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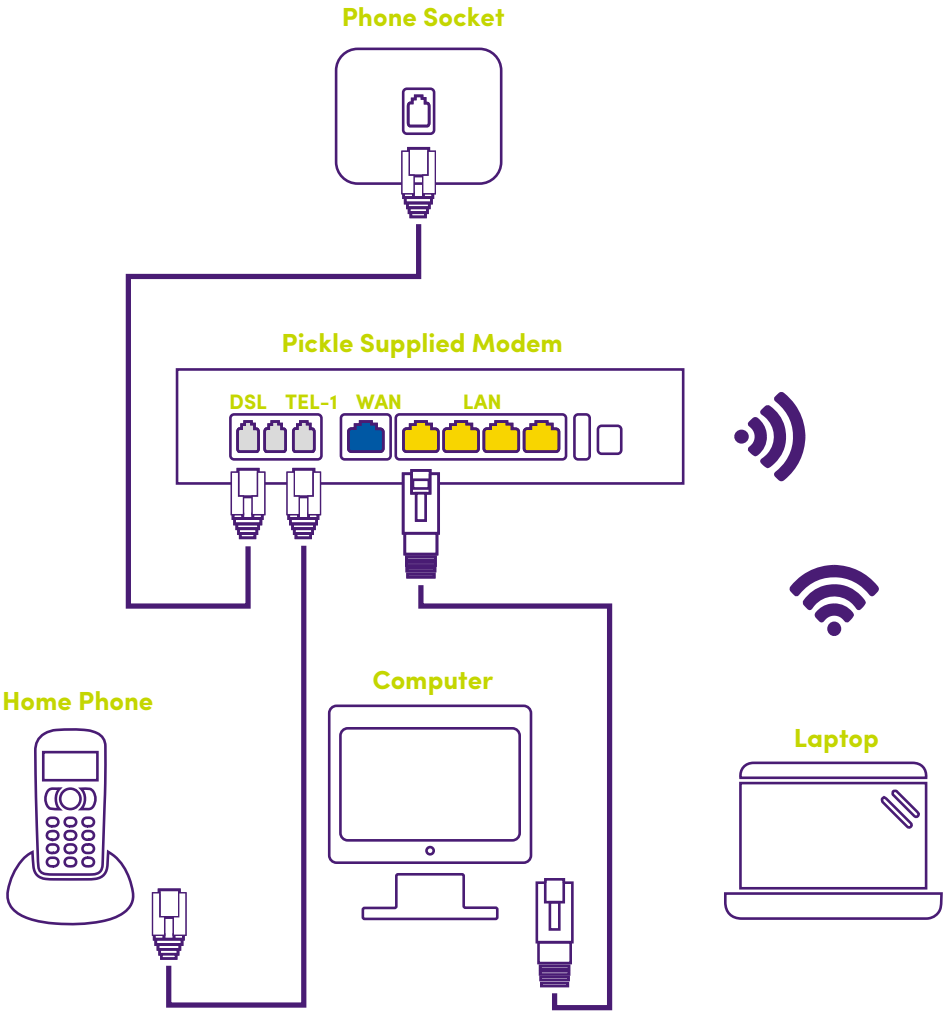
Pickle nbn™

FTTN/B self installation guide



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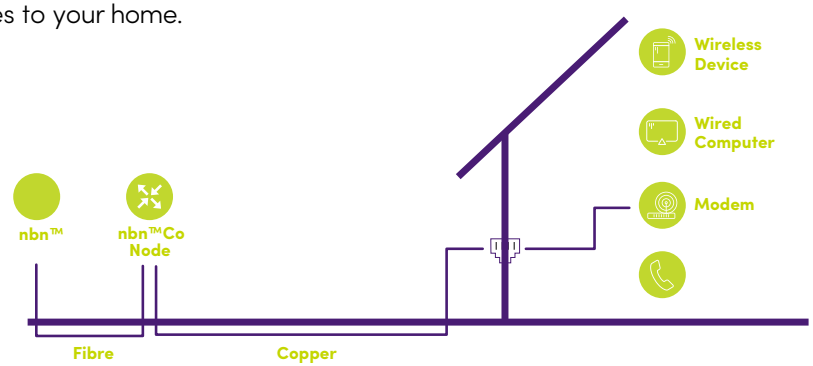
Getting to know your nbn™

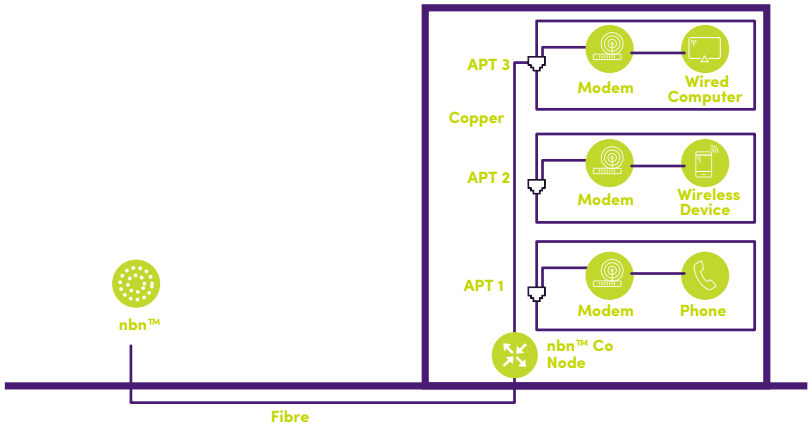
What is FTTN?

FTTN stands for Fibre to the Node. The fibre optic cable is run from the point of interconnect (POI) to the nearest node, or green cabinet on the street, to your home. From the node, the signal then travels down the existing copper lines to your home.



What is FTTB?

FTTB stands for Fibre to the Building. The fibre optic cable runs all the way to a shared point in the building's communications room. From there, the connection travels through existing copper lines into each unit/apartment in the building.



Configuring your modem/router

Login to the modem/router

1. Open a web browser.
2. Enter **192.168.20.1** into the address bar.
3. You will be prompted to either go through the setup wizard or skip to the main menu. Click "**No, skip to main menu.**" and enter your username and password. If your modem/router has been factory reset, the username and password should both be '**admin**'.
4. Click '**Basic Setup**' on the left-hand side of your screen.
5. Click '**VDSL**'. then Select "**Next**"
6. 'Connection Type' select ''**IP over Ethernet (IPoE)**'.
7. Select "**No VLAN Tag**"
8. Click "**Use the following Static IP Address**"
9. Enter the details provided by **Pickle** upon completion of the order. "
10. Click on the '**Apply**' button."
11. Congratulations, you should now be able to access the Internet

Note – this is only needed if you have factory-reset your modem/router; otherwise, Pickle has pre-configured hardware specifically for your service.

Instructions are subject to change based on firmware updates. For the latest step-by-step instructions (with images) visit helpcentre.thinkpickle.com.au

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