

# Flex Combi Control

Realise the potential savings of buying your wholesale energy flexibly at live market prices, reduce costs by shifting your usage and enjoy the peace of mind of fully fixing your remaining Third Party Costs.

## Why choose Flex Combi Control?

### Buy power when you want

Take control of when you purchase energy by tracking wholesale prices and buying from the market in a way that best suits your business.

### Change your usage and save

Currently accounting for around 60% of your electricity bill, Third Party Costs (TPCs) are non-energy charges applied by the government and energy industry. Reflecting the costs associated with energy policy, the network infrastructure and its operation, most of these charges are unavoidable.

However, it's possible to reduce the impact of three of these TPCs ([see last page: non-fixed TPCs](#)) by using electricity at less expensive times.

### Gain certainty by fixing

Since you can't affect the remaining charges ([see last page: fixed TPCs](#)) with changes to your usage, Flex Combi Control fixes them to give you budget certainty.

## What are the benefits?

### Fast flexible buying

By purchasing power when market conditions are favourable, you can potentially save your business money.

Our trading desk can help by reacting quickly to price changes, and keeping you informed with daily price and market reports.

### Reduce the impact of rising TPCs

You can protect your business from increases to the majority of TPCs – the ones you can't affect through altering your consumption – by fixing their cost at the start of your contract.

### Renewable electricity

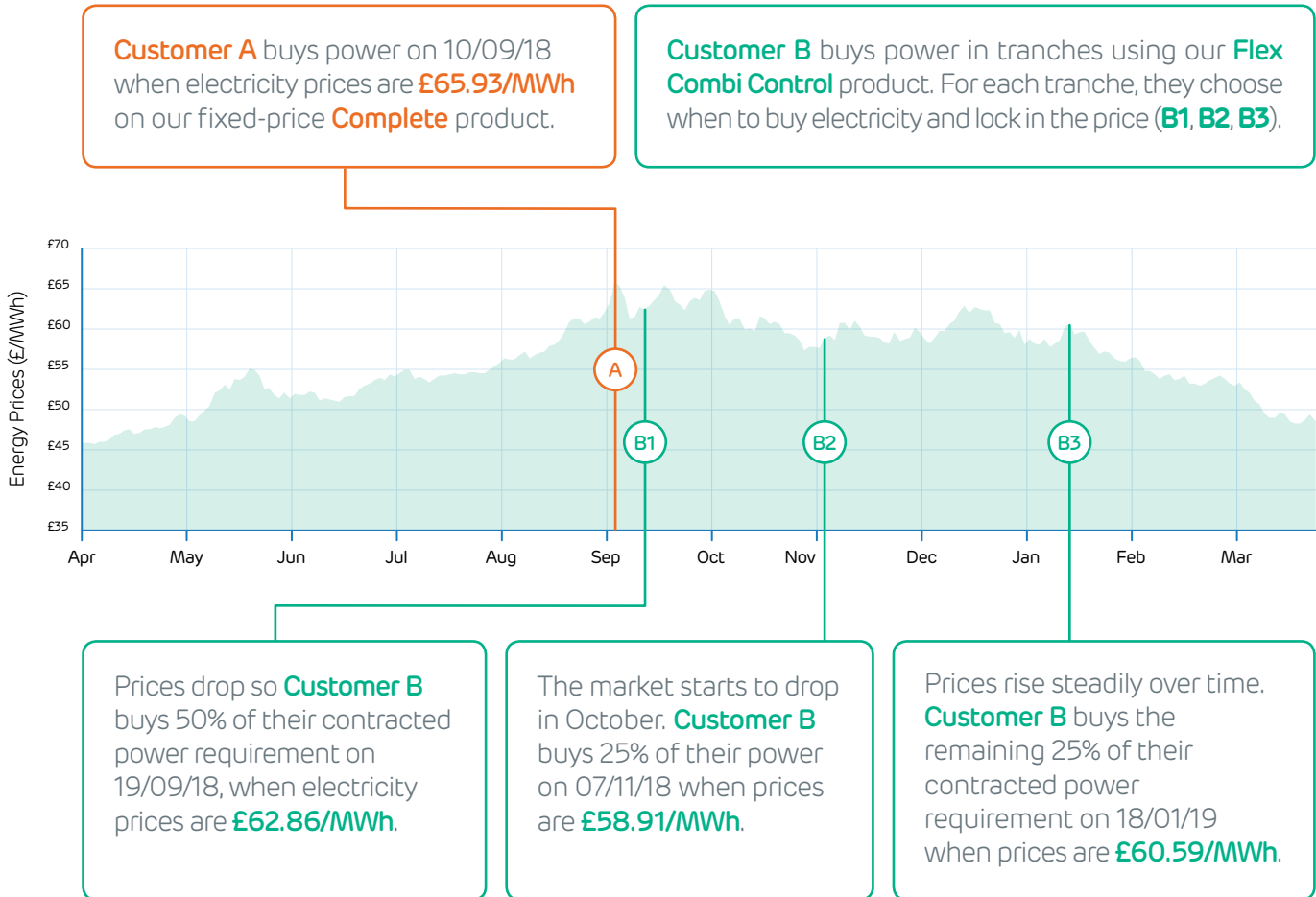
You get our renewable power as standard at no extra cost. Drax, our parent company and the UK's largest renewable power generator, is enabling a zero-carbon, lower cost energy future.

