NSW 2065

Email help@thinkpickle.com.au

Enquiries 1300 688 588 **Register Online** www.thinkpickle.com.au

Allow two to three working days to process this form.

A Existing Service Owner

Name

Username

Business Name

Address

Suburb/Town

State Post Code

Phone ()

Fax ()

Email

Date of Birth / /

Signature

B New Service Owner

Name

Service Number

Address

Suburb/town

State Post Code

Phone ()

Fax ()

Email

Date of Birth / /

Signature

C New Service Owner Payment Details

NOTE: Customers who provide Pickle with an American Express / Diners Club card for payment will incur a surcharge of 2.75% (incl. GST) of the invoice amount when Pickle debits the card.

Debit my Credit Card Card Type :
 Visa Mastercard Bankcard Amex Diners Club

Card Number

Name on Card

Expiry Date / **Verification Code**

NOTE: For security purposes you are required to provide the Verification Code. The 3 digit number is located on the signature panel on the back of your Visa, Bank card, Mastercard, Diners Club.

On American Express, the 4 digit number is located at the front of the card above the credit card number. Please write this number in the space provided.

SIGNATURE

Direct Debit my Account - Please fill in the Direct Debit form on the following page.

If paying by Direct Debit please provide driver licence, proof of age card number for age verification.

Agreement

I declare that in signing this document I am now responsible for the above mentioned account. I understand that I am liable for any current debit balance. Furthermore I have read, understood and agree to abide by Pickle's Terms and Conditions as stated over-leaf, and verify that I am over 18 years of age and am able to enter into a legally binding contract.

SIGNATURE

NAME

DATE / /
 Day Month Year

A Direct Debit Service Agreement

1. Our commitment to you

- Where you have a service with Pickle that does not include account usage charges, we will not change the amount or frequency of drawing arrangements without your prior approval.
- Where you have a service with Pickle that does include account usage charges, the amount and frequency of the drawing arrangements will be as per the terms and conditions of your service agreement with us. This may require drawing at various times in the month to cover the usage charges you have incurred.
- Pickle will not disclose your details except where necessary to Pickle's financial institution and for the purposes of conducting direct debits with your financial institution.
- Pickle will give you at least 14 days notice in writing if there are changes to the terms of the drawing arrangements.
- For monthly recurring subscription charges, Pickle will draw from your nominated financial institution account normally 7 days prior to the expiry of your current account's subscription period. If the due drawing date is not a business day, Pickle will draw on the business day before or after that date.

2. Your commitment to us It is your responsibility to:

- Ensure your nominated account can accept direct debits.
- Ensure there are sufficient funds available in the nominated account to meet each drawing.
- Advise us if the nominated account is transferred or closed, or the account details change.
- Arrange an alternative payment method acceptable to Pickle if Pickle cancels the drawing arrangements.
- Ensure that all account holders on the nominated financial institution account sign the Direct Debit Authorisation.

Available payment methods are by bank account direct debit or by credit card. If you wish to change your payment method, please contact Pickle customer service.

3. Your rights

If you wish to alter the drawing arrangements for your next direct debit, please contact Pickle at least 7 days prior to the due date of your service package renewal if your service does not include usage charges. Otherwise if your service does include usage charges, please contact Pickle immediately to allow this change to be processed as soon as possible. Pickle cannot guarantee that changes can be made in time for the next direct debit but will strive to achieve this wherever possible. The drawing arrangements may include:

1. stopping an individual drawing
2. altering the DD Authorization
3. canceling the DD Authorization

Where you consider that a drawing has been initiated incorrectly, you should first contact Pickle Customer Service. If you are not satisfied with the response, please write to us. Your letter should be marked "Notice of Complaint" and addressed to: Pickle 54 Chandos Street, St Leonards, NSW 2065.

Pickle will respond within 7 days of receiving your letter. Pickle has formal procedures for dealing with a complaint.

You may also direct any disputes, stops or cancellations through your financial institution.

4. Other information

You should be aware that there are risks involved with providing instructions and personal information over the internet.

Pickle reserves the right to cancel drawing arrangements if drawings are dishonoured by your financial institution. Your drawing arrangements are also governed by the terms and conditions of your Pickle Internet account.

B Contact Details

First Name	<input type="text"/>														
Surname	<input type="text"/>														
Address	<input type="text"/>														
Suburb	<input type="text"/>														
State	<input type="text"/>	<input type="text"/>	<input type="text"/>		Post Code	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone	(<input type="text"/>	<input type="text"/>)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Mobile Number	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Email	<input type="text"/>														

C Agreement and Authorization

- I/We declare that I/We have read, understood and agree to abide by the terms of the Direct Debit Service Agreement and Terms and Conditions of my/our Pickle account, and verify that I/We are over 18 years of age and able to enter into legally binding contracts.

Date of Birth	<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>		
Signature	<input type="text"/>									
Full Name	<input type="text"/>									
Title	<input type="text"/>									
Date	<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>	/	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>