Terms and Conditions

Bookings are fully amendable and transferable dependent on number of tickets purchased as below. Multi Trip tickets are non-refundable if cancelled for any reason.

Amendments must be made by the lead passenger.

Multi Trip offers are subject to availability and are valid for both single and return bookings. Fares quoted are valid for travel on any available off-peak sailing, for high season supplements will apply.

Multi Trip fares are valid for car (under 2.20m high and less than 6m in length) + 4 people and motorbikes and motorbike + trailer/sidecar combinations + 2 people.

Supplements apply for additional passengers during high season dates. Supplements will apply if you amend to a high season date/time, no amendment fee will be charged. Bookings are nonrefundable. DFDS Seaways – English Channel terms and conditions apply (see website for full details).

Multi trips are not bookable for motorhomes, trailers, or caravans.

Number of tickets purchased

Subject to the number of tickets purchased a limited number of tickets can be transferred to friends and family for an additional fee of £10 (€12) per ticket.

Tickets cannot be transferred at the port any transfers must be made prior to travel.

a. 3-4 returns: 0 transferable

b. 5-8 returns: up to 2 transferable

c. 9-11 returns: up to 3 transferable

d. 12-19 returns: up to 5 transferable

Length of time

Tickets are valid for travel for 12 months from the date of purchase. All outward crossings must be completed within their 12-month validity. After 12 months DFDS reserves the right to retain unused credit.

Price

The published prices are available for cars only and do not apply to any vehicle carrying commercial goods or for commercial purposes.

Peak supplements

Peak supplements will apply to Multi Trips on selected dates throughout the year on all routes. This supplement will vary according to the route and vehicle type.

Payment

Full payment is required at the time of booking. On the Dover-Calais route, VIP Lounge seats, Priority Boarding and Pets may be added at the time of booking. All subject to availability.

Restrictions

Multi Trips are subject to restricted space and availability. Multi Trip tickets can be redeemed online up to 3 days before planned departure, excluding UK Bank Holidays.

Refunds

Refunds, either in part or full, will not be permitted under any circumstances.

Upgrading your ticket

Tickets purchased for restricted durations may be upgraded to the standard return fare upon payment of the applicable supplement.

Routes

Tickets purchased must be redeemed for the same route and are non-transferable to any other routes.

Other offers

Multi Trips cannot be used in conjunction with any other offer.

Other Terms & Conditions

English Channel terms and conditions apply (see website for full details)

Exclusion dates

Add £50 / €55 supplement			
,		From Dover	From France
Thursday	18/12/25	Yes	
Friday	19/12/25	Yes	
Saturday	20/12/25	Yes	
Thursday	01/01/26		Yes
Friday	02/01/26		Yes
Saturday	03/01/26		Yes
Sunday	04/01/26		Yes
Friday	27/03/26	Yes	
Saturday	28/03/26	Yes	
Friday	03/04/26	Yes	
Saturday	04/04/26	Yes	
Sunday	05/04/26		Yes
Monday	06/04/26		Yes
Friday	22/05/26	Yes	
Saturday	23/05/26	Yes	
Sunday	31/05/26		Yes
Monday	01/06/26		Yes
Friday	17/07/26	Yes	
Saturday	18/07/26	Yes	
Friday	24/07/26	Yes	
Saturday	25/07/26	Yes	
Friday	31/07/26	Yes	
Saturday	01/08/26	Yes	
Sunday	23/08/26		Yes
Monday	24/08/26		Yes
Sunday	29/08/26		Yes
Monday	30/08/26		Yes
Tuesday	31/08/26		Yes
Friday	18/12/26	Yes	
Saturday	19/12/26	Yes	
Sunday	20/12/26	Yes	