

Flex Combi

Enjoy the flexibility of buying your wholesale energy at live market prices, and the certainty of fully fixing your Third Party Costs.

Why choose Flex Combi?

Flex Combi - just like our other Flex products - lets you take control of when you purchase energy by tracking wholesale prices and buying from the market in a way that best suits your business.

Flex Combi fixes all of your Third Party Costs (TPCs), protecting you from potential increases in these charges and providing peace of mind.

Who can have Flex Combi?

To qualify for this product, you must:

- Use at least 2 GWh of electricity a year (this is your Estimated Annual Consumption - or EAC)
- Have at least one Half Hourly (HH) meter (you can also include your Non Half Hourly (NHH) meters in your contract)
- Sign for a minimum contract period of 12 months (you can fix the TPCs annually or for the duration of your contract)

What are the benefits?

Fast, flexible buying

By purchasing power when market conditions are favourable, you can potentially save your business money.

Our trading desk can help by reacting quickly to price changes, and keeping you informed with daily price and market reports.

Fixed TPCs and more

Protect your business from TPC volatility - and lock in other non energy costs - to gain budget certainty.

Simple billing

Fixed TPCs simplify your bill, so it's easier to manage.

Renewable electricity

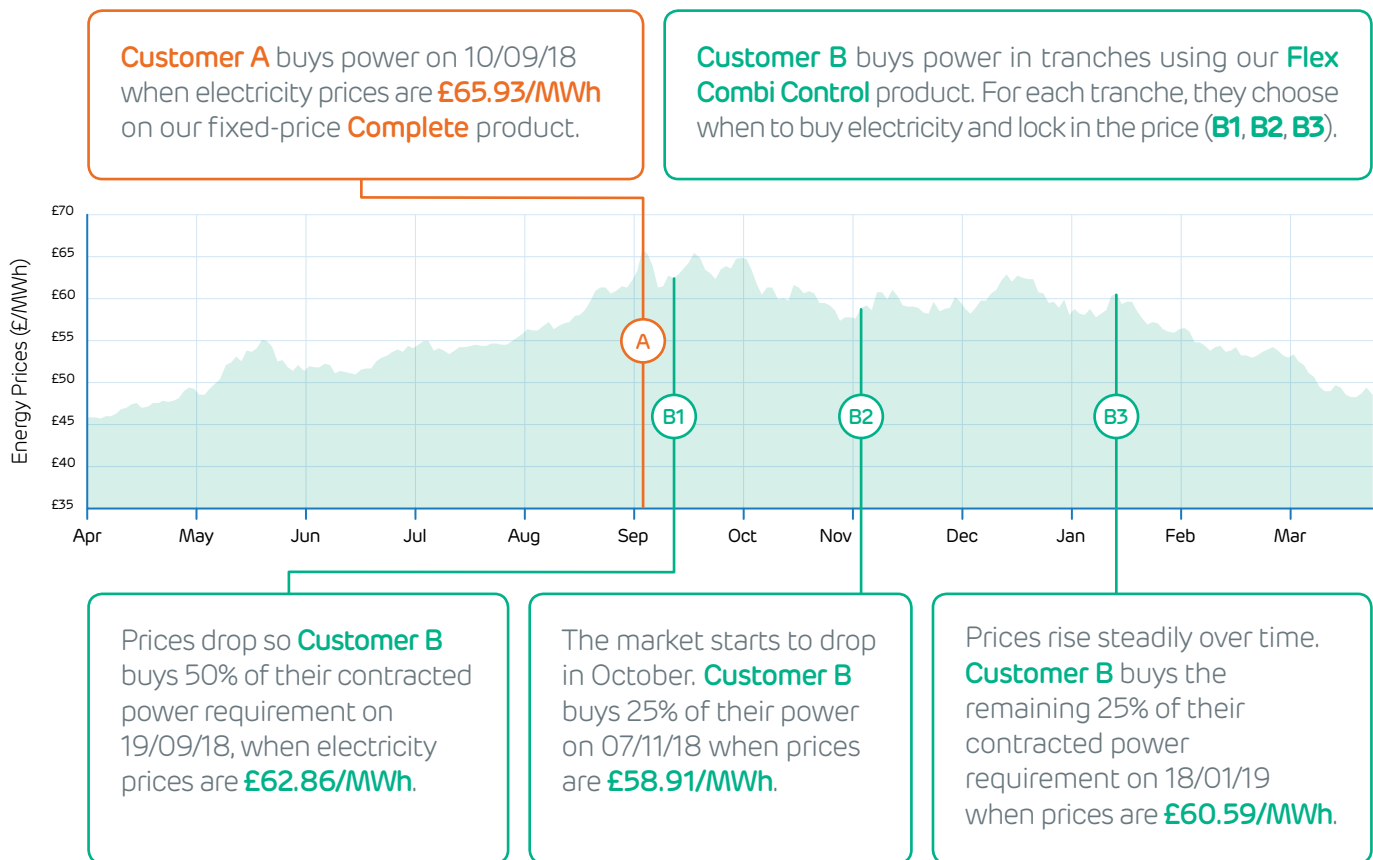
You get our renewable power as standard at no extra cost. Drax, our parent company and the UK's largest renewable power generator, is enabling a zero-carbon, lower cost energy future.

Dedicated Account Managers

We'll work with you to meet the energy needs of your business.

Flex Combi in action

In the following example, customers that use 17.8 GWh of electricity consider a Flex and a Fixed contract, both with a start date of 1st October. The graph illustrates real market prices and the points where the customers buy their power.



Summary of annual costs

Customer B was able to track the wholesale market energy price and buy at several points in the year.

This led to a total saving compared to **Customer A** of almost **£83k**.

Fixed price (Customer A) £1,179,871.81

Flex Combi price (Customer B) £1,097,075.48

Cost saving £82,796.33

Prices on the wholesale energy market can fluctuate. Customers are fully responsible for all purchasing decisions, and should be aware of the risks involved.

The graph above shows weighted average energy prices for 2018/2019 and purchase points for the 2018 financial year.

Fuel Mix Disclosure 2018: Haven Power's percentage figure (rounded to the nearest percentage point) for each source of electricity is as follows: Coal - 1.9%; Natural Gas - 10.1%; Nuclear - 3.1%; Renewable - 84.3%; Other fuels - 0.6%. The environmental impact was 58g CO₂/kWh plus 0.00021g high level radioactive waste/kWh.

Customer complaints: We do our best to get things right. However, you can find information about our complaints procedure – and details of how to contact The Ombudsman Services: Energy – at [havenpower.com/help/complaints](https://www.havenpower.com/help/complaints)



Find out how Flex Combi can benefit your business by contacting your Account Manager.

A better use of energy

www.havenpower.com



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