

## **Terms & Conditions**

### **Customer Website – 3-Day short break**

#### **Reservation**

Can be purchased online or via our call centre up to 24 hours before departure.

Cannot be purchased for same day travel.

Price based on return day trip fare for a standard car carrying up to 4 passengers on Dover-France routes, including [ETS](#) charge.

#### **Validity**

**Book by 14 December 2025, travel by 17 December 2025.**

Prices from £119 are subject to availability.

Reserved place on the booked departure.

The ticket is valid for up to a maximum of 24 hours from the scheduled time of departure of the outward journey.

Return journey is mandatory.

Check-in at the port no later than 1 hour before departure, or 2 hours in busy periods.

The ticket is valid for standard cars and motorcycles (with or without sidecar). Please see our [Vehicle Types information page](#) for size restrictions.

#### **Kids eat free**

1 free kids' meal or kids' breakfast in the 7 Seas Restaurant, Horizon Restaurant or Lighthouse Café per 1 paying adult, during both your outbound and return crossing.

Up to a maximum of 4 kids' meals or kids' breakfasts free per booking, per crossing.

Only passengers booked as 'Children' (i.e. aged 15 or under) will qualify for a kids' meal or kids' breakfast.

**Kids Eat Free offer valid until 02/11/2025.**

Offer subject to availability and usual DFDS Terms and Conditions apply.

#### **£20/20 € voucher to spend onboard**

£20 off in the onboard Sea Shop, 7 Seas Restaurant, Lighthouse Café or Horizon Restaurant.

£20 retail voucher can be redeemed as £10/10 € voucher onboard your outbound and £10/10 € voucher on your return sailing in the onboard Sea Shop, 7 Seas Restaurant, Lighthouse Café or Horizon Restaurant.

£10/10 € voucher can be redeemed onboard a DFDS vessel each way on your outbound and inbound sailing to/from Dover-Calais or Dover-Dunkirk.

One £20/20 € 'voucher' per booking - show printed offer text on bottom of booking confirmation PDF (attached to booking confirmation email) to redeem at till point.

The voucher must be redeemed in a single onboard outlet and in a single transaction.

£20/20 € voucher cannot be redeemed against tobacco or cigarettes.

'Voucher' has no monetary value or cash alternative.

'Voucher' is non-transferable and non-refundable and no change will be given.

**£20/20 € voucher valid until 17/12/2025.**

Offer subject to availability and usual DFDS Terms and Conditions apply.

### **Spend €150 in the Calais or Dunkirk Duty Free Port Shop to get a free Day Trip**

€150 or more must be spent in a single transaction to receive the free Day Trip.

Instructions on how to redeem your free Day Trip will be given at the time of purchase.

Free Day Trip voucher cannot be redeemed against existing bookings.

Free Day Trip voucher valid for one Day Trip for up to 4 people + a standard car on the Dover-Calais or Dover-Dunkirk route.

Free Day Trip voucher is not transferable and no cash alternative will be offered.

**Free Day Trip voucher valid for travel before 22 December 2025.**

Additional fees apply for 5 or more passengers. A supplement of £110 will be added for free Day Trip bookings made less than 24 hours prior to departure.

Free Day Trips are subject to availability and additional terms and conditions apply.

Offer excludes cigarettes and tobacco products and these will not count towards the €150 spend.

Only available on purchases made in the Calais and Dunkirk Duty Free Port Shops.

Offer and Day Trips subject to availability and usual DFDS Terms and Conditions apply.

### **Spend £150 in the onboard Duty Free Shop to get a free Day Trip**

£150 or more must be spent in a single transaction to receive the free Day Trip.

Instructions on how to redeem your free Day Trip will be given at the time of purchase.

Free Day Trip voucher cannot be redeemed against existing bookings.

Free Day Trip voucher valid for one Day Trip for up to 4 people + a standard car on the Dover-Calais or Dover-Dunkirk route.

Free Day Trip voucher is not transferable and no cash alternative will be offered.

**Free Day Trip voucher valid for travel before 22 December 2025.**

Additional fees apply for 5 or more passengers. A supplement of £110 will be added for free Day Trip bookings made less than 24 hours prior to departure.

Offer excludes cigarettes and tobacco products and these will not count towards the £150 spend.

Only available on purchases made in the onboard Duty Free Sea Shops.

Offer and Day Trips subject to availability and usual DFDS Terms and Conditions apply.

### **50% off Premium Lounge**

Premium lounge offer price of £9/10.50 € per person applies for all new bookings made between **15 October 2025 – 17 December 2025.**

Offer only applicable to new bookings and applies to all vehicle types.

Offer and spaces in the Premium Lounge are subject to availability.

### **Change / cancellation**

Amendment / Rebooking is possible for a fee of £20 and you will need to pay the difference in fare.

Amendment / Rebooking must be done by telephone via our call centre no later than 1 day before the booked departure.

No cancellations allowed.

