



Please fill in the whole form including the official use box using a ball point pen and send it to:

Opus Energy Limited, Opus Energy House, 8-10 The Lakes, Northampton, NN4 7YD

Name(s) of account holder(s)

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society

To The Manager	Bank/building society
Address	
Postcode	

Reference

### Instruction to your bank or building society to pay by Direct Debit

Service user number

9 4 8 5 1 5

**FOR OPUS ENERGY LIMITED OFFICIAL USE ONLY.**

This is not part of the Instruction to your Bank or Building Society.

Company Name:

Account No:

### Instruction to your bank or building society

Please pay Opus Energy Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Opus Energy Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Bank and building societies may not accept Direct Debit Instructions for some types of account.

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- The Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Opus Energy Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Opus Energy Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Opus Energy Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Opus Energy Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.