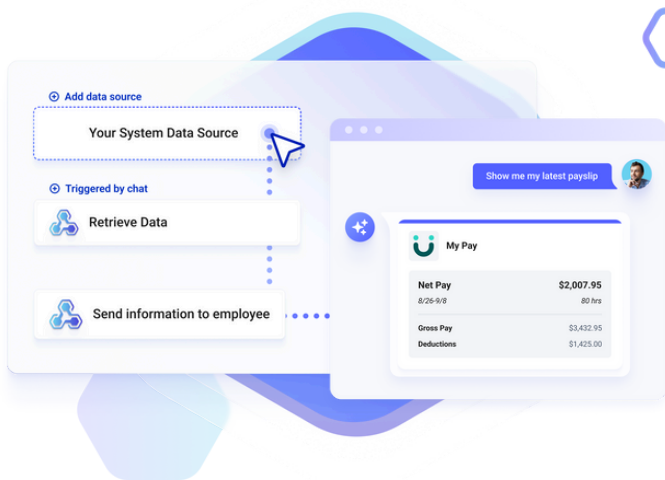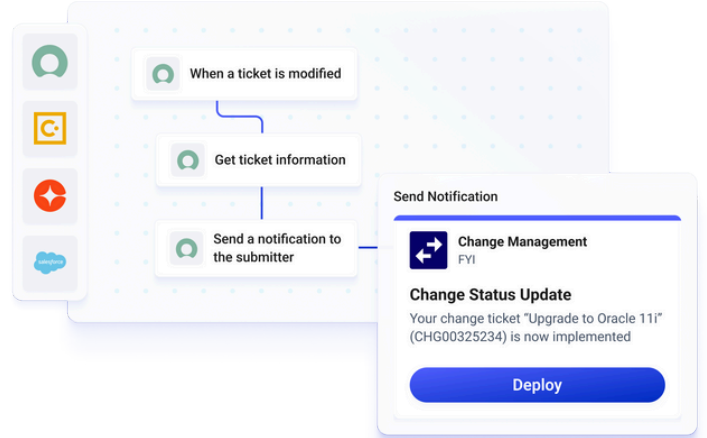# Build Agents that
Power Everyday Work

Reduce the cost, time, and resources required to build and manage AI agents for employees.

Workgrid's Low-Code Builder

Workgrid offers a comprehensive suite of tools designed to manage and support different agents, integrations, and experiences that work across your enterprise to perform everyday tasks.

With Builder, Workgrid's low-code workflow engine, users can build and deploy a variety of use cases, from basic apps and workflows to complex AI agents, all in one place.

Rapidly Customize & Deploy

Accelerate time to value and reduce the resources needed to deliver workflows with Builder's pre-built templates and data source connectors. Rapidly connect with workplace systems, data, and knowledge sources to quickly build and deploy use cases of varying complexity to employees across different departments and roles.

AI on Your Terms

With Builder, Workgrid meets you wherever you are on your AI journey. Here are a few examples of use cases that can be built with Workgrid:

Expense Approvals
Enable managers to view and approve expense requests in one unified stream without having to navigate to the source system.

Order a New Device
Seamlessly connect to procurement catalogs for expedited requests initiated through natural language.

Knowledge Search
Extract information from knowledge articles and deliver a cohesive, summarized response directly to employees through conversational AI.

Submit IT Help Desk Ticket
Streamline ticket management by submitting, commenting, closing, or checking for ticket status updates via conversational AI.

Onboarding Notifications
Create a workflow of communications to provide new hires with the information they need, when they need it.

Summarize Assigned Tickets
Find insights and data from business systems using natural language prompts to quickly deliver them to employees within the flow of work.

Workgrid

How Builder Works

Builder helps keep AI scalable by providing a single platform to manage an array of use cases, reducing technology silos, and standardizing agent development and best-practice workflows that can be adapted to different departments or scenarios and easily deployed across Workgrid channels.

1 INTEGRATE

Seamlessly connect to your business systems and knowledge sources with pre-configured integrations or connect your own data sources.

For data sources not included via Workgrid, bespoke app integrations can be built using public API access.

2 BUILD

Build, test, and deploy both non-AI and AI use cases without expensive coding. Choose to customize a pre-built template or create from scratch, all while maintaining granular discretion over which API endpoints are called from the source system.

A catalog of 50+ pre-built templates define the actions and prompts your Workgrid AI Assistant can fulfill. Prefer a hands-off approach? Workgrid professional services are available for additional support.

3 DELIVER

Tailor AI experiences to specific user groups, personas, or departments to ensure relevant interactions while adhering proper access permissions and information security.

Manage AI governance and maintain control of generative AI experiences with the ability to connect your organization's own LLMs.

One platform, infinite potential.

Future-proof your AI investments and meet employees in the channels they already work in - including the intranet, web browser, Microsoft Teams, and SharePoint.

www.workgrid.com/builder