

Configuring your modem/router

Login to the modem/router

1. Open a web browser.
2. Enter **192.168.20.1** into the address bar.
3. You will be prompted to either go through the setup wizard or skip to the main menu. Click **"No, skip to main menu."** and enter your username and password. If your modem/router has been factory reset, the username and password should both be **'admin'**.
4. Click **'Basic Setup'** on the left-hand side of your screen.
5. Click **'Ethernet WAN'**, then Select **'Next'**
6. **'WAN mode'** select **'IP over Ethernet (IPoE)'**.
7. Select **'Use the following static IP address'**.
8. Enter the details provided by **Pickle** upon completion of the order.
9. Click on the **'Apply' button'**.
10. Click on the **'Apply/Save'** button.
11. Congratulations, you should now be able to access the Internet

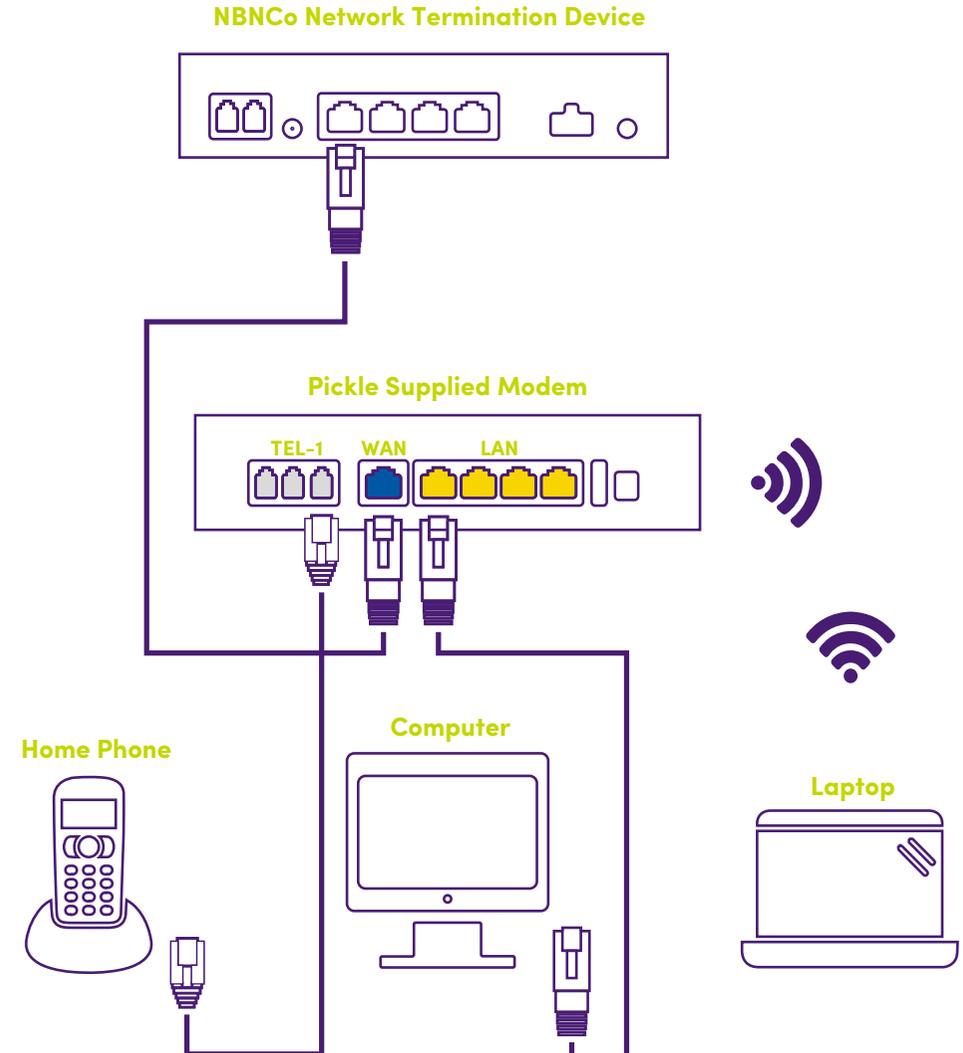
Note – this is only needed if you have factory-reset your modem/router; otherwise, Pickle has pre-configured hardware specifically for your service.