### Dedicated Account Managers

We'll work with you to meet the energy needs of your business.

## Trading and saving

In the following example, two customers that use 17.8 GWh of electricity a year consider a Flex and a Fixed contract, both starting 1st October. The graph illustrates real market prices and the points where the customers buy their power.



## Annual trading costs

**Customer B** was able to track the wholesale market energy price and buy at several points in the year.

This led to a total saving compared to **Customer A** of almost **£83k**.

By changing their consumption pattern, **Customer B** can save even more...

**Fixed energy cost**  
(Customer A) **£1,179,871.81**

**Flex Combi Control energy cost**  
(Customer B) **£1,097,075.48**

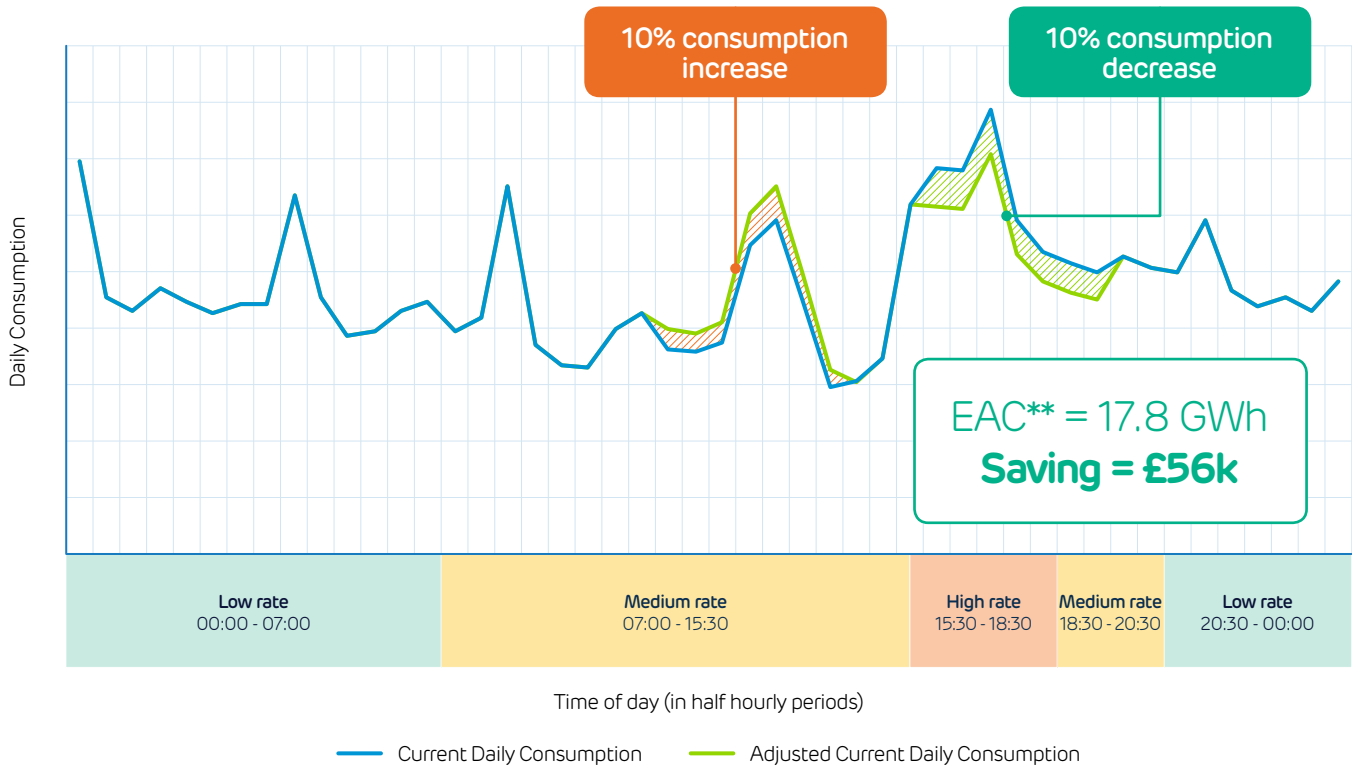
**Trading saving<sup>‡</sup>** **£82,796.33**

