New Connection



Before we can send you a quotation, you'll need to fill in and submit the following form and send to:

newconnect.requests@havenpower.com

address that's different from "Your business address"

Your new Meter Point Administration Number (MPAN)	
Get this from your Distribution Network Operator (DNO)	
Name of your business	
Company number	
The registered number provided by Companies House - only applies if your business is a limited company	
Your business address	
If this address is different from the site needing the new connection, please also complete "Supply address"" fields	
	Postcode
Supply address	
Only enter details here if you want the new connection at an	

Postcode

	Name
Contact details Your organisation's key contact(s) e.g. the people handling invoices and/or making energy purchasing decisions.	Job title
	Phone
	Email
	Name
Please provide the name and phone number of the person who will let the MOP engineer onto the premises on installation day (shaded blue boxes).	Job title
	Phone
	Email
	Name
	Phone
Name of your DNO	
Your metering type	
Enter either Half Hourly (HH) or Non-Half Hourly (NHH)	
Name & contact details of your electrical engineer/contractor	
Name of your Meter Operator (MOP)	
Only complete if you're appointing your own MOP	
CT/WC	
Choose one only - either Current Transformer or Whole Current Meter	
CT ratio	
Voltage	
Enter one only - either LV, HV or EHV	
Enter one only - either	
Enter one only - either LV, HV or EHV	
Enter one only - either LV, HV or EHV Voltage Transformer ratio	

Earthing system

Your DNO will provide this, as one of the following:

TN-S; TN-C-S (PME); TT; TN-S; IT

Estimated annual consumption (EAC)

Site completion date

The date you expect all external and internal work (if any) to be completed

Your preferred meter installation date

This must be later than the Site completion date; achieving it is dependent on registration process and the MOP's schedule

Meter position

Please provide details - and/ or photos for WC and CT meter installations - to help the metering engineer.

Mobile phone coverage

If the mobile phone signal in/ near your premises is poor, this may affect the connection to the meter. Please describe if signal is Weak/OK/Strong.



Declaration (if using Haven Once I have completed and submitted this form, and signed the Power's appointed MOP) necessary paperwork including a supply contract, I'd like Haven Power Limited to arrange the installation of a new electricity meter at the Please tick "Agree" if you're happy premises above. I understand and accept that I will be liable for the with the statement and would cost of any unsuccessful attempts by the Meter Operator to install the like us to proceed with your new metering equipment due to me not providing site access/not ensuring connection. the site is ready. I understand and accept that the Meter Operator is responsible for installing or removing meters and carries out this work on behalf of Haven Power Limited. [] Agree Declaration (if appointing your Once I have completed and submitted this form, and signed the own MOP) necessary paperwork including a supply contract, I will appoint a Meter Operator and arrange the installation of a new electricity meter at the Please tick "Agree" if you're happy premises above. I understand and accept that I will be liable for the with the statement and would cost of any unsuccessful attempts by the Meter Operator to install the like us to proceed with your new metering equipment due to me not providing site access/not ensuring connection. the site is ready. [] Agree Your agreement with I agree to be charged for electricity in accordance with the Terms and **Haven Power Limited** Conditions and Pricing Arrangements under Haven Power Limited. Complete the form and tick "Agree". Your name: __ Your job title:_____ Date: xx/xx/xxx [] Agree

What's next?

To discover more about new connections call

01473 725943 or email newconnect.requests@havenpower.com