Instructions are subject to change based on firmware updates. For the latest step-by-step instructions (with images) visit helpcentre.thinkpickle.com.au

For more information or technical support call 1300 688 588 thinkpickle.com.au

Pickle nbn™

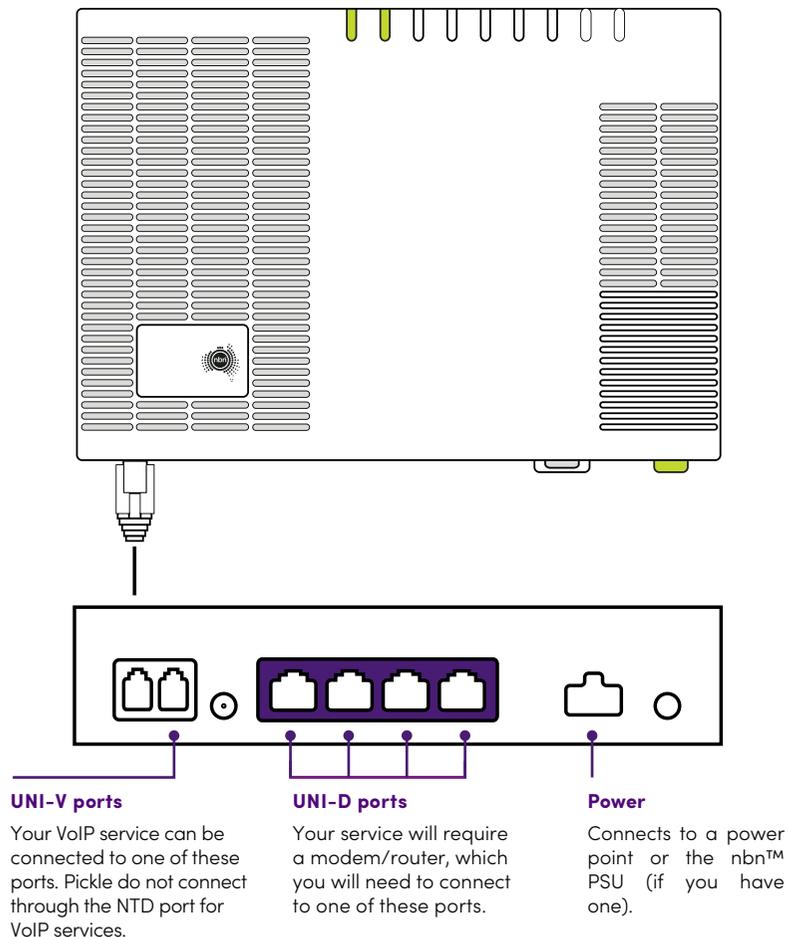
FTTP self installation guide



Getting to know your nbn™

Your nbn™ connection box

The nbn™ have installed a connection box inside of your home, this unit has a number of ports underneath (only one of these are active with Pickle) which you can use to connect your devices to the nbn™.



Understanding the lights on your nbn™ connection box

Indicator	Status	Description	Action
Power	Off	No power	If an extension cord, power board or AC UPS is used with the NTD, disconnect these devices, plug the NBNC Co Power Supply directly into the AC outlet and make sure that the AC supply is turned on
	Solid red	Operating from battery – if main power is off	
	Solid green	Operating on AC power	
Optical	Flashing green	NTD is starting up	Check optical patch lead is seated fully in Optical Port and not excessively kinked
	Off	NTD is disabled	
	Solid red	Optical link is connected	
Alarm	Flashing green	Activity	No alarm, with local Ethernet access enabled
	Off	NTD is operating without failure	
	Solid red	NTD hardware failure	
UNI D1 to UNI D4	Solid green	No service provisioned or no link detected	1G link detected
	Off	1G link detected	
	Solid yellow	1G data activity	
	Flashing yellow	10/100 link detected	None
	Solid green	10/100 data activity	
	Flashing green	10/100 data activity	