

*Did you know you can
renovate your SATO RentHome?*

DO-IT-YOURSELF RENOVATIONS



We hope you enjoy your home and are able to decorate it to your taste. In addition to furniture and textiles, surface materials play a major role in the atmosphere of your home. Therefore, you can request a free painting kit from SATO and carry out a small-scale painting renovation in your rental apartment.

If you would like to carry out a more comprehensive do-it-yourself (DIY) renovation in your rental home, you can request permission from your home building's service manager.



THINGS TO REMEMBER WHEN PLANNING DIY RENOVATIONS:

- You must always first request permission for the renovation in writing using the form you can print out at sato.fi/omatoimiremontti.
- You will need to cover the renovation costs.
- You get to decide which products and materials you want to use.
- If you like, you can order the SATO painting kit free of charge.
- When renovating, you must undertake to comply with the instructions provided by the material suppliers and SATO, which SATO's service manager will send to you after approving the renovation.
- If your DIY renovation causes damage to the apartment because you did not follow the work instructions, you must compensate for the damage.
- You must undertake to leave the outcome of the renovation free of charge in the apartment when you move out.
- DIY renovations are not intended to replace SATO's apartment renovations carried out at the end of the life cycles of the surface materials of SATO homes.
- If the condition of one or more rooms in your home requires renovation carried out by SATO, contact the service manager to discuss the situation.

PAINTING KIT

SATO offers a free painting kit (maalaussetti in Finnish) to those who want to paint their home.

You can request the painting kit by sending us a message via **OmaSATO**. Tell us in your message from which K-Rauta store you would like to collect the kit and which paint colours you would want to include in it. SATO will estimate the amount of paint needed based on the size of your home. If you need paint for a smaller space, please let us know when placing the request. More info on SATO colours at sato.fi/omatoimiremontti.

Our customer service will process your order within two business days, order the paints from the K-Rauta of your choice and send you a confirmation message. Remember that you can pick up the paints only after receiving the confirmation.

The kit contains: painting instructions, sandpaper, filler, painter's cap, pre-paint cleaning agent, masking tape, paint roller and extension pole, paint edger, set of brushes, putty knife.

The kit will also include the required amount of Tikkurila "Nova 7" wall paint if you pick your colour from SATO's pre-selected range of colours.

The paints included in the kit can only be used to paint wall surfaces. A separate permit is always required for painting fixtures. The quality of the painting work is checked by random inspections.

DIY RENOVATIONS

Request permission for a DIY renovation using the form you can print out at sato.fi/omatoimiremontti before you start any work. In the form, specify all the work you plan to carry out or contract someone to carry out in your home and send the form to asiakaspalvelu@sato.fi.

Your home building's service manager will process your request and let you know their decision within two weeks. The feasibility of the renovation will be assessed on a case-by-case basis. Please note that you will not be able to start work until your request has been approved.



NOTIFY YOUR NEIGHBOURS ABOUT YOUR RENOVATION

Your renovation must not cause inconvenience to other residents in your building.

Remember to post a notification about your renovation on the notice board of your building at least a day before you begin the work. You can write your own notification or use the template found at sato.fi/diorenovation.

Include the following information in your notification:

- the number of the apartment renovated;
- the contact details of the person carrying out the renovation work;
- information about any significant impact on other apartments, such as noise.

Post the notification in all of the staircases of the building.

MAKE SURE YOU TAKE SPECIAL CARE WITH PROTECTION, WASTE SORTING AND THE QUALITY OF RENOVATION MATERIALS USED

Protect all surfaces and structural elements in your home that might get damaged to prevent any stains and damage due to your renovation project. Protect everything so carefully that building dust will not spread outside the work area in any circumstances.

Take the waste generated in your renovation work to a landfill site or municipal waste collection point, carefully following the relevant regulations. Take any liquid paint waste to a hazardous waste collection point and empty or dried up paint cans to recycling or a landfill site. You must not put any renovation waste in the building's waste containers.

Also make sure you only use materials intended for home interior use when renovating. You can substitute products recommended in our work instructions with products that are corresponding as regards their properties and quality.

REMEMBER THAT YOU WILL BE LIABLE FOR RENOVATIONS CARRIED OUT BY YOU

Residents carrying out our DIY renovations must undertake to comply with the work instructions provided by materials suppliers and SATO. You must also undertake to leave the outcome of any DIY renovations paid for by you in the apartment when moving out.

If any work is carried out in manner that is contrary to the work instructions provided, you must compensate for the costs incurred by SATO from rectifying any non-compliances in the outcome of the work, any undoing and, where necessary, having the work redone.

DO YOU STILL HAVE SOME QUESTIONS?

The **service manager** of your building will answer any general questions about DIY renovations. To find the manager's contact details, enter your street address in the address field at sato.fi/en/contact-information.

The internet is full of renovation advice. Make sure, however, to always comply with the work instructions provided by materials suppliers and SATO to ensure a quality outcome and minimise any errors.

For painting instructions visit the **Tikkurila website**. You can also phone the Tikkurila customer helpline for advice on 020 191 2002, business days 8:00–19:00. For decor inspiration, do not forget our website at sato.fi/kotona.

Have fun renovating!

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