

PET FRIENDLY



CHECK – IN:

CHECK OUT:

PET NAME

GENDER

FEMALE ☐ MALE ☐

BREED OF THE ANIMAL

WEIGHT AGE

LICENSE OR ID No

EMERGENCY CONTACT

PET FRIENDLY POLICY

1. All guests with pets (dogs and cats only) must complete and sign a pet admission form.
2. A fee of €25 per night per pet will be charged, except for assistance dogs.
3. A pet kit with surprises is available for your pet.
4. Pet waste must be cleaned up by the pet owner. We provide a pet kit with biodegradable bags for this purpose.
5. Pets should not exceed 25 kg, except for assistance dogs, and only dogs and cats are allowed.
6. Dangerous breeds, as defined by Portuguese law and Decree-Law n.º 315/2009 of October 29 (Brazilian mastiff, Argentine dog, Pit bull terrier, Rottweiler, American Staffordshire terrier, Staffordshire bull terrier, and Tosa inu), are not permitted.
7. A maximum of two pets per room; violations of this rule may result in expulsion from the property.
8. Guests must inform reception of their expected check-out time at least one hour in advance.

LIABILITY STATEMENT

The Hotel where the Guest intends to stay permits the presence of pets, provided that the rules and conditions set out below are duly accepted and complied with:

1. Rules Governing the Pet's Stay in the Hotel

- 1.1. The pet must remain in the Guest's room and may only circulate through hallways and common areas during entry to and exit from the Hotel, and always in the company of the Guest.
- 1.2. The use of a lead or an appropriate pet carrier is mandatory when circulating through hallways and common areas during entry to and exit from the Hotel.
- 1.3. Pets are strictly prohibited from accessing other areas of the Hotel, including, but not limited to, dining areas, swimming pools, the gym, spa and kids club.
- 1.4. Whenever the pet is in the room, the Guest must place the sign provided by reception ("Pets Welcome") on the external door handle, indicating the presence of the pet.
- 1.5. For safety reasons, room cleaning services shall only be carried out when the room is vacant, or when the pet is accompanied by the Guest and/or a responsible family member present in the room. If the pet is found alone, cleaning will not be performed and shall be postponed until appropriate safety conditions are met.

2. Declarations, Obligations and Liability of the Guest

- 2.1. The Guest declares and guarantees that the pet is in good health and that all mandatory vaccinations are up to date.
- 2.2. The Guest is fully responsible for the safety, health and behaviour of the pet throughout the stay, including the duty of supervision and all necessary care.
- 2.3. The Guest shall also be held liable for any damage caused by the pet, whether to Hotel property, other guests, visitors, staff, third parties or animals present at the Hotel.
- 2.4. The Hotel reserves the right to charge repair or replacement costs directly to the credit card

associated with the booking, following prior assessment of the damage and notification sent to the Guest at the email address provided during the reservation process.

2.5. The Guest undertakes to adopt all necessary measures to ensure that the pet does not cause inconvenience, disturbance, or risk to other guests, staff, or animals present in the Hotel.

2.6. The Hotel reserves the right to refuse the pet's continued stay in the event of inappropriate, dangerous, or disruptive behaviour, or in cases of serious breach of the conditions set forth herein. In such situations, the Guest may be requested to arrange for the pet's removal from the Hotel and, if necessary, to end their stay, without prejudice to liability for any damages caused.

3. Liability Insurance (tick the applicable option)

☐ The Guest has contracted the following liability insurance policy covering any damage caused by the pet during the stay at the Hotel.

Insurer:

Policy No.:

☐ The Guest does not hold liability insurance covering any damage caused by the pet during the stay at the Hotel and therefore assumes full responsibility for any resulting costs and/or liabilities.

This Liability Statement is to be signed upon check-in and shall remain in force for the entire duration of the stay.

By signing this Liability Statement, the Guest declares that they have read, understood, and accepted all rules and conditions set forth herein.

Date: ____ / ____ / ____

The Guest,

Name

Room No: _____

The Receptionist,

Name