

# Our energy products



We have a variety of products that fix the unit price of your electricity for the duration of your contract (up to five years). And you can choose a number of ways to handle Third-Party Costs (TPCs).

## **Complete**

Haven Complete offers you budget certainty and allows you to fully fix your energy and all existing TPCs. This eliminates your exposure to future price increases and reduces your business risk.

## **Assured**

Haven Assured gives you the ability to fix a majority of TPCs. We'll pass through the TPCs that aren't fixed and show them clearly on your bills.

## **Standard**

Haven Standard includes some TPCs (FiT, RO, TNUoS, DUoS and BSUoS) at a built-in threshold. This means that future increases within the threshold limit won't affect you; we'll pass through any increases over the threshold (plus CfD and CM too).

## **Pass-through**

For half-hourly customers who are happy with an element of risk, we fix distribution and transmission losses costs but pass through all other TPCs. You'll pay the published rates, which you'll see on your bill.

## **Haven Advantage**

If you choose a 12-month contract, you can benefit from Haven Advantage for any of the above products. This applies from the moment you sign your contract through to 6 months after the supply start date. During this period, if the price of power falls by £4/MWh or more, you can extend your contract for a further 12 months at the improved power price. This means you'll see the savings reflected immediately in your bills.

Meter type	Products					
	Complete		Assured	Standard		Pass-through
	Half Hourly	Non Half Hourly	Half Hourly only	Half Hourly	Non Half Hourly	Half Hourly only
Third-Party Costs (TPCs)						
Contracts for Difference (CfD)	Fixed	Fixed	Pass-through	Pass-through	Pass-through	Pass-through
Capacity Market (CM)	Fixed	Fixed	Pass-through	Pass-through	Pass-through	Pass-through
Renewables Obligation (RO)	Fixed	Fixed	Fixed	Threshold	Threshold	Pass-through
Feed-in Tariff (FiT)	Fixed	Fixed	Fixed	Threshold	Threshold	Pass-through
Transmission Network Use of System charges (TNUoS)	Fixed	Fixed	Fixed	Threshold	Threshold	Pass-through
Distribution Use of System charges (DUoS)	Fixed	Fixed	Fixed	Threshold	Threshold	Pass-through
Balancing Use of System charges (BSUoS)	Fixed	Fixed	Fixed	Threshold	Threshold	Pass-through
EII (Energy Intensive Industries) charges	Fixed	Fixed	Pass-through	Threshold	Threshold	Pass-through
Distribution and Transmission Losses	Fixed	Fixed	Fixed	Fixed	Fixed	Fixed
Settlement charges	Fixed	Fixed	Fixed	Fixed	Fixed	Pass-through
Meter Operator charges	Pass-through	Fixed	Pass-through	Pass-through	Fixed	Pass-through
Data Aggregator charges	Pass-through	Fixed	Pass-through	Pass-through	Fixed	Pass-through
Data Collection Services	Pass-through	Fixed	Pass-through	Pass-through	Fixed	Pass-through
Reactive Power and Electrical Losses	Pass-through	Pass-through	Pass-through	Pass-through	Pass-through	Pass-through

**A better use of energy**

[www.havenpower.com](http://www.havenpower.com)