

Felixstowe

Terminal Tariff 2026

Terminal Opening Hours	
Trailers	24 hours a day / 7 days a week Unless notified otherwise Eg Christmas / New Year

Section 1 – QUAY STANDAGE

UNACCOMPANIED UNITS

Import Units - Free period for import units that are shipped as unaccompanied units on DFDS vessels - First 72 hours free after being discharged from the vessel.

Unit Length	0-72hrs	>72hrs-144hrs	>144-216hrs	>216hrs
< 7.5m	Free	£16/day	£31/day	£46/Day
< 15m	Free	£31/day	£61/day	£91/Day
> 15m or excess width	On application	On application	On application	On application

ACCOMPANIED SELF-DRIVE UNITS

Accompanied self-drive units have no free days before quay rental commences.

If a unit is dropped at the terminal the following standage charges will be applicable per calendar 24 hours period or part thereof:

Unit Length	0-72hrs	>72hrs-144hrs	>144hrs
< 7.5m	£16/day	£31/day	£46/Day
< 15m	£31/day	£61/day	£91/Day
> 15m or excess width	On application	On application	On application

Section 2 – QUAY STORAGE (Store and Frustrated units)

Export units – Are deemed as available for shipment from receipt at the quay with no free days applicable.

Units delivered to quay but later found to be operationally unsound and subsequently fail shipment through no fault of DFDS shall be subject to quay rental from the original planned date of shipment.

Storage 'ex-road'/Frustrated Exports/ have no free period before quay rental commences; the following storage charges will be applicable per calendar day of part thereof from arrival at the gate to departure to road:

Unit Length	0-72hrs	>72hrs-144hrs	>144hrs
< 7.5m	£16/day	£31/day	£46/Day
< 15m	£31/day	£61/day	£91/Day
> 15m or excess width	On application	On application	On application
Admin Charge to release frustrated UNIT	£35.40		
92 shed standage (if available)			
First 72 hours	£37.00 per 24-hr period or part thereof		
After 72 hours	£74.00 per 24-hr period of part thereof		

Section 3 – CARGO HANDLING

Felixstowe DFDS warehouse staff and fitters 24/7 Monday 0700hrs to Saturday 1400hrs. Thereafter Saturday & Sunday 1800hrs to 2359hrs	
Felixstowe Trailer Transshipment / restow - (Cargo dependent)	£55.00 per hour minimum charge two hours (shunt charges separate)
Storage following re-stow/repair	
If collected within 24hrs of completion of job, Nb: if completed on a Friday the weekend is free up to 2359 Sunday.	No charge
24 hours to 48 hours from completion	£29.50 Fixed charge
48 hours to 72 hours after completion	£37.00 per 24hr period or part thereof
72 hours onwards	£74.00 per 24hr period or part thereof
Any devanned pallets are subject to storage.	On application

Section 4 – OTHER CHARGES

IMO Labelling Hazardous units (minimum charge)	£39.53 per set
Temperature Controlled Units Plug-in Monitoring on diesel & refueling	Not available On application
Seal Checking Terminal seal check under written request by the customer	£41.27
Jump Starting & re-fuel of vehicle (fuel not included – separate charge will apply) Jump starting of vehicles (per jump start) Terminal and Vessel Operations DFDS reserve the right to charge accordingly for any mechanical work that is required at time of loading and discharging from the vessel and will not be held liable for any damages.	£60.00
Warehousing RHD	On application

Section 5 – INTERNAL TERMINAL SHUNTING (92 shed to Terminal and v.v)

Monday – Friday 0700hrs – 1700hrs Outside of the above hours External Shunting To be agreed by special arrangement	£44.50 £56.50
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Section 6 – HM REVENUE & CUSTOMS PRESENTATION (CPC) & PORT HEALTH EXAMINATION (PHE), Port Of Felixstowe RoRo Levy Charge

If a request is received from HM Revenue & Customs / Port Health and an examination is necessary, the actual cost will be for the account of the customer.	
Trailer Exams (Accompanied & Unaccompanied) per Port of Felixstowe standard tariff i.e. if not taken by Agent. Port Health / DEFRA / Trading standards /Environment Agency / Forestry Commission Port of Felixstowe RoRo Levy DFDS Administration charge	£351.14 £4.57 £35.40

Section 7 – OTHER SERVICES

TERMINAL REPAIRS

Monday – Friday	24 hours from Monday 0700hrs
Saturday	0001hrs to 0800 hrs & 1800hrs to 2359hrs
Sunday	1800hrs to 2359hrs
Quotes available upon request - Labour	Min 1 hour labour charged £49.20 per hour
Out of hours 2100hrs to 0700hrs - Night Premium	Min 1 hour labour charged £62.20 per hour

Section 8 – CONDITIONS FOR TERMINAL OPERATORS

All charges are exclusive of VAT, except where otherwise stated.

DFDS SEAWAYS PLC. NORTH SEA HOUSE, CENTRAL ROAD, SOUTH DOOLEY TERMINAL, FELIXSTOWE. SUFFOLK IP11 3SD

Tel +44 (0) 1394 603766/67

All services and charges provided to vessel operators are subject to DFDS Seaways PLC Standard Terminal Operators and Stevedores Conditions, details of which are available on request. Handling and storage services provided, and directly connected with the shipping function, are rendered under UKWA terms, details of which are also available on request. For all other Terminals, local Terms and Conditions are applicable.

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