Prices on the wholesale energy market can fluctuate. Customers are fully responsible for all purchasing decisions, and should be aware of the risks involved.

The graph above shows weighted average energy prices for 2018/2019 and purchase points for the 2018 financial year.

# Changing consumption and cutting costs

If **Customer B** switched their consumption patterns to exploit the TPC-related advantages of Flex Combi Control, they'd save an extra **£56k\***.



\* Savings achieved may vary according to the customer's location, type and consumption profile.

\*\* Estimated Annual Consumption

## Total savings with Flex Combi Control

Adding the consumption saving of £56k to the reduction achieved through trading at the right time, **Customer B** will enjoy a total saving of almost **£139k**.

Trading saving £82,796.33

Consumption saving £55,995.15

**Total saving<sup>‡</sup> £138,791.48**

<sup>‡</sup> Above example is based on a contract where the total cost is £2,508,880.32.

# TPCs and Flex Combi Control

Flex Combi Control gives you both flexibility and certainty over your TPCs – here's how:

## Non-fixed TPCs (passed through)

Change when you use power –  
**and you can enjoy the savings:**

- Capacity Market (CM)
- Distribution Use of System (DUoS)
- Transmission Network Use of System (TNUoS)

## Fixed TPCs

We fix these costs –  
**and you gain budget certainty:**

- Assistance for Areas with High Electricity Distribution Costs (AAHEDC)
- Balancing Services Use of System (BSUoS)
- Contracts for Difference (CfD)
- Settlement Cost
- Feed-in Tariffs (FIT)
- Renewables Obligation (RO)

For more information see ["Your guide to Third Party Costs"](#) on our website\*.

## Who can have Flex Combi Control?

To qualify for this product, you must:

- Use at least 2 GWh of electricity a year (this is your Estimated Annual Consumption - or EAC)
- Have at least one Half Hourly (HH) meter
- Sign for a minimum contract period of 12 months (you can fix the TPCs annually or for the duration of your contract)

\*<https://www.havenpower.com/news/energy-is-less-than-40-electricity-bill/>

## What's next?

Find out how Flex Combi Control can benefit your business by contacting your Account Manager.

**Fuel Mix Disclosure 2018:** Haven Power's percentage figure (rounded to the nearest percentage point) for each source of electricity is as follows: Coal - 1.9%; Natural Gas - 10.1%; Nuclear - 3.1%; Renewable - 84.3%; Other fuels - 0.6%. The environmental impact was 58g CO<sub>2</sub>/kWh plus 0.00021g high level radioactive waste/kWh.

**Customer complaints:** We do our best to get things right. However, you can find information about our complaints procedure – and details of how to contact The Ombudsman Services: Energy – at [havenpower.com/help/complaints](https://www.havenpower.com/help/complaints)

# A better use of energy

[www.havenpower.com](https://www.havenpower.com)



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